



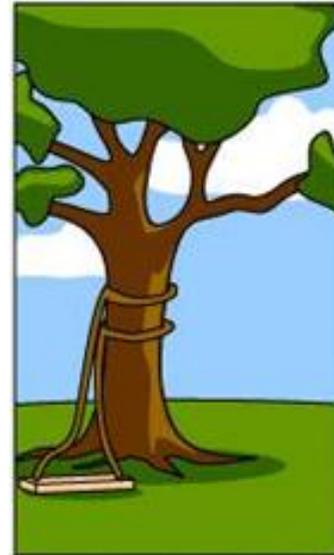
How the customer explained it



How the Project Leader understood it



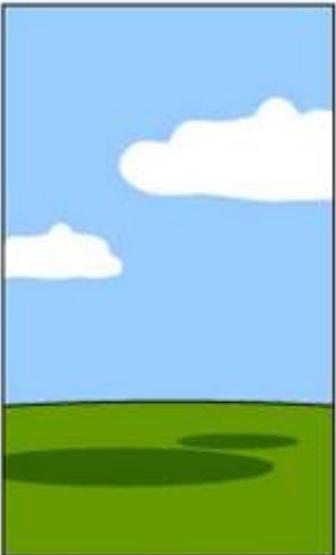
How the Analyst designed it



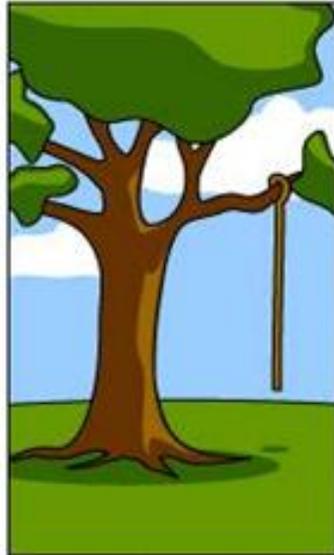
How the Programmer wrote it



How the Business Consultant described it



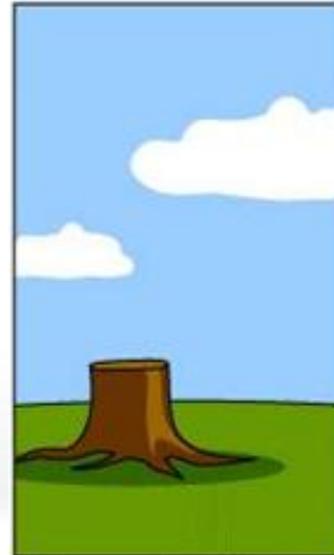
How the project was documented



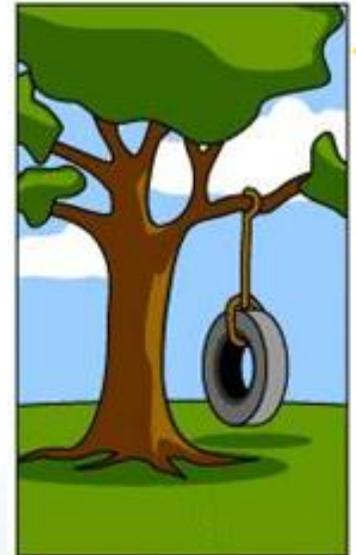
What operations installed



How the customer was billed



How it was supported

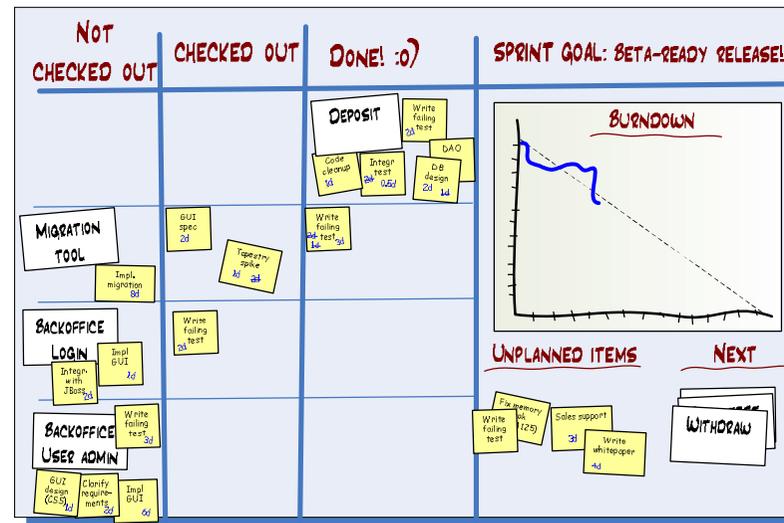


What the customer really needed

Scrum & XP

From the Trenches

JavaForum
2008-01-29



Henrik Kniberg

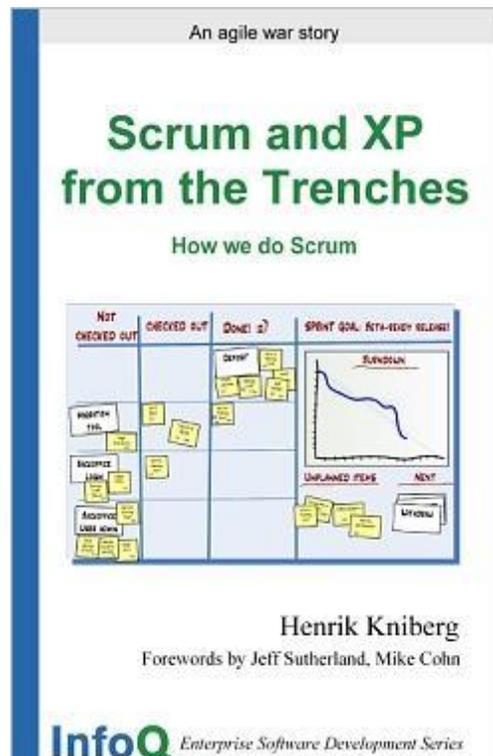


Copyright notice:

Feel free to use these slides & pictures as you wish, but please leave my name and the Crisp logo somewhere on the slide

Who am I?

- **Henrik Kniberg**
 - 070 4925284
 - henrik.kniberg@crisp.se
- **Consultant & partner at Crisp AB (www.crisp.se)**



Agile software development

Coach, manager, developer, teacher

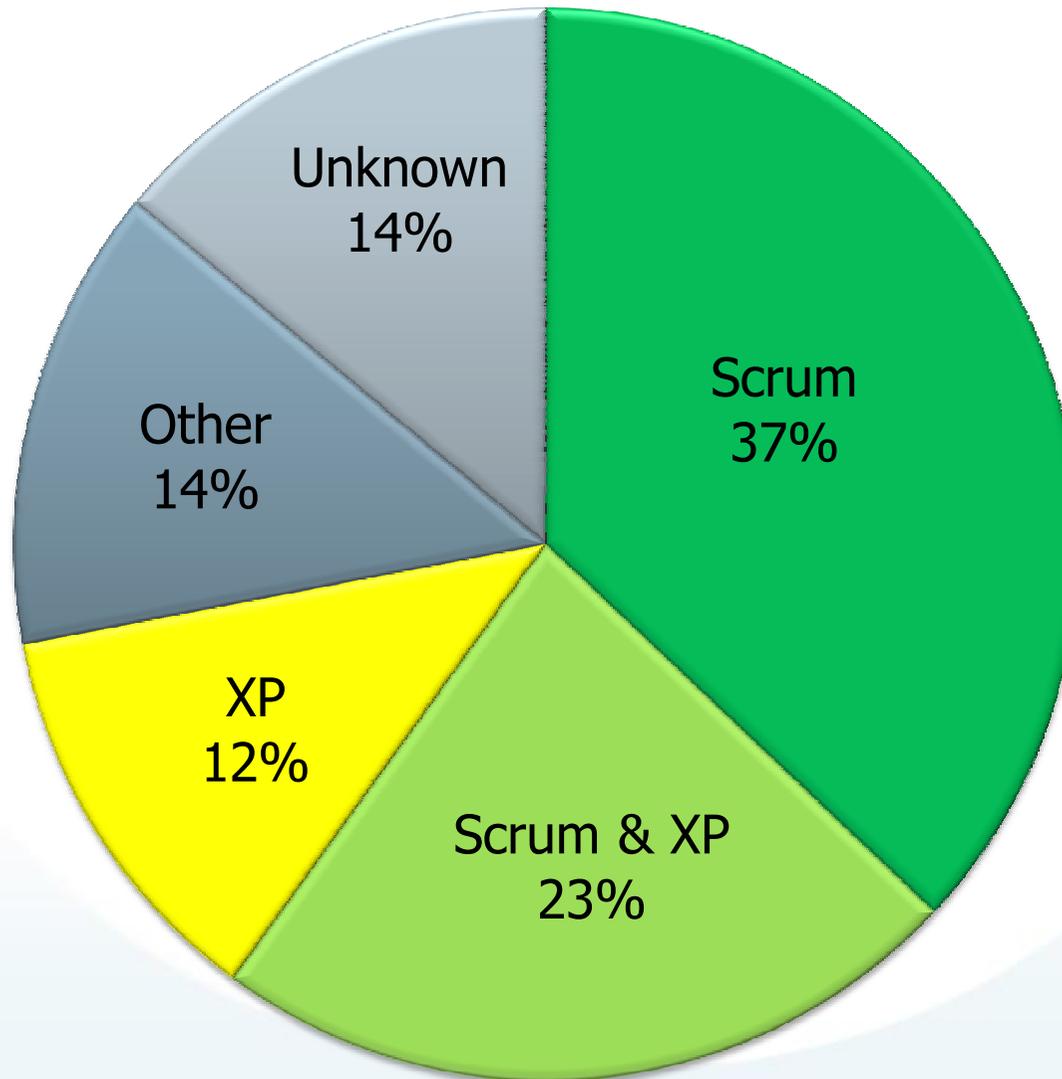
- **Goyada** (mobile services)
 - Co-founder & CTO
 - 30 developers
- **Ace Interactive** (gaming)
 - Lead architect
 - 20 developers
- **Tain** (gaming)
 - Chief of development
 - 40 developers



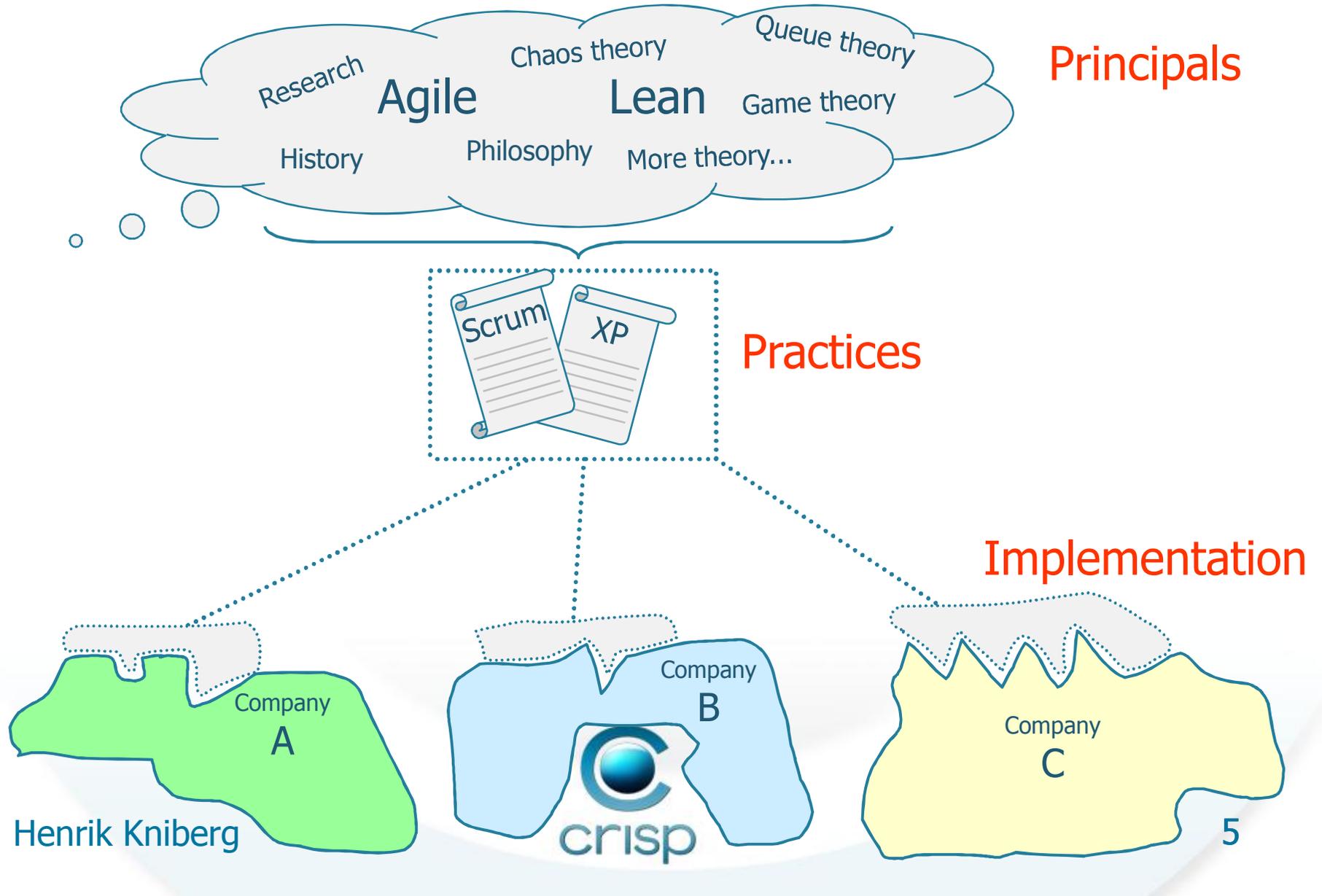
Henrik Kniberg@

Which processes do agile companies use?

