

10 ways to screw up ~~with~~ ^{despite} Scrum and XP

Henrik Kniberg - Crisp AB

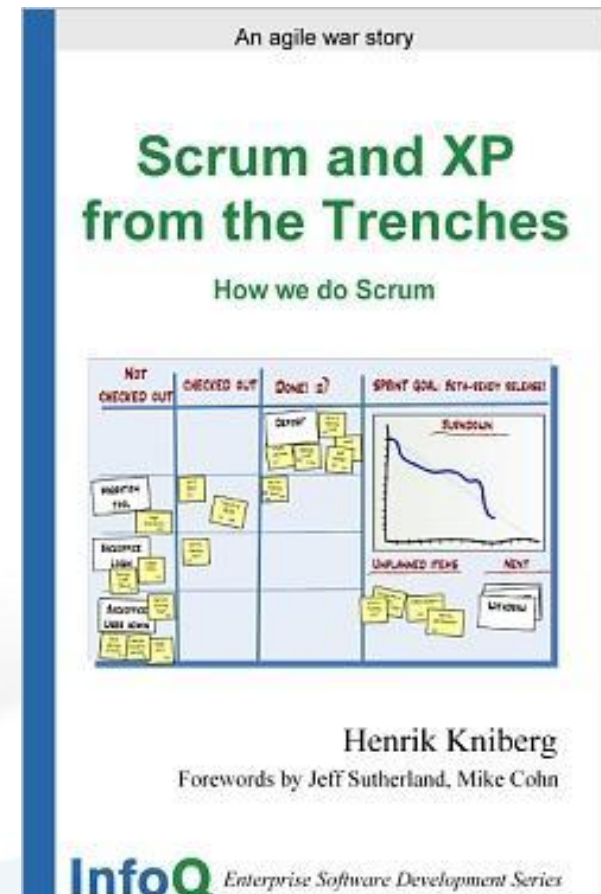
Agile coach, certified scrum trainer
Java guy

Cofounder / CTO of Goyada (mobile services)
30 developers

Lead architect at Ace Interactive (gaming)
20 developers

Chief of development at Tain (gaming)
40 developers

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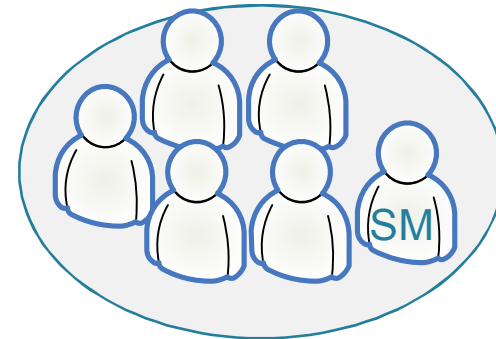


1: ScrumMaster



We have *work* to do. We can't afford the overhead of a ScrumMaster!

- isn't
- is tech guru
- is too busy to do SM stuff
- is line manager
- is not dedicated to team
- does not know Scrum
- does not have an impediment backlog

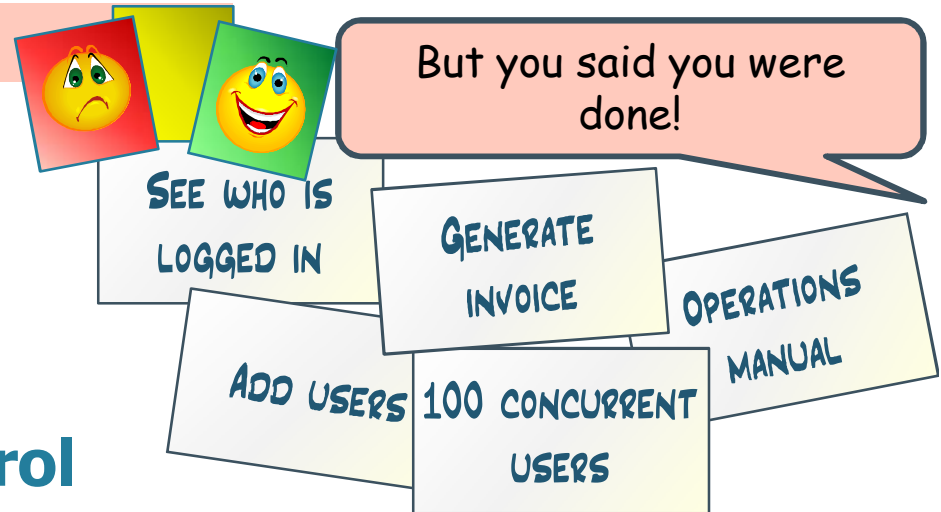


IMPEDIMENT BACKLOG

- ~~NO IMPEDIMENT BACKLOG~~
- ~~SLOW WORKSTATIONS~~
- NO TEST ENVIRONMENT
- NO CONTACT WITH CUSTOMER
- CROWDED OFFICE

2: Definition of Done

- don't have a default DoD
- don't obey it
- is outside of team's control



DEFAULT DEFINITION OF DONE

- UNIT/INTEGRATION TESTED
- READY FOR ACCEPTANCE TEST
- DEPLOYED ON DEMO SERVER

DEFAULT DEFINITION OF DONE

- RELEASABLE
 - ACCEPTANCE TESTED
 - RELEASE NOTES WRITTEN
- NO INCREASED TECHNICAL DEBT

= I haven't messed up
the codebase

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3: Velocity

- isn't known
- isn't used
- is misused
- death marches
- team asked to promise dates
- including stories that aren't Done
- Yo-yo velocity

SEE WHO IS
LOGGED IN 5

GENERATE
INVOICE 3

100 CONCURRENT
USERS 8



What is your velocity?