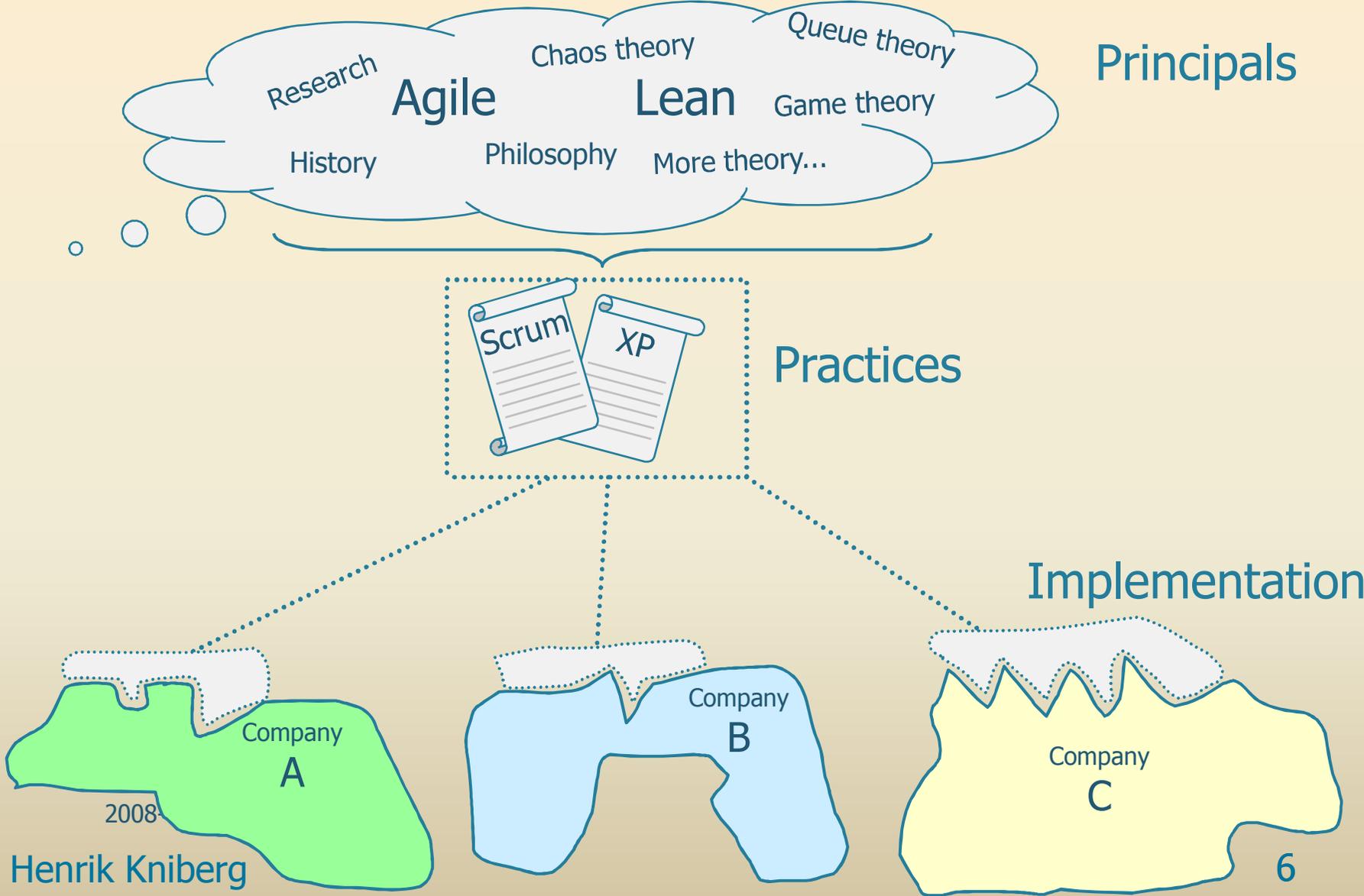
Source: 2nd Annual "State of Agile Development" Survey
June – July 2007