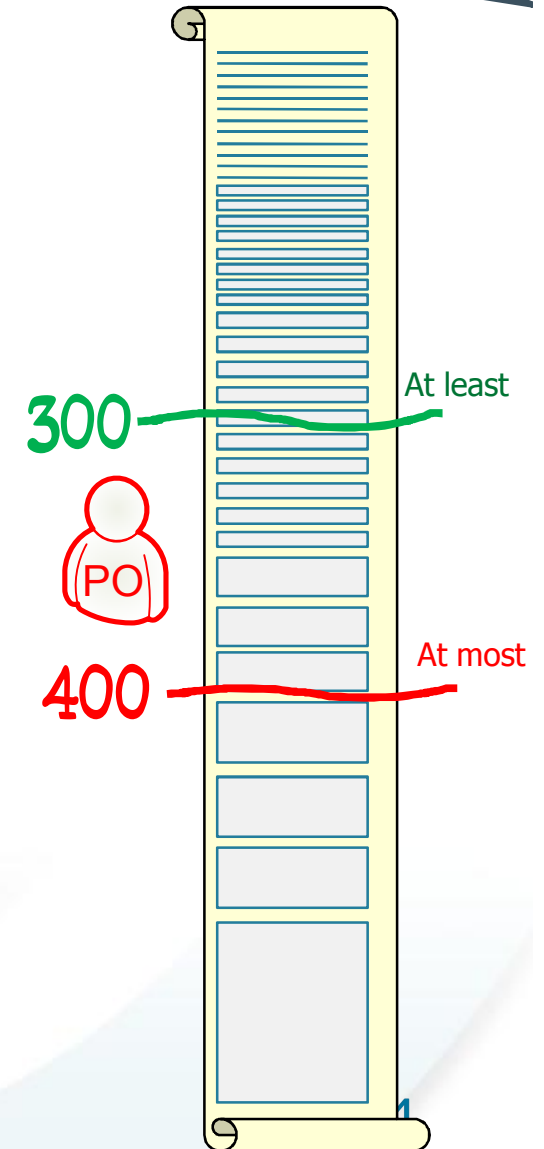
Huh?

EXAMPLE

- Today is Aug 6
- Sprint length = 2 weeks
- Velocity = 30 - 40

What will be done by X-mas?
(10 sprints)

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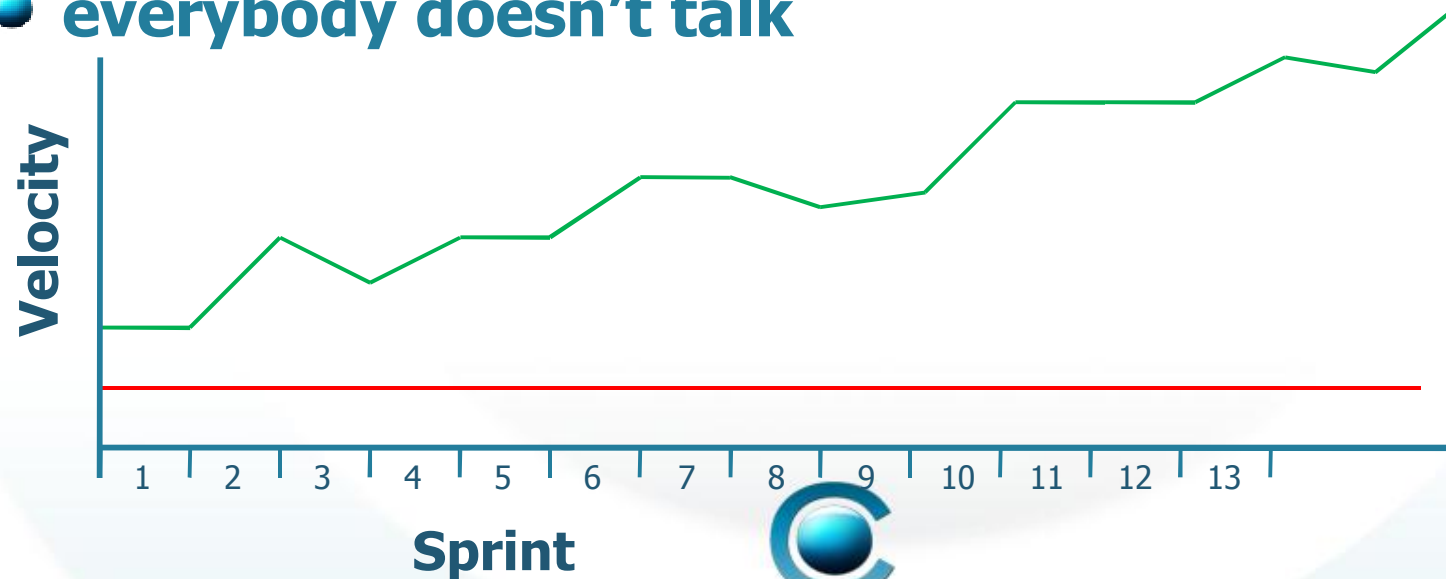




We're too busy, let's just start the next sprint instead

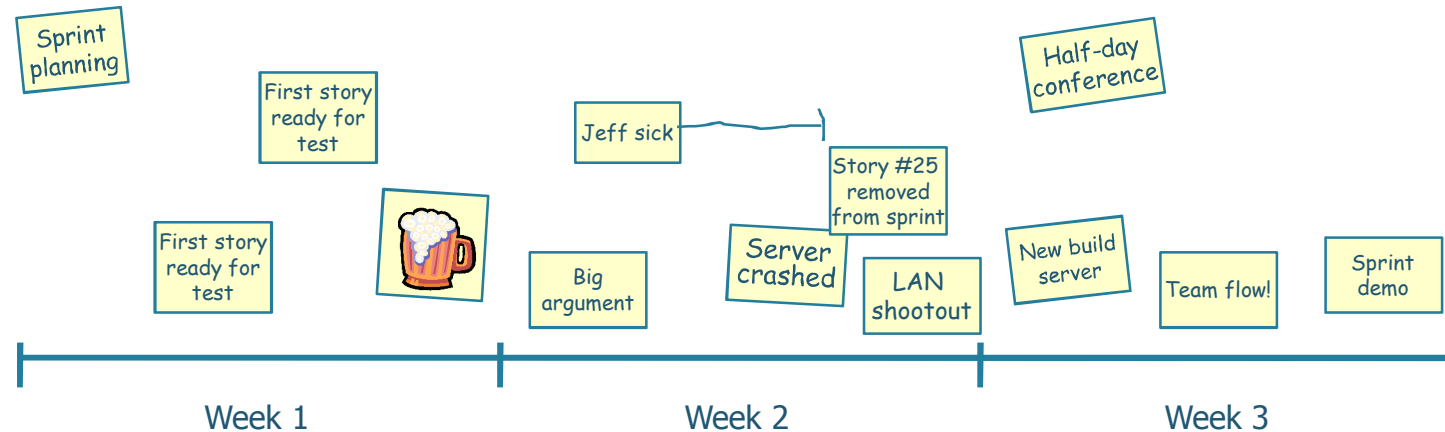
4: Retrospective

- doesn't happen
- doesn't result in a list of improvements
- improvements aren't executed
- improvements aren't followed up
- unwanted people at the meeting
- everybody doesn't talk



Sprint retrospective

Part 1: What happened?