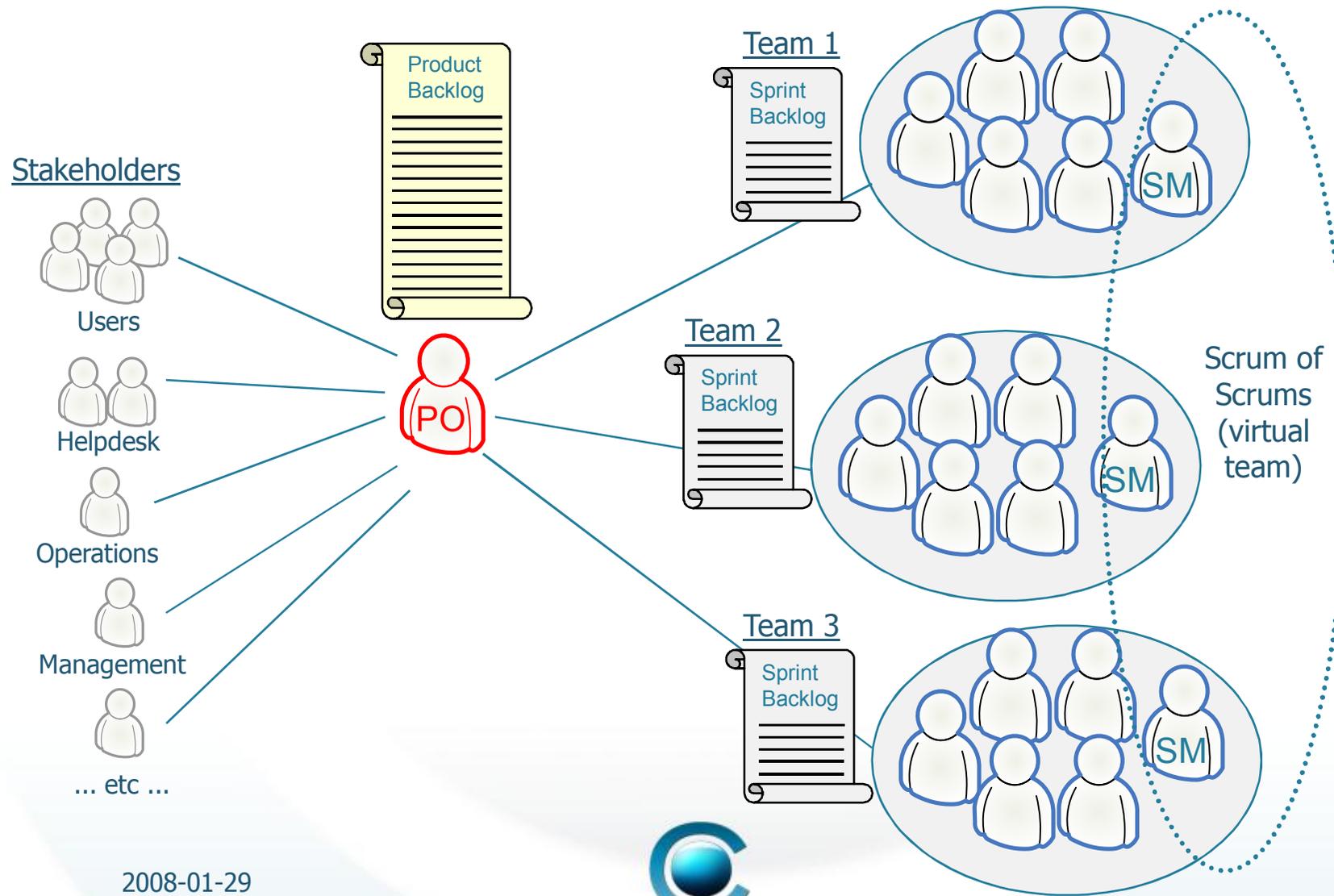
The big picture



Part 1: Scrum & XP Overview



Scrum overview – structure

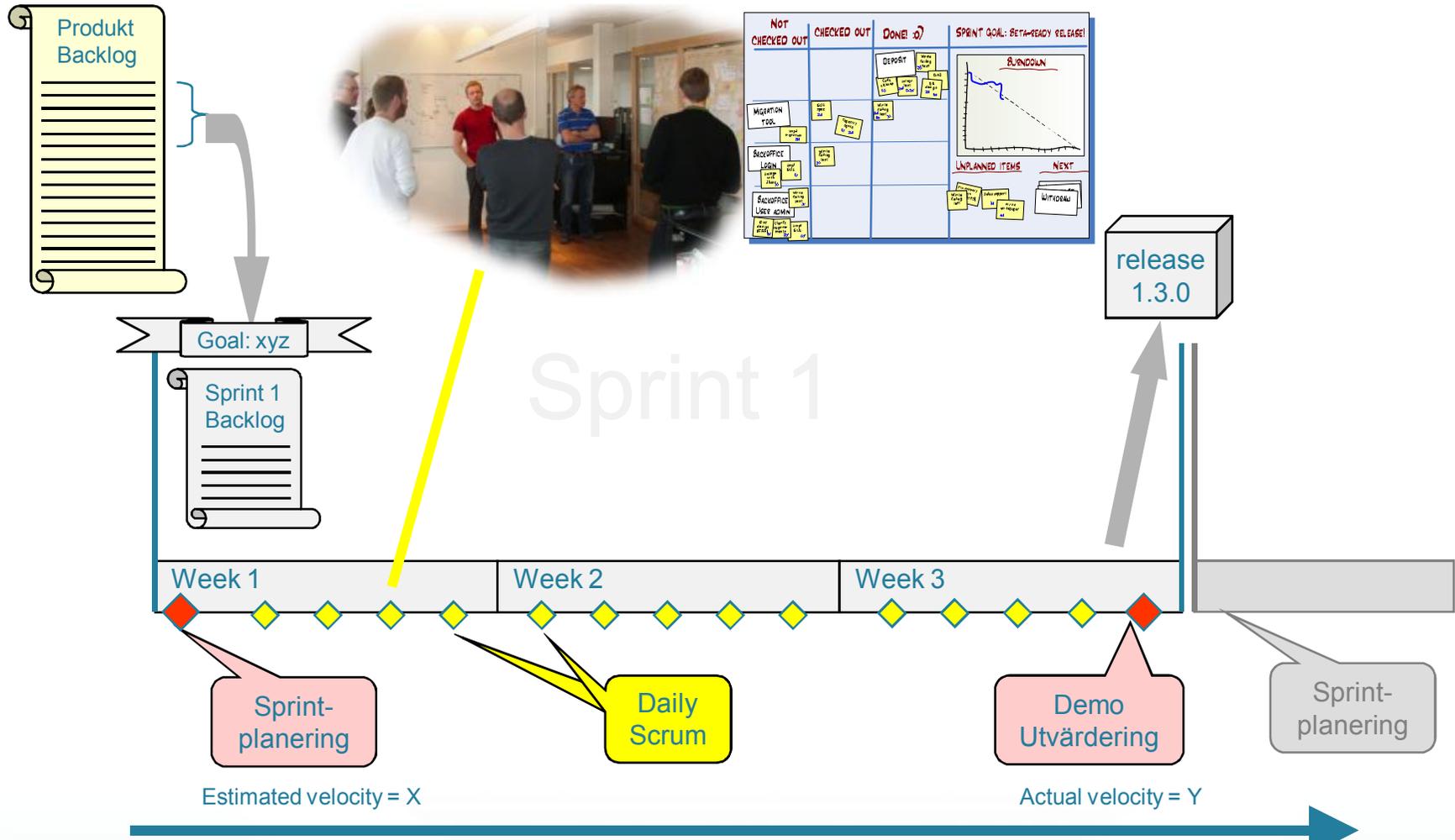


2008-01-29

Henrik Kniberg



Scrum process

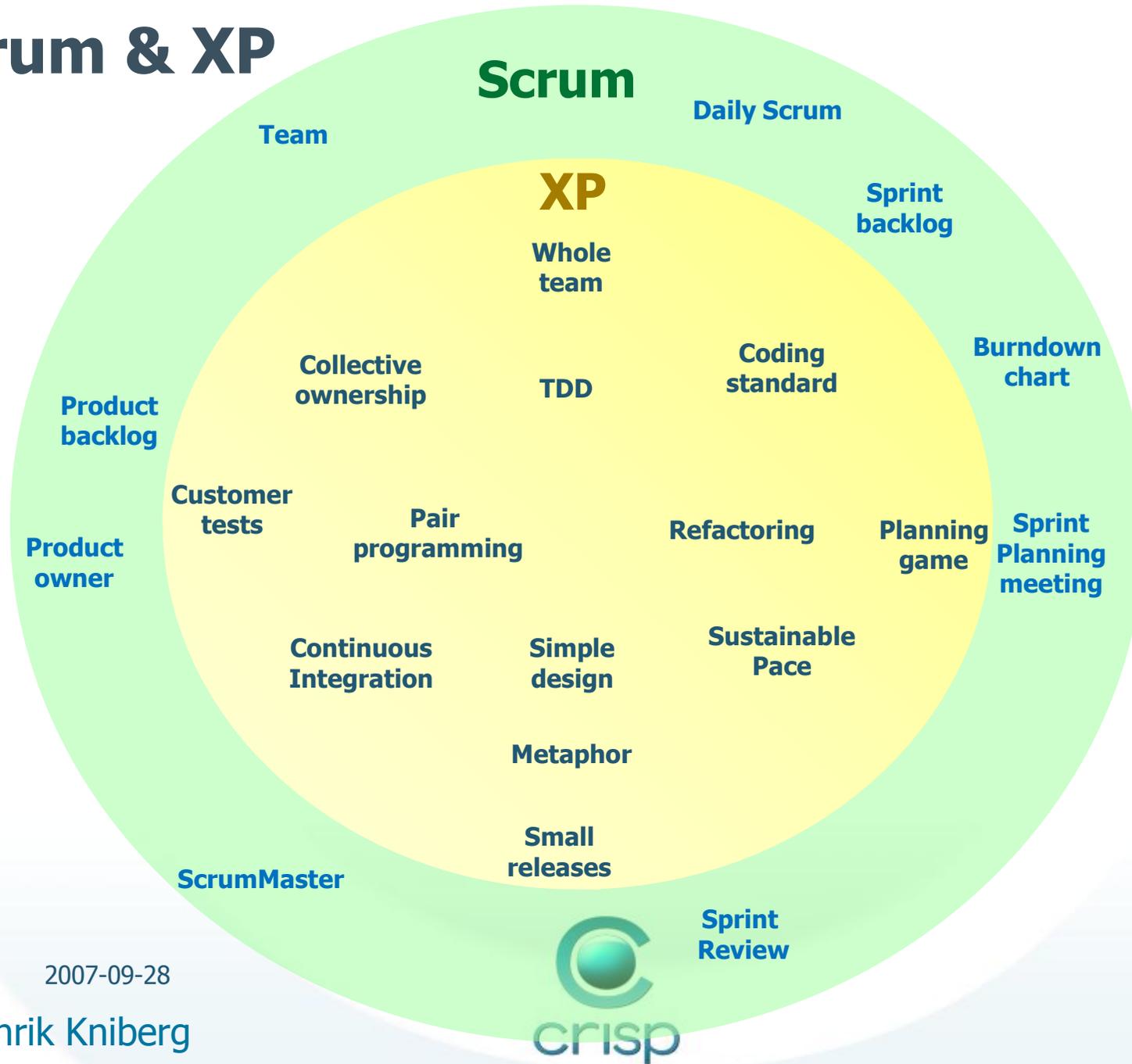


Timeline



Henrik Kniberg

Scrum & XP

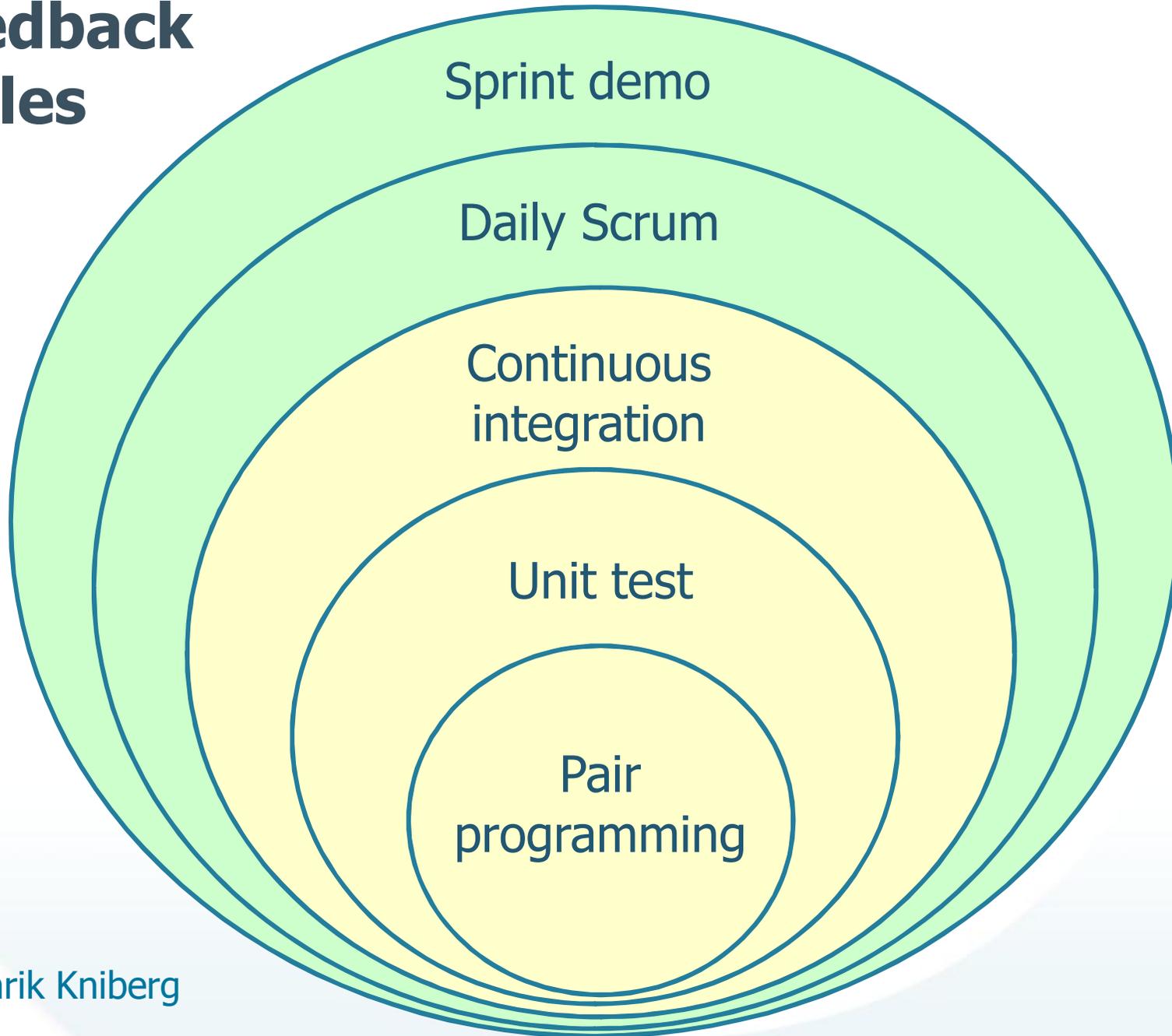


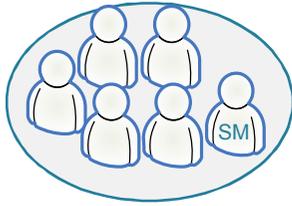
2007-09-28

Henrik Kniberg



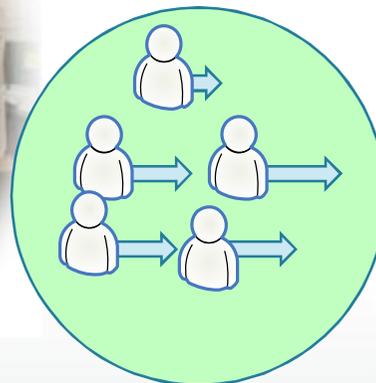
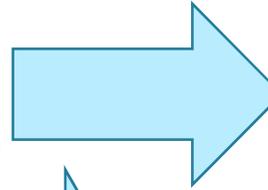
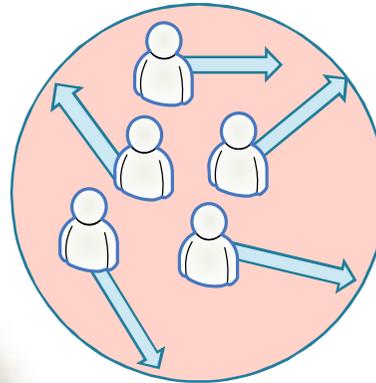
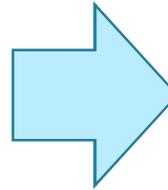
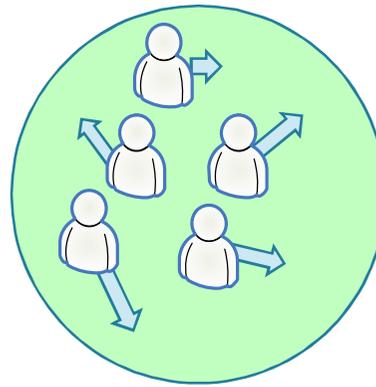
Feedback cycles





Team

- 5 – 8 full-time individuals
- Cross-functional
- Sits together
- Shared responsibility
- Self-organizing



3 roles

- Product owner
- Scrum master
- **Team**

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

2008-01-29

Henrik Kniberg





Product owner

- Represents all stakeholders
 - Decides **where** the team should go
 - Not how they get there
 - Not their speed
 - Defines vision & scope
 - Prioritizes
 - Owns product backlog
- Does **not estimate stories**
 - Usually **Not the line manager**

3 roles

- **Product owner**
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective



ScrumMaster

- **Enforces Scrum practices**
 - **Coaching** rather than command & control
- **Removes impediments**
- **Part of the team**
- **Usually Not the line manager**
- **Usually Not the tech guru**

3 roles

- Product owner
- **Scrum master**
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

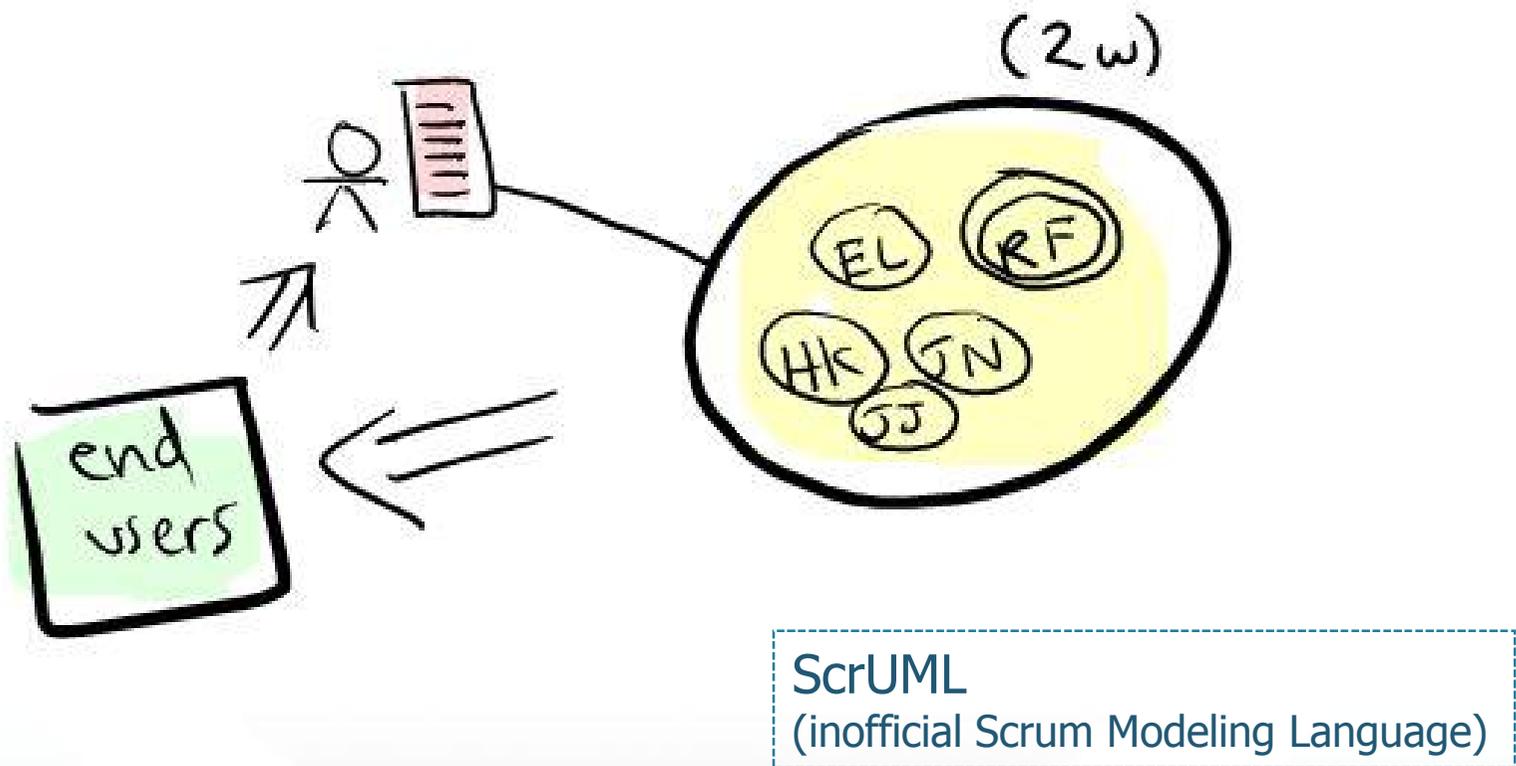
3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