2008-01-30

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Sprint retrospective

Part 2: What do we do differently next sprint?



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You have to do more!

5: Team commitment

- Team is pressured
- Team doesn't track & learn
- Always undercommitting
- Always overcommitting
- Velocity = 0
- Not allowing slack

ESTIMATED VELOCITY	ACTUAL VELOCITY
40	30
30	28
30	33
30	30



ESTIMATED	ACTUAL
40	30
40	30
40	30



ESTIMATED	ACTUAL
40	30
50	30
60	30



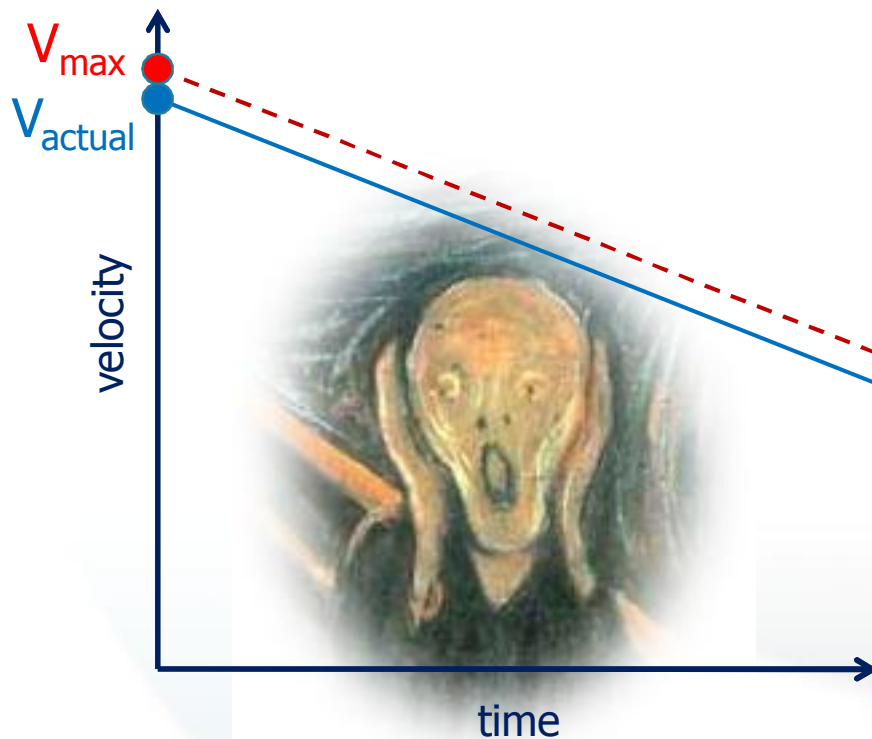


We don't have *time* to write unit tests or refactor code!