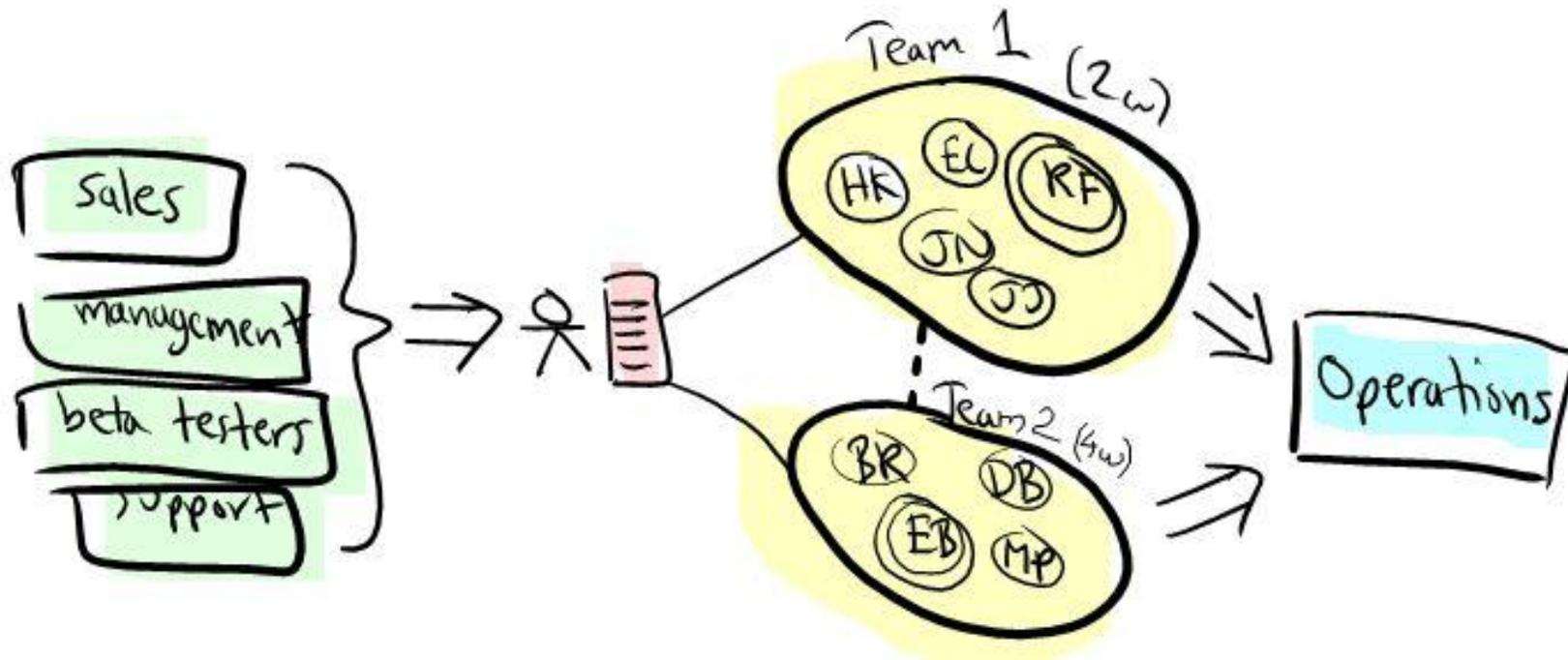
Is ScrumMaster a full-time role?

	Small team	Large team
Few problems	≈ 10%	≈ 50%
Many problems	≈ 50%	100%

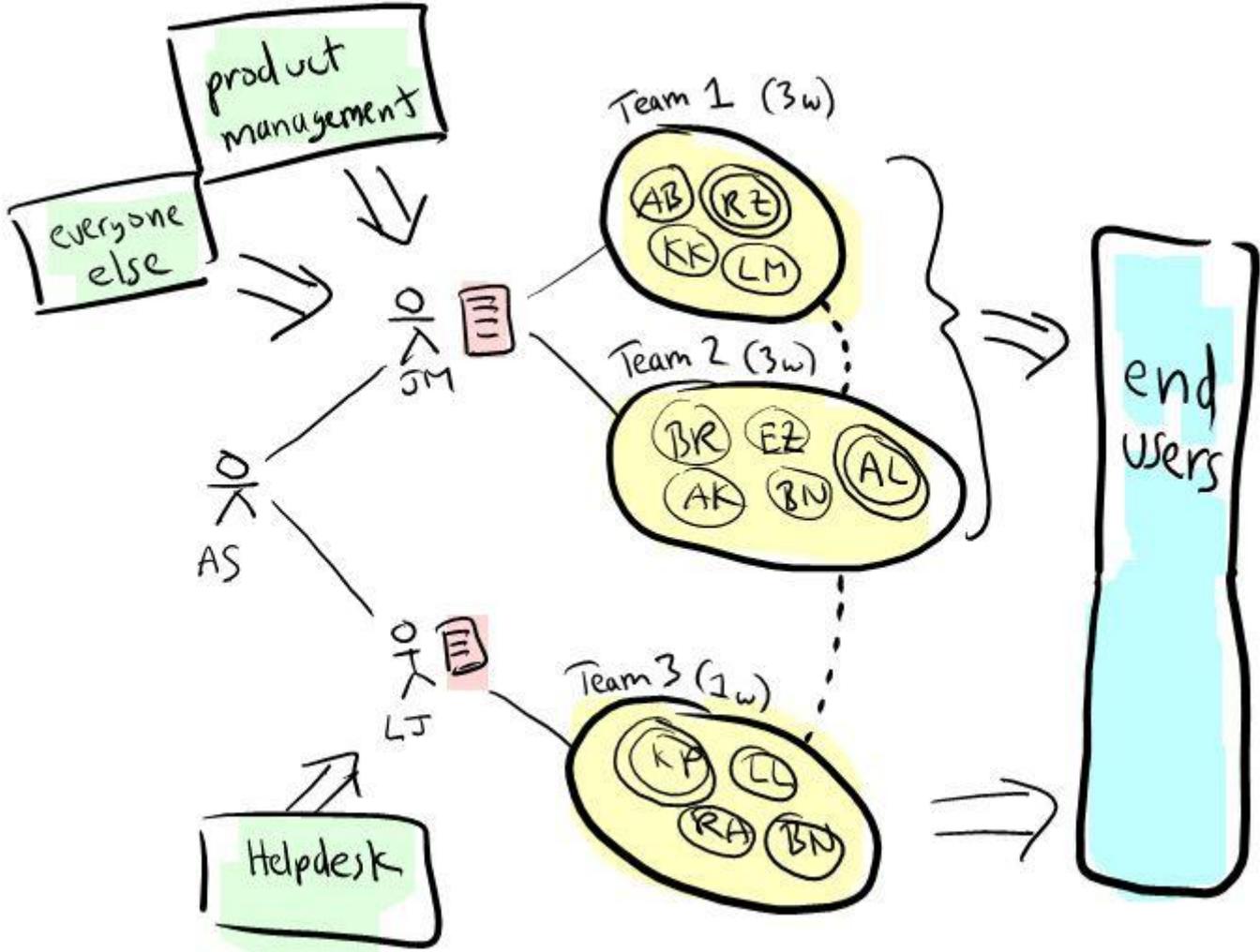
Example: Simplest possible Scrum organization



Example: multiple teams



Example: multiple product owners





Manager

- Invisible hand
- Oil
- Firefighter
- Servant leader
- Bootstrapper
- Prioritize & fix corporate impediments
 - Listen to the teams!

- Doesn't control the roadmap
- Doesn't control the team

3 roles

- Product owner
- Scrum master
- Team

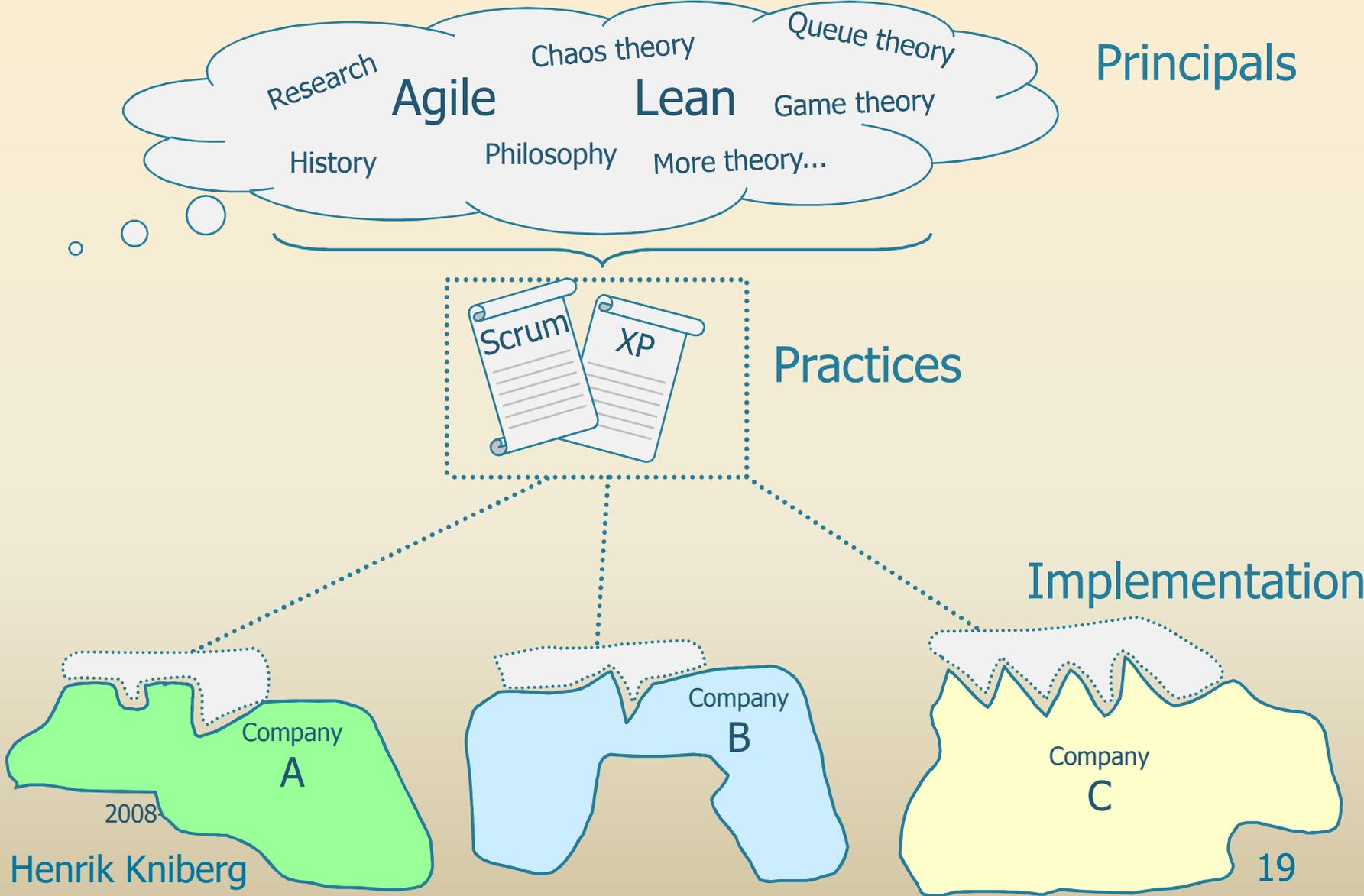
3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

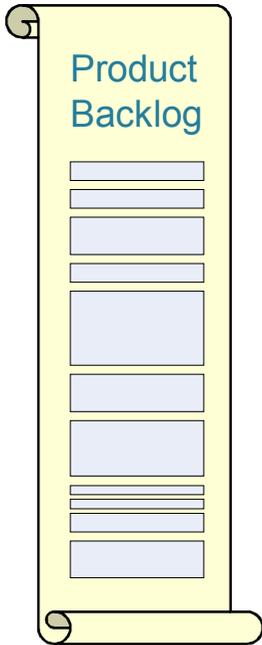
3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

Part 2: Estimating & Planning



Product backlog



Backlog item #55

Deposit

Importance: 30

Estimate: []

Notes: Need a UML sequence diagram. No need to worry about encryption for now.

How to demo: Log in, open deposit page, deposit €10, go to my balance page and check that it has increased by €10.

- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

ID	Name	Imp	Est	How to demo	Notes
1	Deposit	30	5	Log in, open deposit page, deposit €10, go to my balance page and check that it has increased by €10.	Need a UML sequence diagram. No need to worry about encryption for now.
2	See your own transaction history	10	8	Log in, click on “transactions”. Do a deposit. Go back to transactions, check that the new deposit shows up.	Use paging to avoid large DB queries. Design similar to view users page.

Story

Backlog item #55

Deposit

Notes

Need a UML sequence diagram. No need to worry about encryption for now.

How to demo

Log in, open deposit page, deposit €10, go to my balance page and check that it has increased by €10.

Importance

30

Estimate

Independent
Negotiable
Valuable
Estimable
Small
Testable

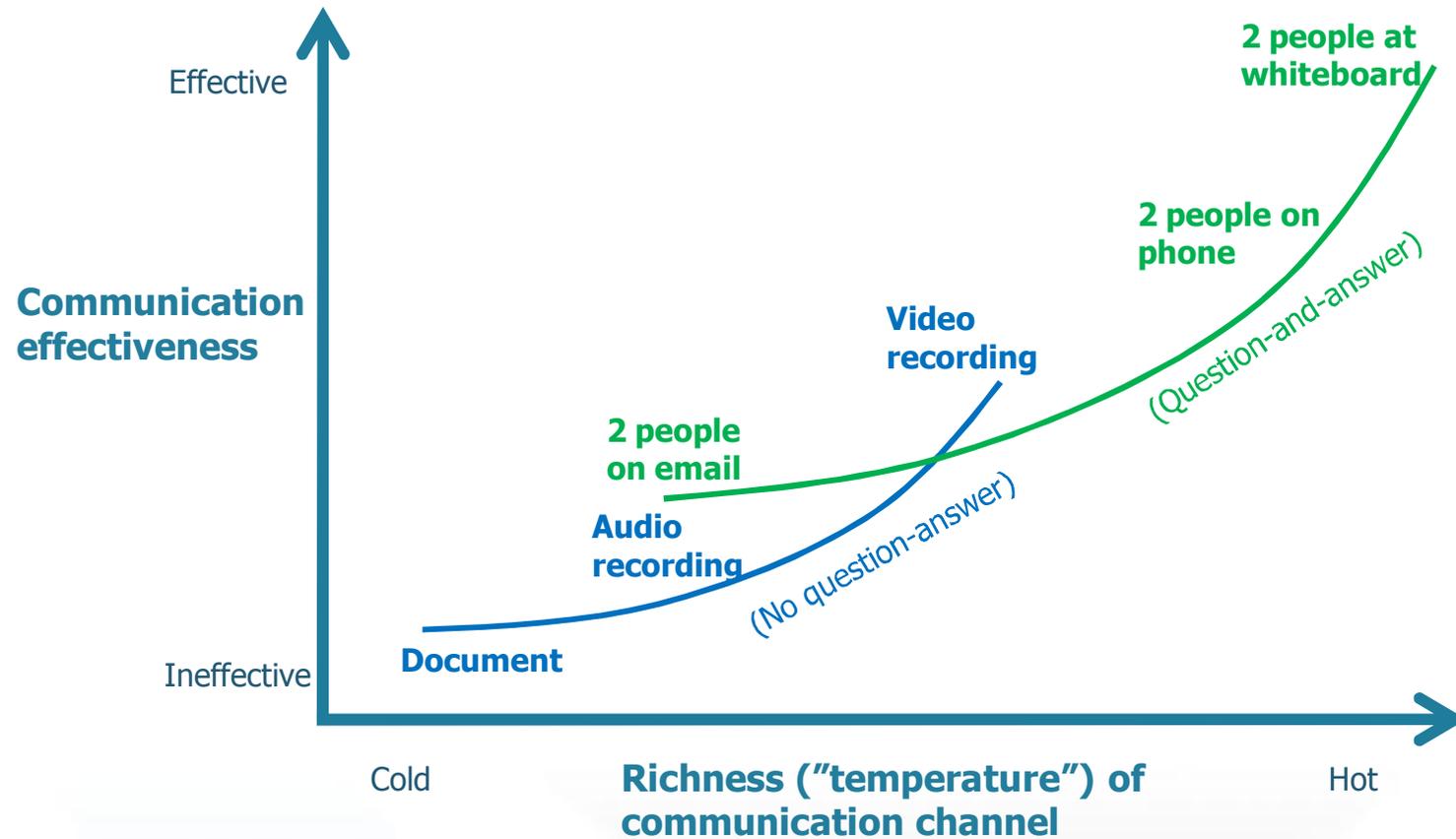
Acronym courtesy of Bill Wake – www.xp123.com

- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

As a <role>
I want to <what>
so that <why>

As a buyer
I want to save my shopping cart
so that I can continue shopping later

Communication effectiveness



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

Definition of Done

DEFAULT DEFINITION OF DONE

- RELEASABLE

DEFAULT DEFINITION OF DONE

- UNIT/INTEGRATION TESTED
- READY FOR ACCEPTANCE TEST
- DEPLOYED ON DEMO SERVER

DEFAULT DEFINITION OF DONE

- ACCEPTANCE TESTED
- RELEASE NOTES WRITTEN
- RELEASABLE
- NO INCREASED TECHNICAL DEBT

= I haven't messed up
the codebase

What's NOT included in DoD?

- For example "customer acceptance test + user documentation"

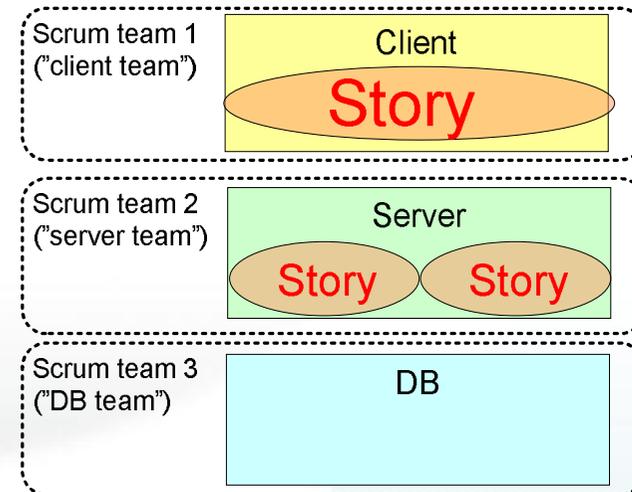
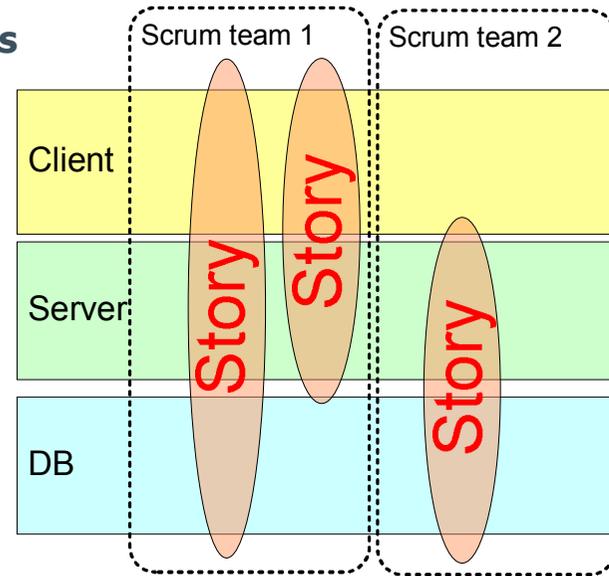
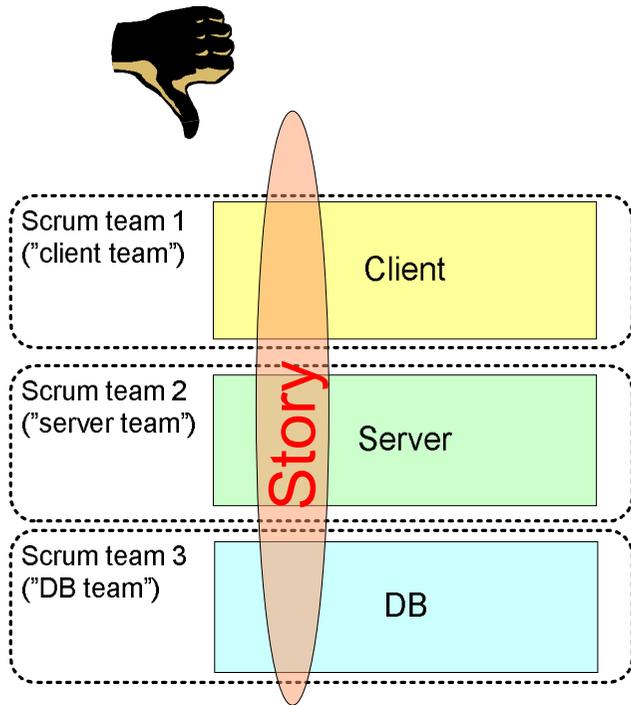
Why not? Who does it? When? What happens if a problem turns up?

Sprint length & Definition of Done

- **What is your greatest possible DoD?**
 - Can your DoD be "Releasable"?
 - If not, why? Add to impediment backlog.
 - How close to Releasable can you get? That is your DoD.
- **What is your shortest possible sprint length?**
 - What is the *shortest time* in which you can complete a few stories according to your DoD?
 - Why not shorter? Add to impediment backlog.