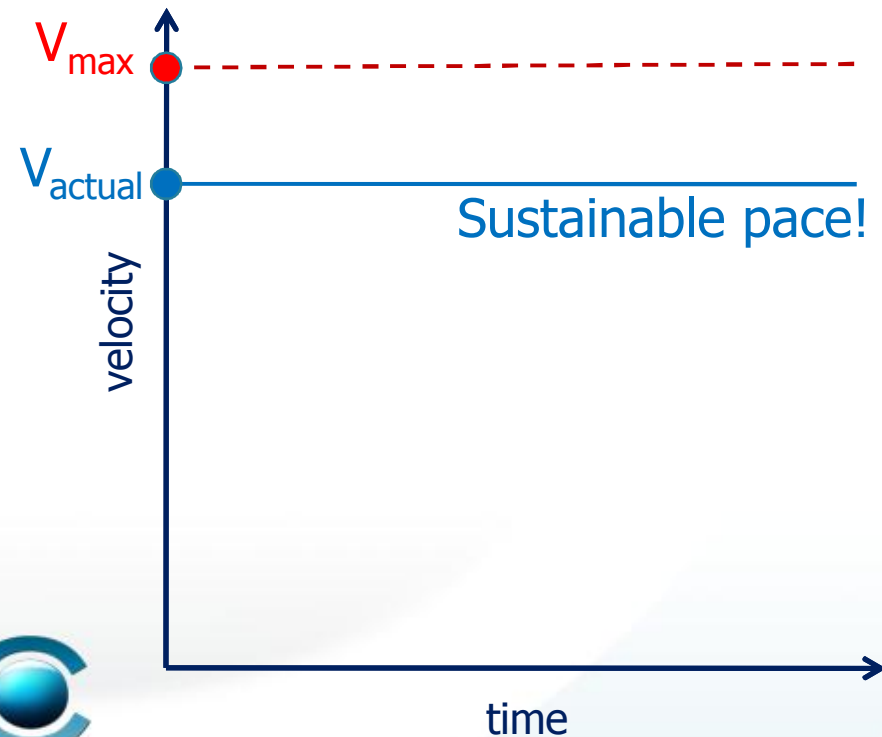
6: Technical debt

- Letting it pile up
- Ignoring it

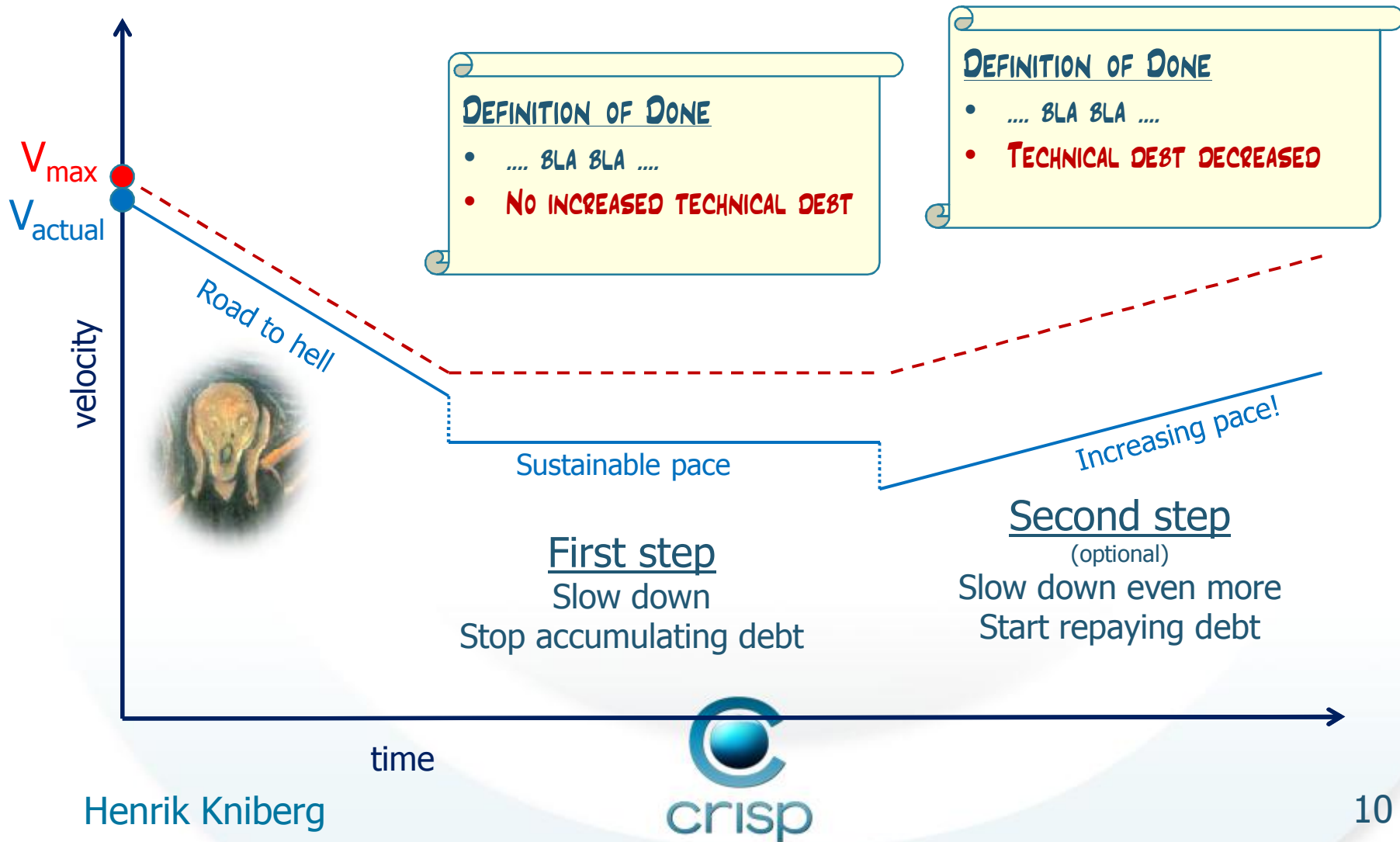
- Duplicated code
- Lack of test coverage
- Unreadable code



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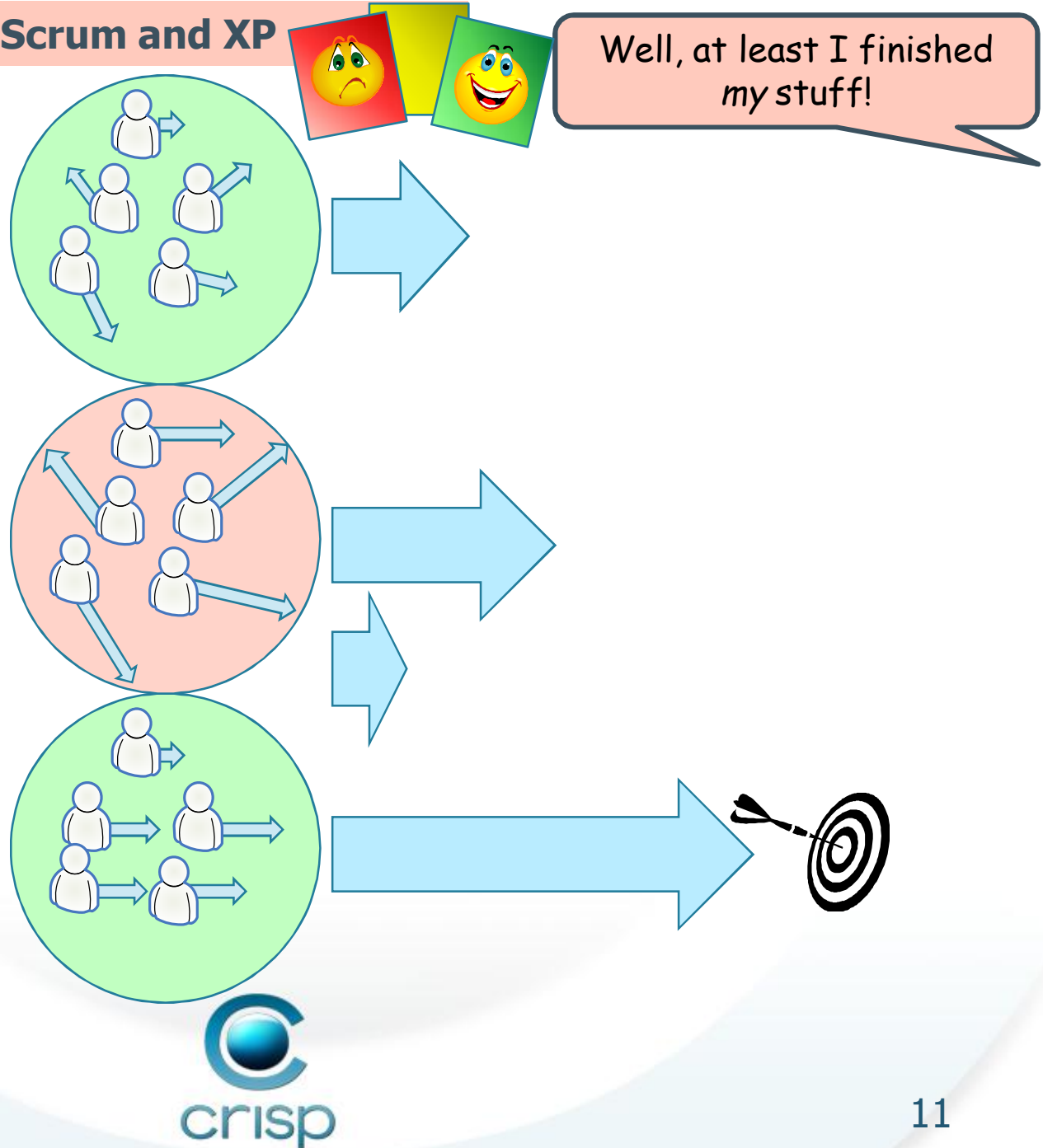