Team allocation

Avoid splitting a single story between multiple teams

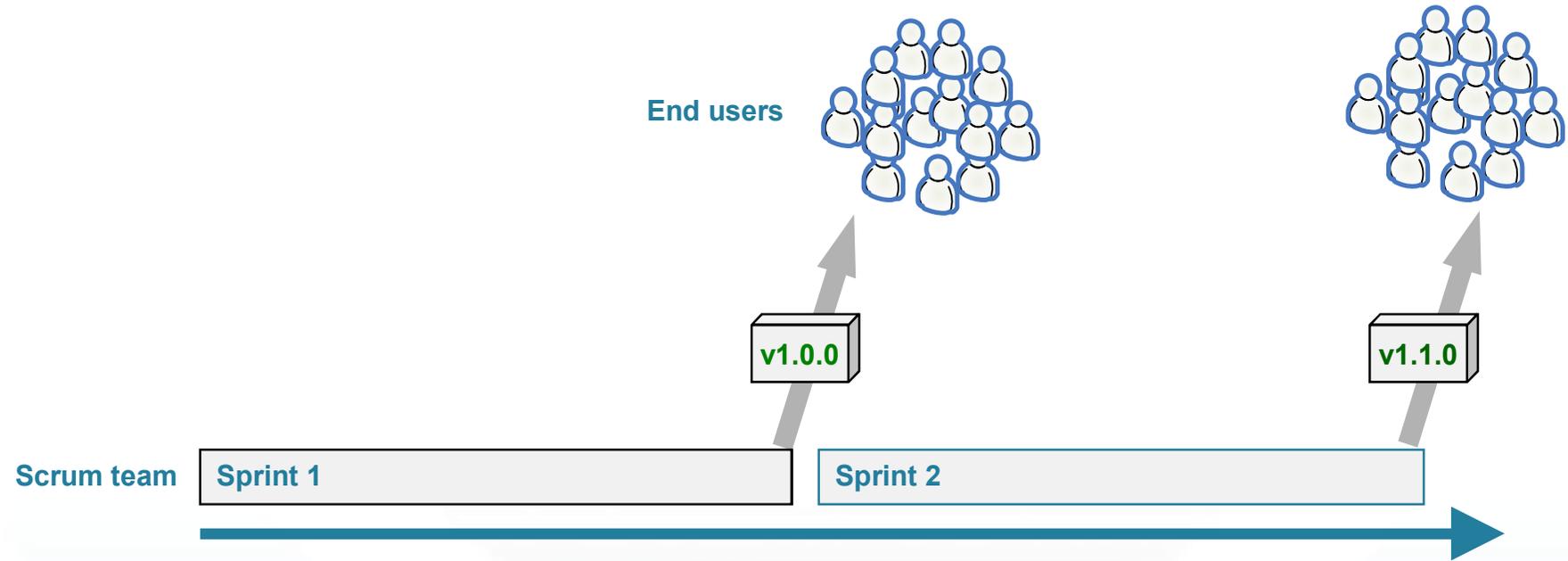


2007-09-28

Henrik Kniberg



Testing – ideal case



2008-01-29

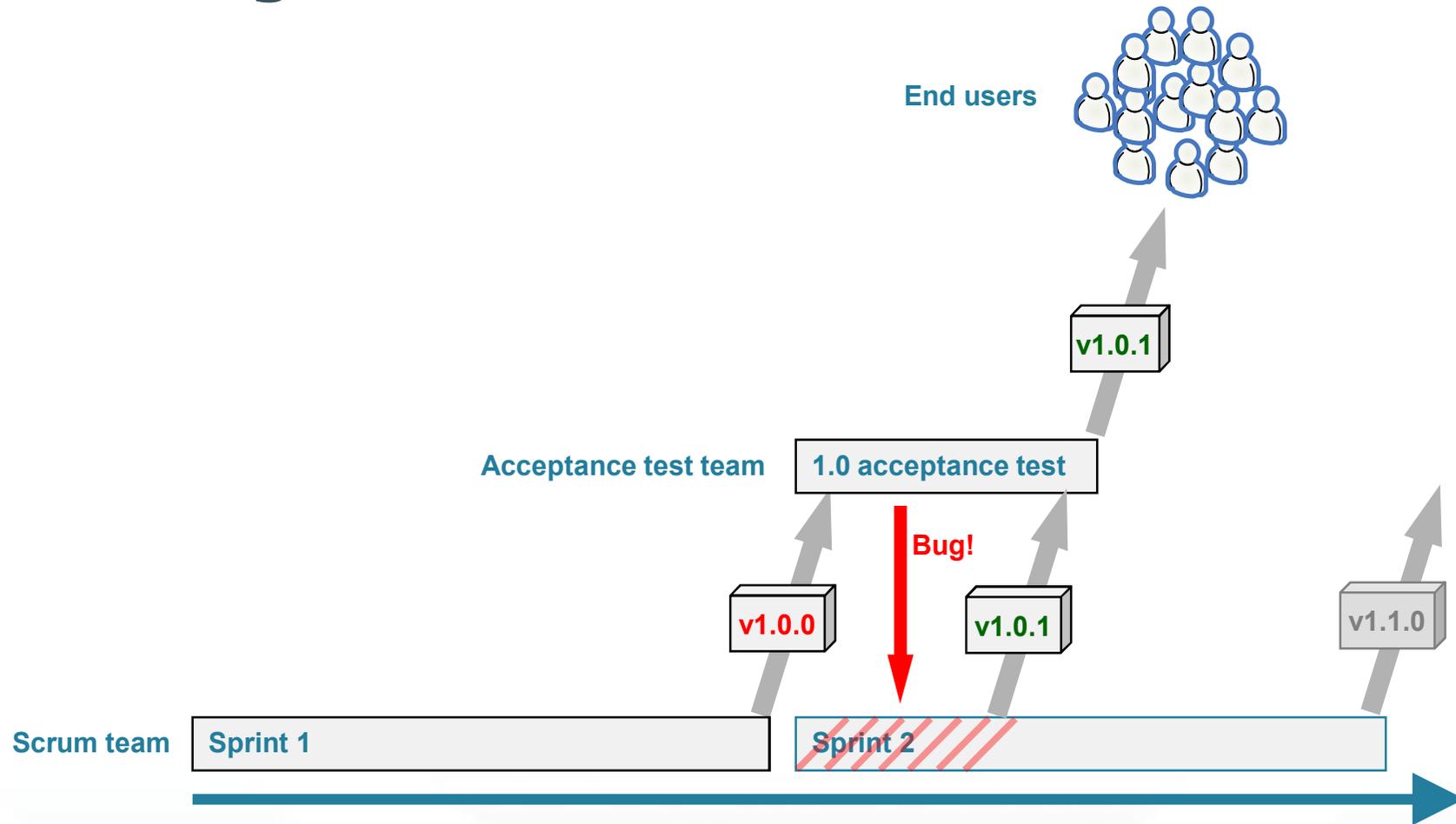
Henrik Kniberg

Timeline



26

Testing – common alternative



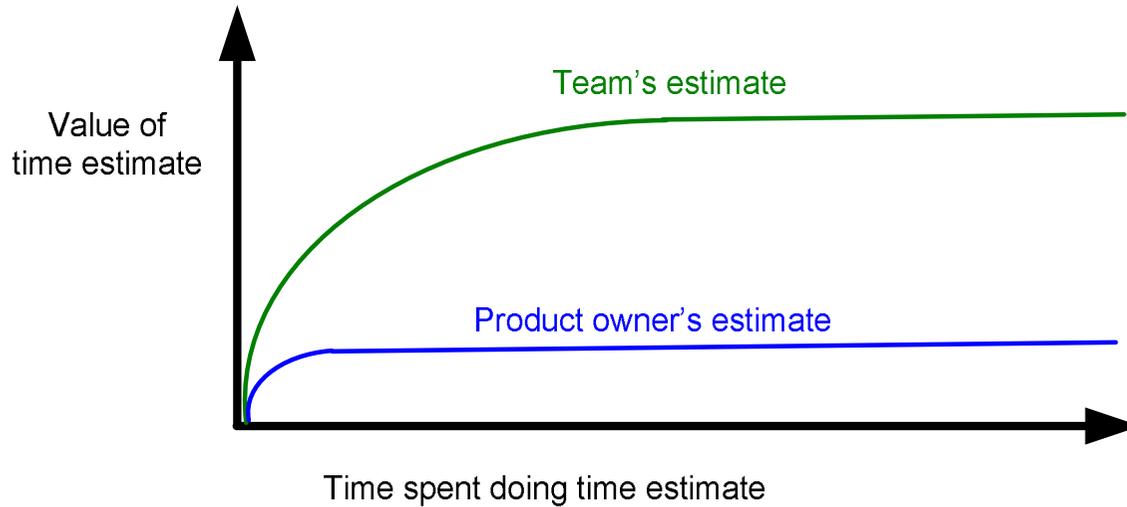
2008-01-29

Henrik Kniberg

Timeline



Estimates



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

Know Thy Definition Of Done!

<http://planningpoker.crisp.se>



2007-09-28

Henrik Kniberg



Precision vs Accuracy



I was born in 1973

Precise? **No!**
Accurate? **Yes!**

We'll release in Q3, 2008



I was born at 09:32 on Jan 3, 1892

Precise? **Yes!**
Accurate? **No!**

We'll release at 09:32 on May 3, 2008

- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

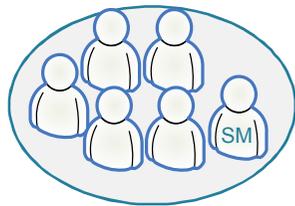
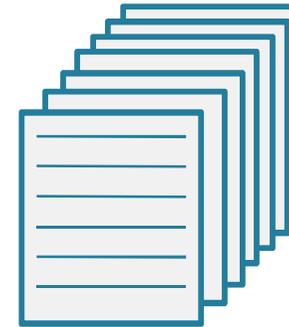
Better to be roughly right than precisely wrong!

Specification length

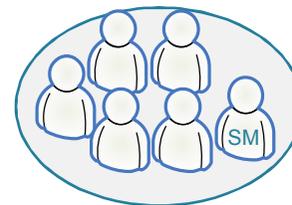
Spec



Same spec – more pages



117 hrs



173 hrs

3 roles

- Product owner
- Scrum master
- Team

3 artifacts

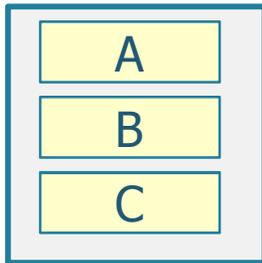
- **Product backlog**
- Sprint backlog
- Sprint burndown

3 activities

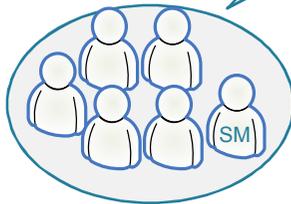
- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

Irrelevant information

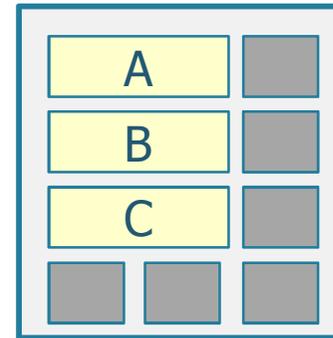
Spec 1



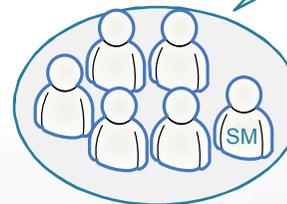
20 hrs



Same spec
+ irrelevant details



39 hrs



3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- **Product backlog**
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

2007-09-28

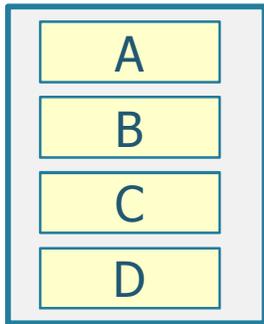


Source: How to avoid impact from irrelevant and misleading info on your cost estimates, Simula research labs estimation seminar, Oslo, Norway, 2006

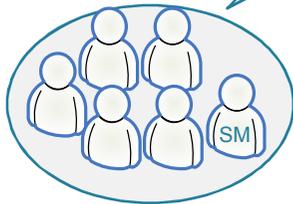
31

Extra requirements

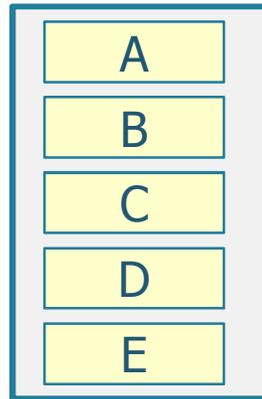
Spec 1



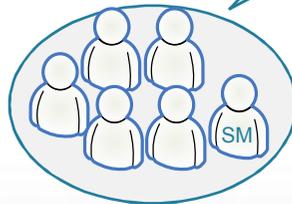
4 hrs



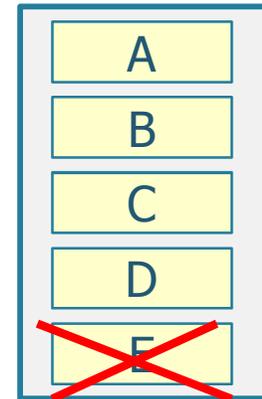
Spec 2



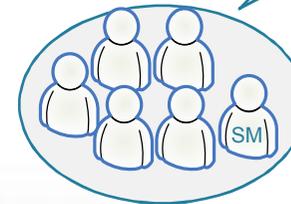
4 hrs



Spec 3



8 hrs



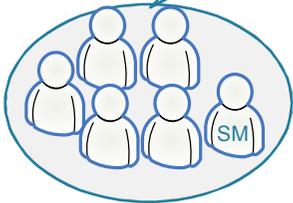
- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

Anchoring

Spec



456 hrs

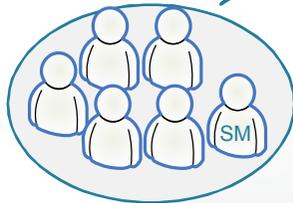


Same spec



500 hrs
Never mind me

555 hrs

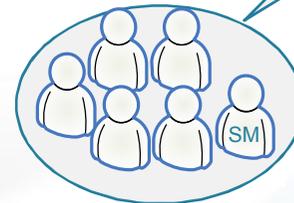


Same spec



50 hrs
Never mind me

99 hrs



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

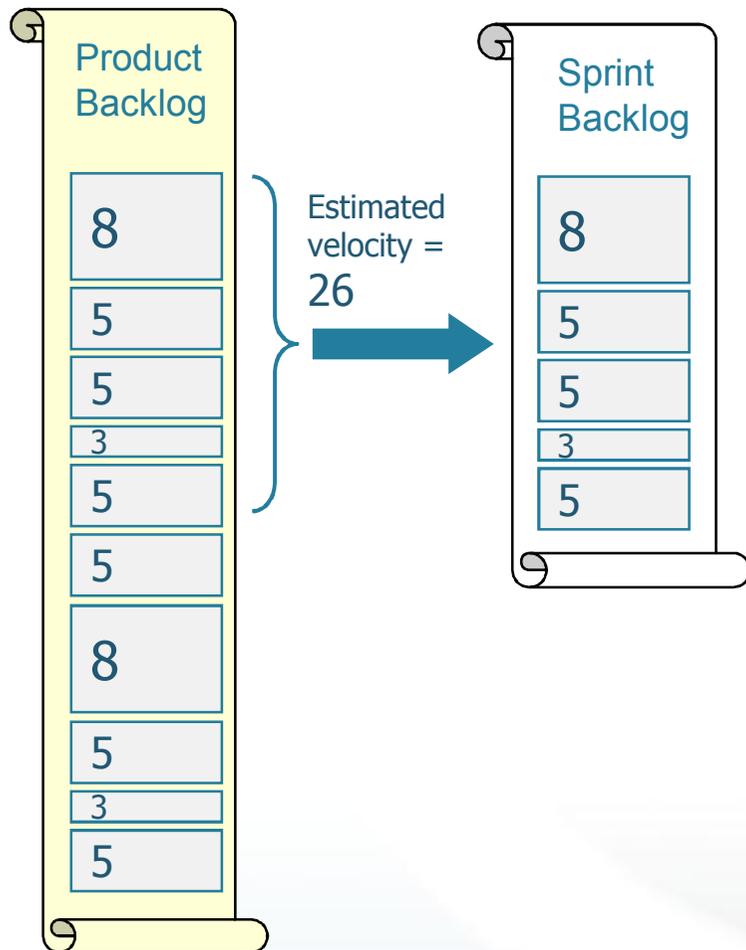
2007-09-28



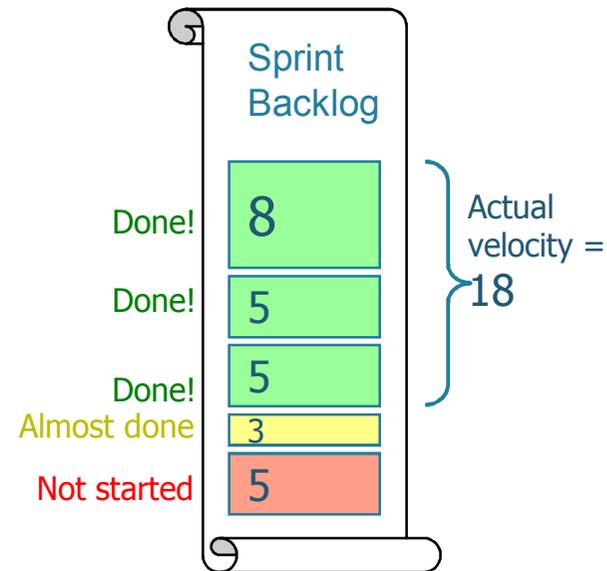
Source: How to avoid impact from irrelevant and misleading info on your cost estimates, Simula research labs estimation seminar, Oslo, Norway, 2006

Velocity tracking

Beginning of sprint



End of sprint



3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- **Product backlog**
- Sprint backlog
- Sprint burndown

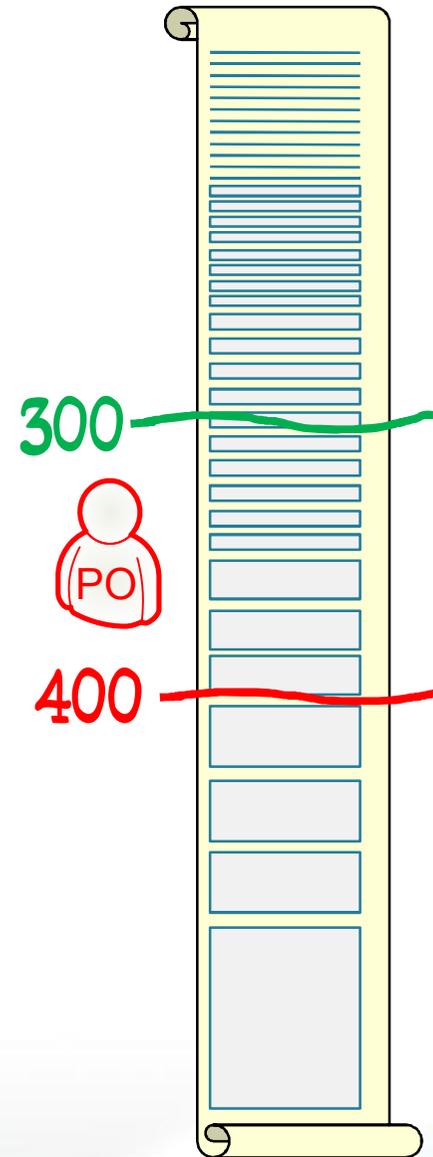
3 activities

- Sprint planning
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

Release planning

- Today is Aug 6
- Sprint length = 2 weeks
- Velocity = 30 - 40

What will be done by X-mas?
(10 sprints)



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - **Product backlog**
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

Velocity calibration

ESTIMATED VELOCITY	ACTUAL VELOCITY
40	30
30	28
30	31
30	30



ESTIMATED	ACTUAL
40	30
40	30
40	30



ESTIMATED	ACTUAL
40	30
50	30
60	30



ESTIMATED	ACTUAL
30 40	35
25 35	30
20 30	25



Technical debt

- Code duplication
- Test coverage
- Code readability

DEFINITION OF DONE

- BLA BLA
- **NO INCREASED TECHNICAL DEBT**

3 roles

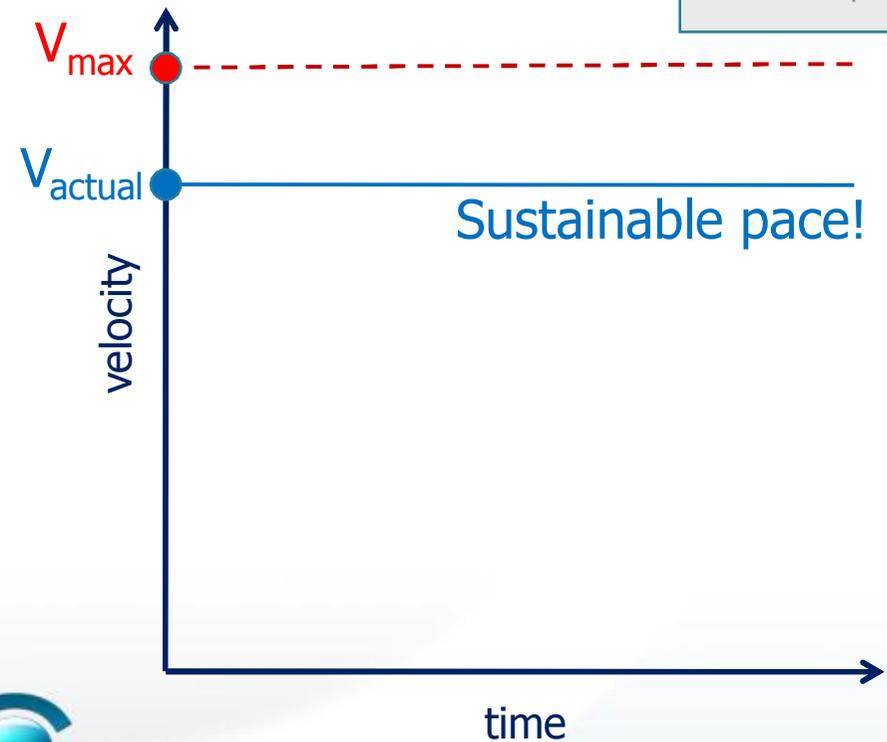
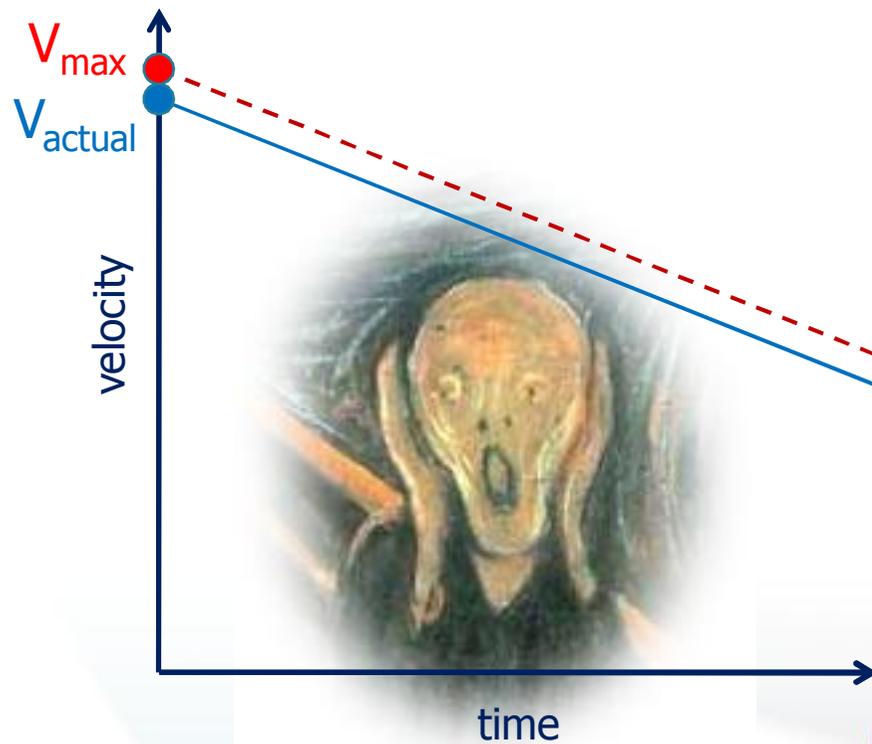
- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- **Sprint planning**
- **Daily scrum**
- Sprint review
 - Demo
 - Retrospective

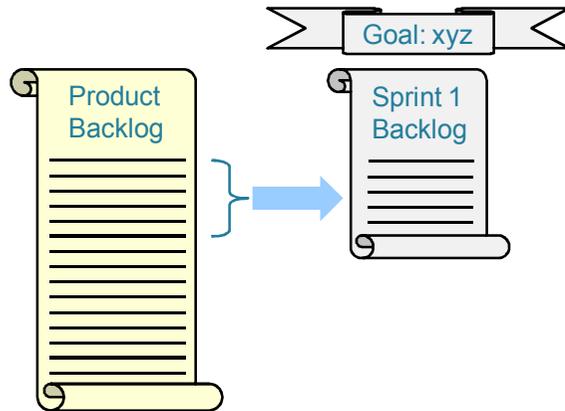


2007-09-28

Henrik Kniberg



Sprint planning meeting



Jackass team, sprint 15

Sprint goal

- Beta-ready release!

Sprint backlog

- Deposit (5)
 - Migration tool (13)
 - Backoffice login (3)
 - Backoffice user admin (5)
- (Estimated velocity = 26)

Schedule

- Sprint period: 2006-11-06 to 2006-11-24
- Sprint demo: 2006-11-24, 13:00, in the cafeteria
- Daily scrum: 9:30 – 9:45, in conference room Jimbo

Team

- Jim
- Erica (scrum master)
- Tom (75%)
- Niklas
- Eva
- John

3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- **Sprint planning**
- Daily scrum
- Sprint review
 - Demo
 - Retrospective