Dealing with technical debt



7: Teamwork

- Fixed roles
- Personal backlogs
- Not helping each other
- Implementing all stories in parallel
- External management



8: Product backlog & product owner

- PBL doesn't exist
- PBL not visible
- Never-ending stories
- Too big stories
- PBL not maintained by PO
- PO surprised at sprint demo
- PO not prioritizing



I don't have time to maintain the damned product backlog!



SEE WHO IS
LOGGED IN 5

GENERATE
INVOICE 3

100 CONCURRENT
USERS 8

Product
Backlog

8

5

5

3

5

5

8

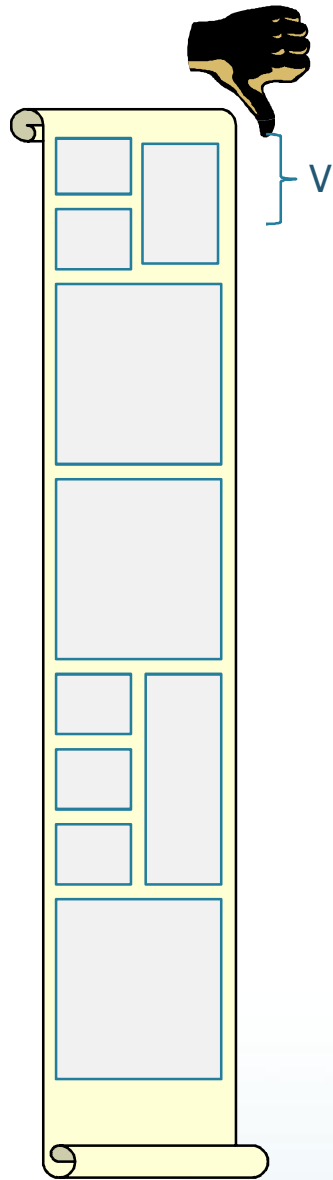
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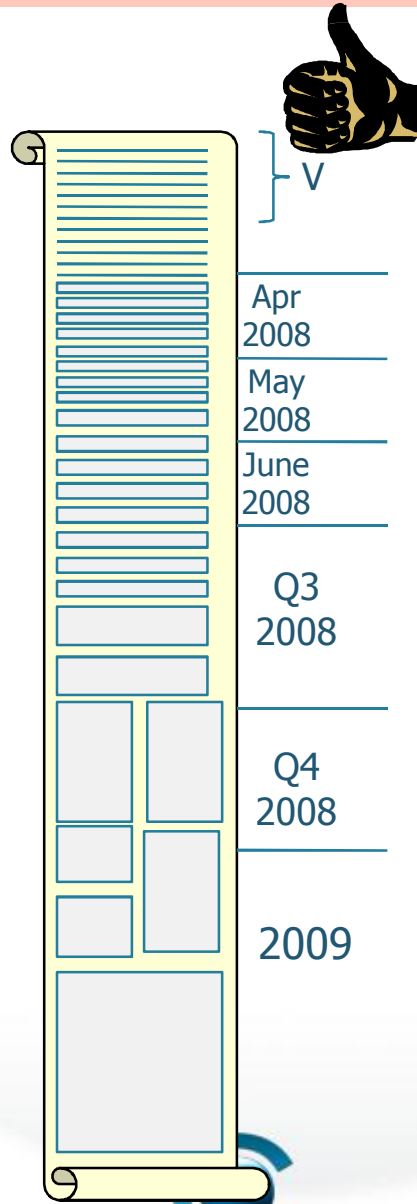
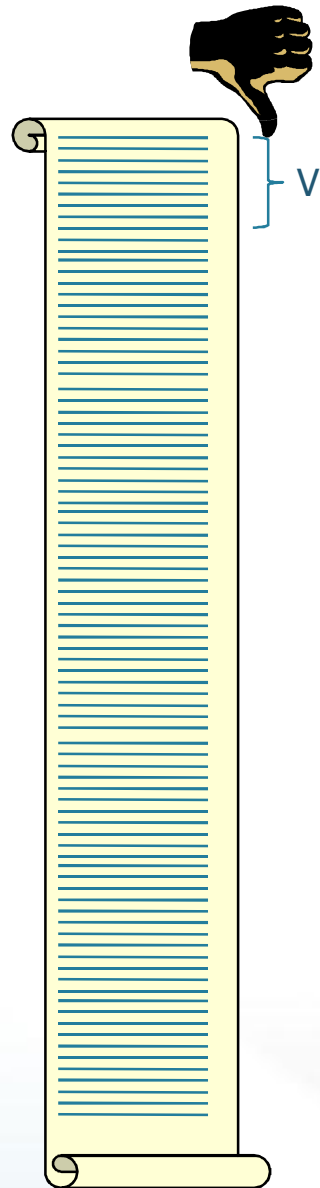
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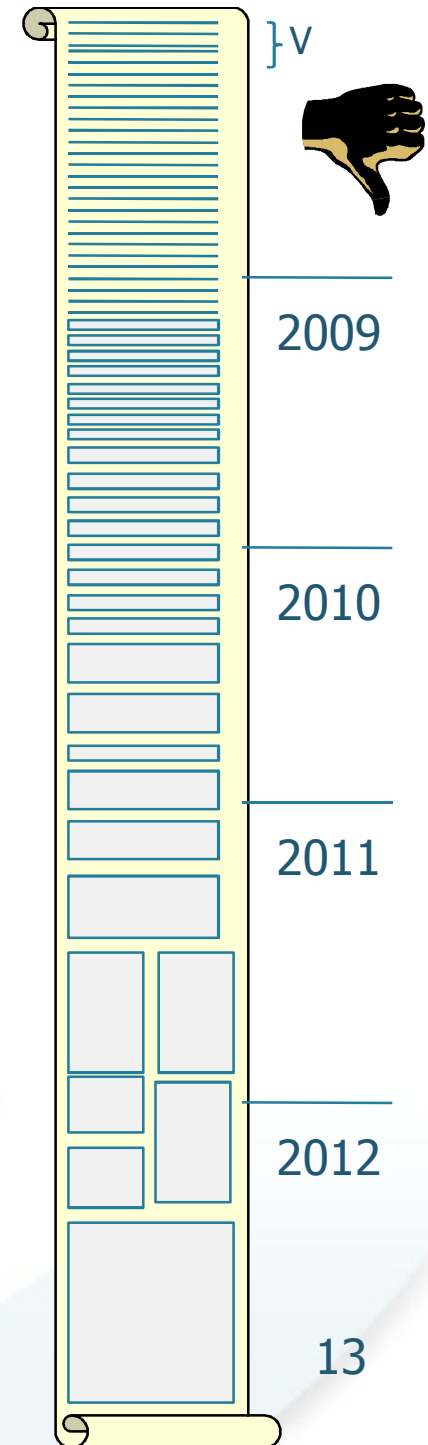
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Merging is a pain, so we do it as seldom as possible

9: Mergophobia

- No "Done" branch
- No branch policies
- Not integrating daily
- Not taking responsibility
- Hiding behind branches

SORRY, BUT

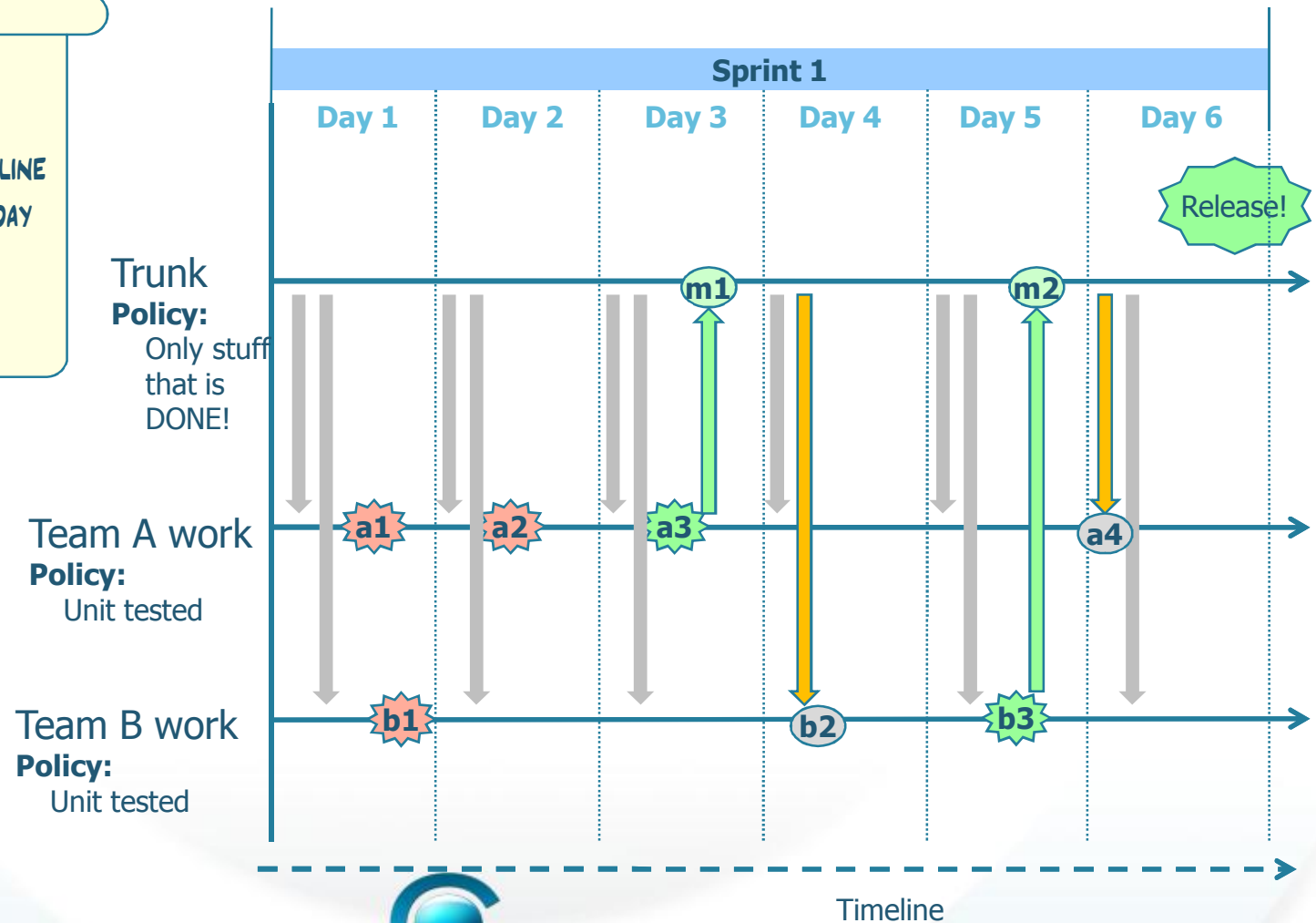
YOU CAN'T GET AN **AGILE COMPANY**
WITHOUT **AGILE ENGINEERING PRACTICES**

XP, anyone?

Version control – multiple teams

GUIDELINES

- TRUNK ALWAYS RELEASABLE
- BROKEN TRUNK = STOP THE LINE
- MERGE FROM TRUNK EVERY DAY
- COPY TO TRUNK EACH TIME A STORY IS COMPLETED



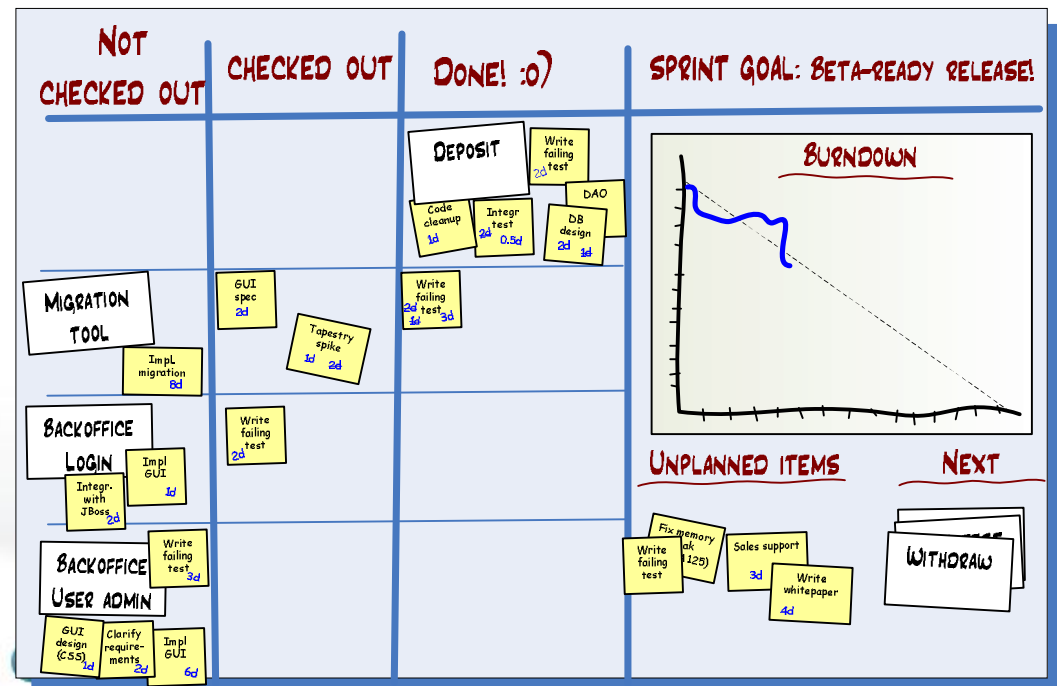
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Oh you mean that thing that the ScrumMaster fiddles with sometimes?

10: Sprint backlog

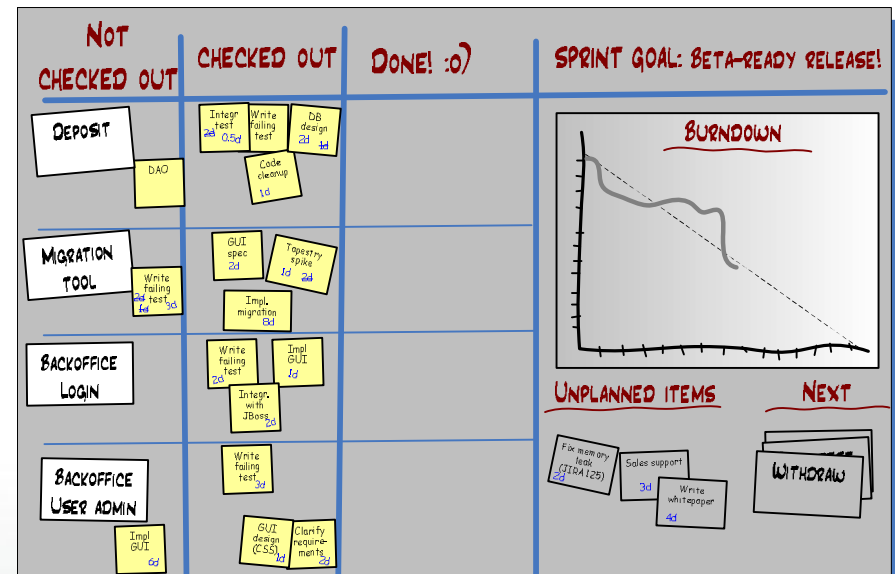
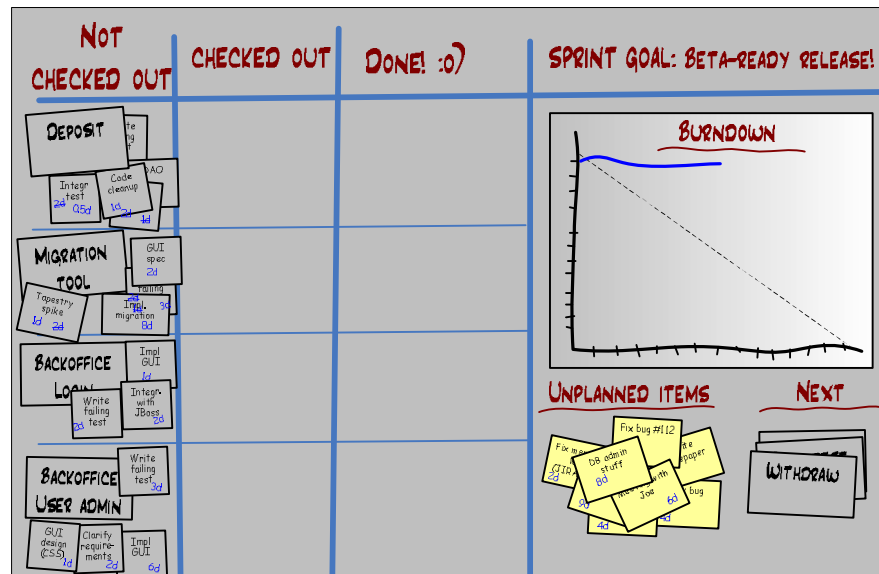
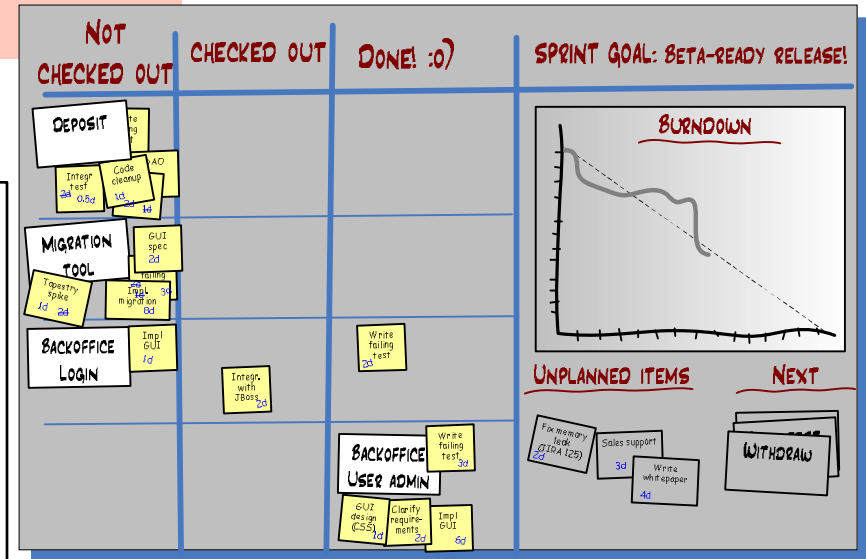
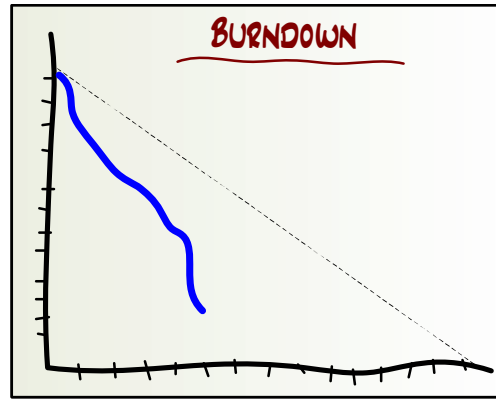
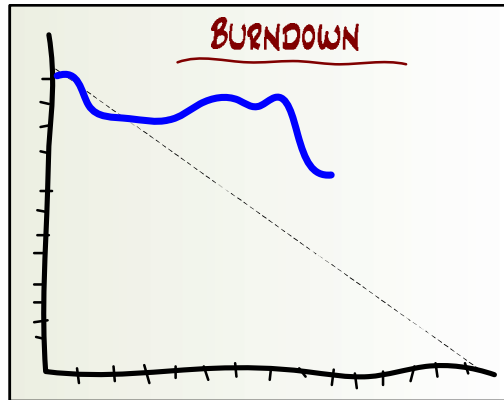
- doesn't exist
- too far from the team
- too complicated
- not used during Daily Scrum
- format not chosen by team
- not owned by the team
- no burndown
- not updated daily
- warning signs ignored



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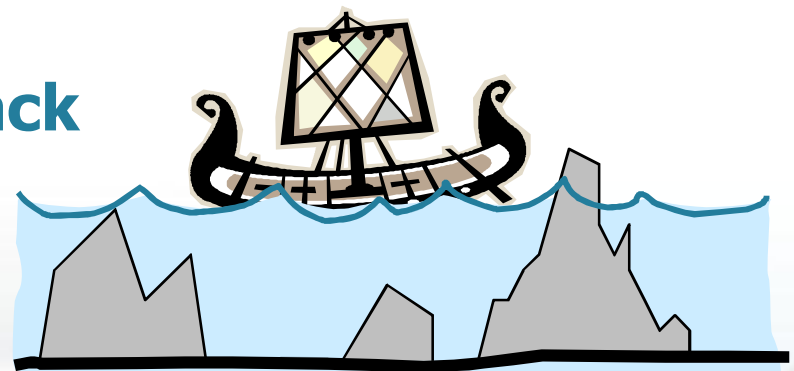
Warning signs



11: Worrying too much about the problems

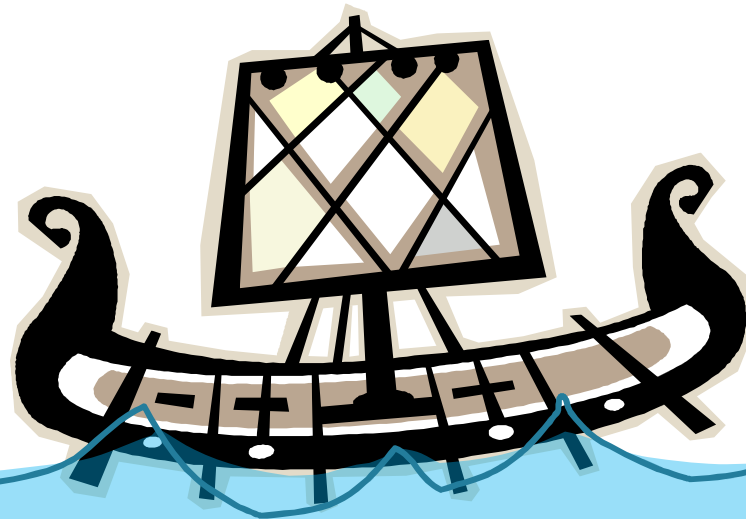
We should stop this agile stuff, since we're obviously doing it all wrong

- **Problems are normal**
- **Never stop looking for problems**
- **Don't panic, don't despair**
- **Visible problem = killable problem**
 - = opportunity for improvement!
- **Prioritize and fix problems - one by one!**
- **Look back once in a while and pat yourselves on the back**



SAIL WITH PLEASURE!

THE ROCKS MAKE IT
MORE EXCITING :o)



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