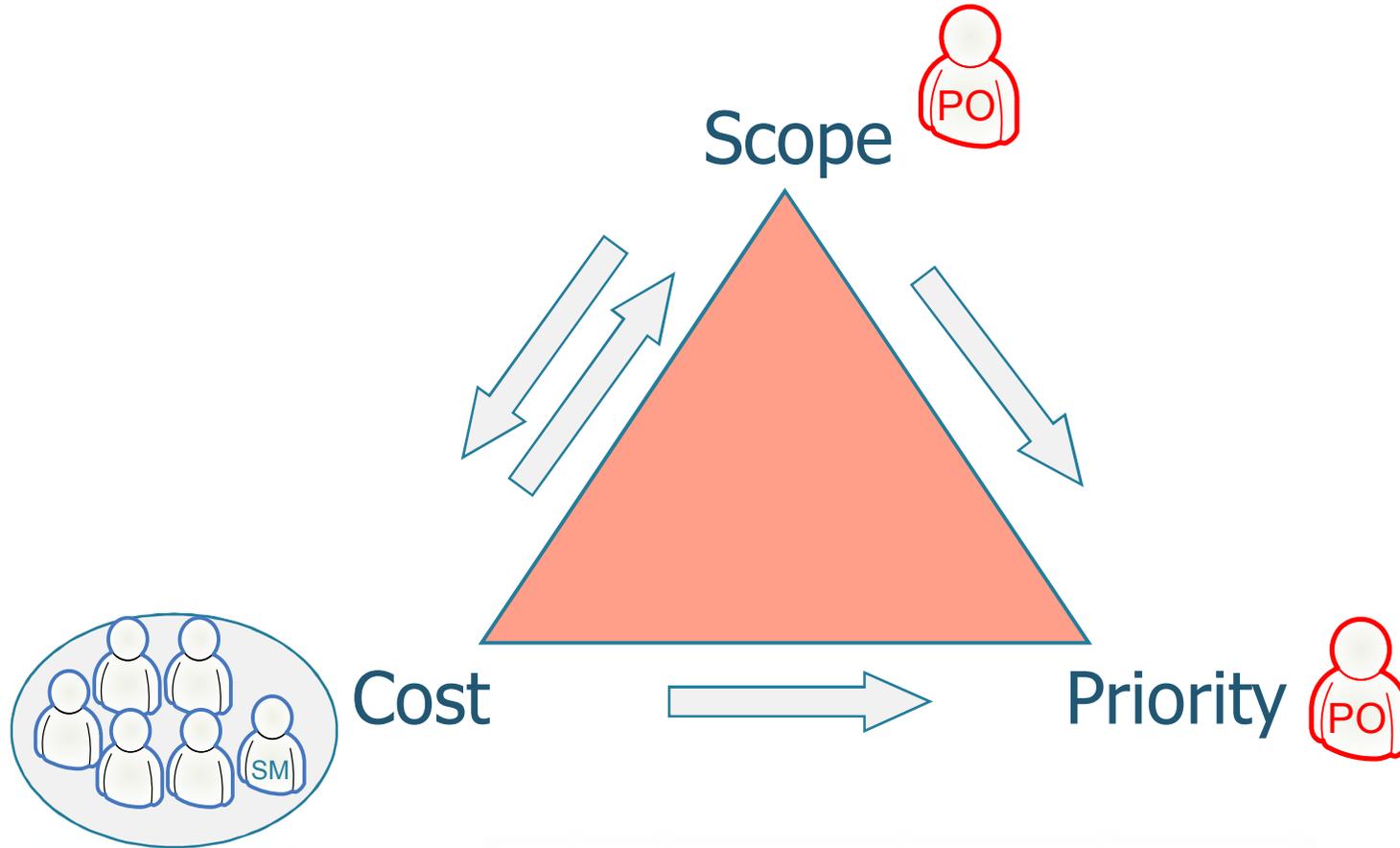
2008-01-29

Henrik Kniberg



39

Why the team AND product owner should be at the sprint planning meeting



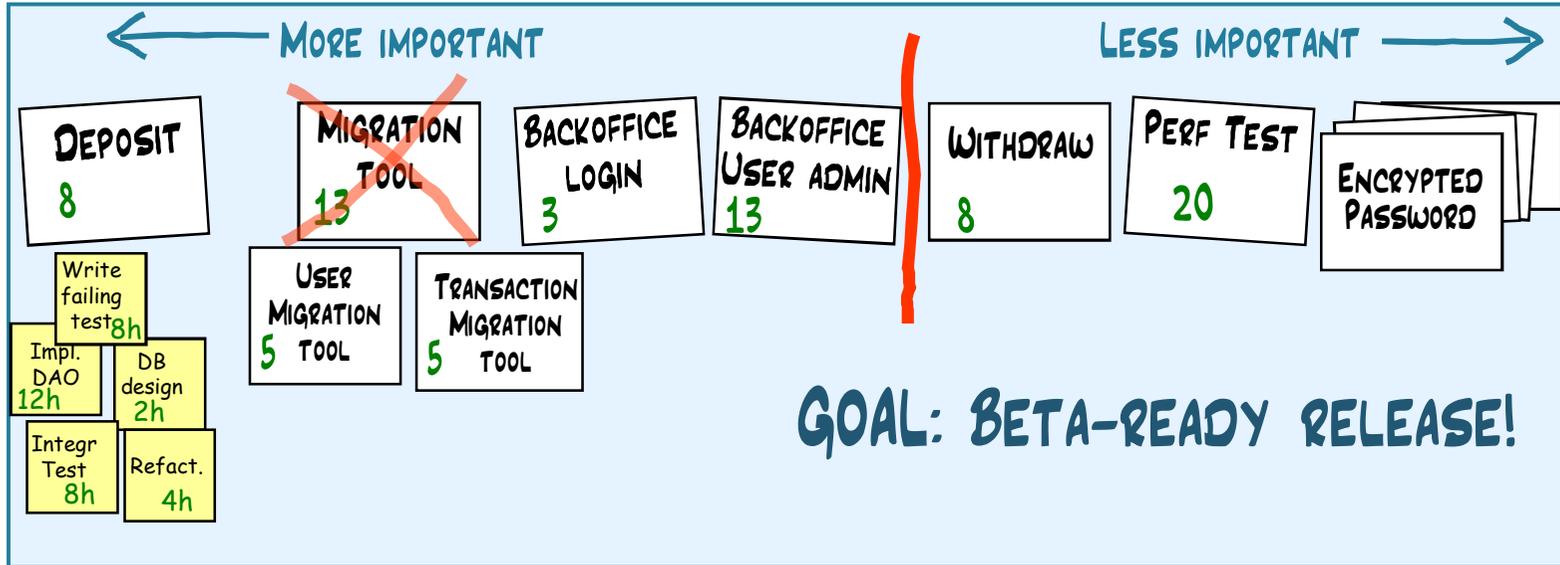
- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - Product backlog
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - **Sprint planning**
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

2008-01-29

Henrik Kniberg



Sprint planning meeting - example



- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - Sprint backlog
 - Sprint burndown
- 3 activities**
- **Sprint planning**
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

- Goal
- Present backlog
- Reprioritize, Re-estimate, split stories, combine stories
- Break out tasks
- Estimate velocity, draw the line

2008-01-29

Henrik Kniberg



Sprint planning meeting - example

- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - Product backlog
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - **Sprint planning**
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

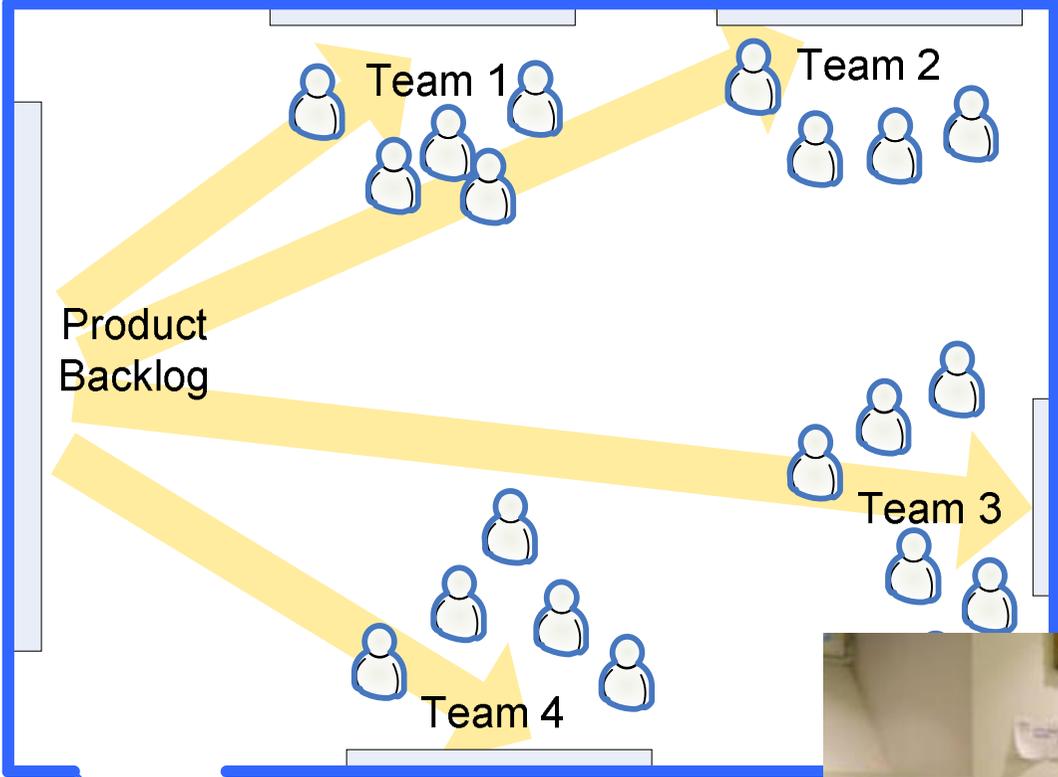


2008-01-29

Henrik Kniberg



Multi-team sprint planning



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - Product backlog
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - **Sprint planning**
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective



Henrik Kniberg



crisp

The sprint commitment

Team's commitment to the product owner:

"We promise that..."

- ... we believe we can reach the sprint goal.
- ... we will do everything in our power to reach the sprint goal, and will let you know immediately if we no longer believe we can reach it.
- ... we believe that we can complete all stories included in the sprint backlog.
- ... we will release at the end of the sprint
- ... if we fall behind schedule, we will remove the lower priority stories first.
- ... if we get ahead of schedule, we will add stories to the sprint from the product backlog, in priority order.
- ... we will display our progress and status on a daily basis.
- ... every story that we do deliver is *complete*.

Common misconceptions

- ~~"We promise to achieve this goal"~~
- ~~"We promise to deliver all stories included in the sprint backlog"~~

2008-01-29

Henrik Kniberg



3 roles

- Product owner
- Scrum master
- Team

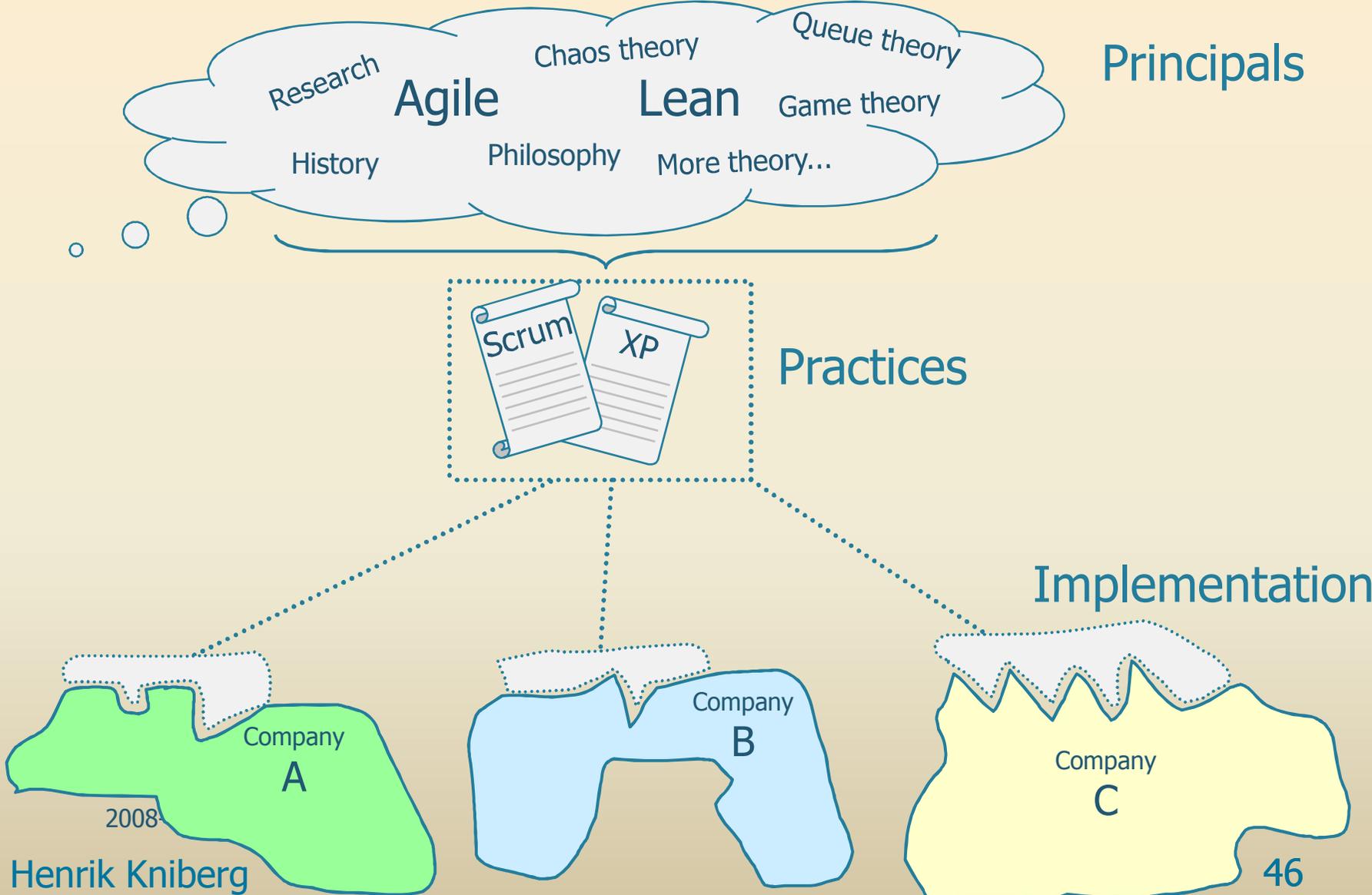
3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- **Sprint planning**
- **Daily scrum**
- Sprint review
 - Demo
 - Retrospective

Part 3: Executing the sprint

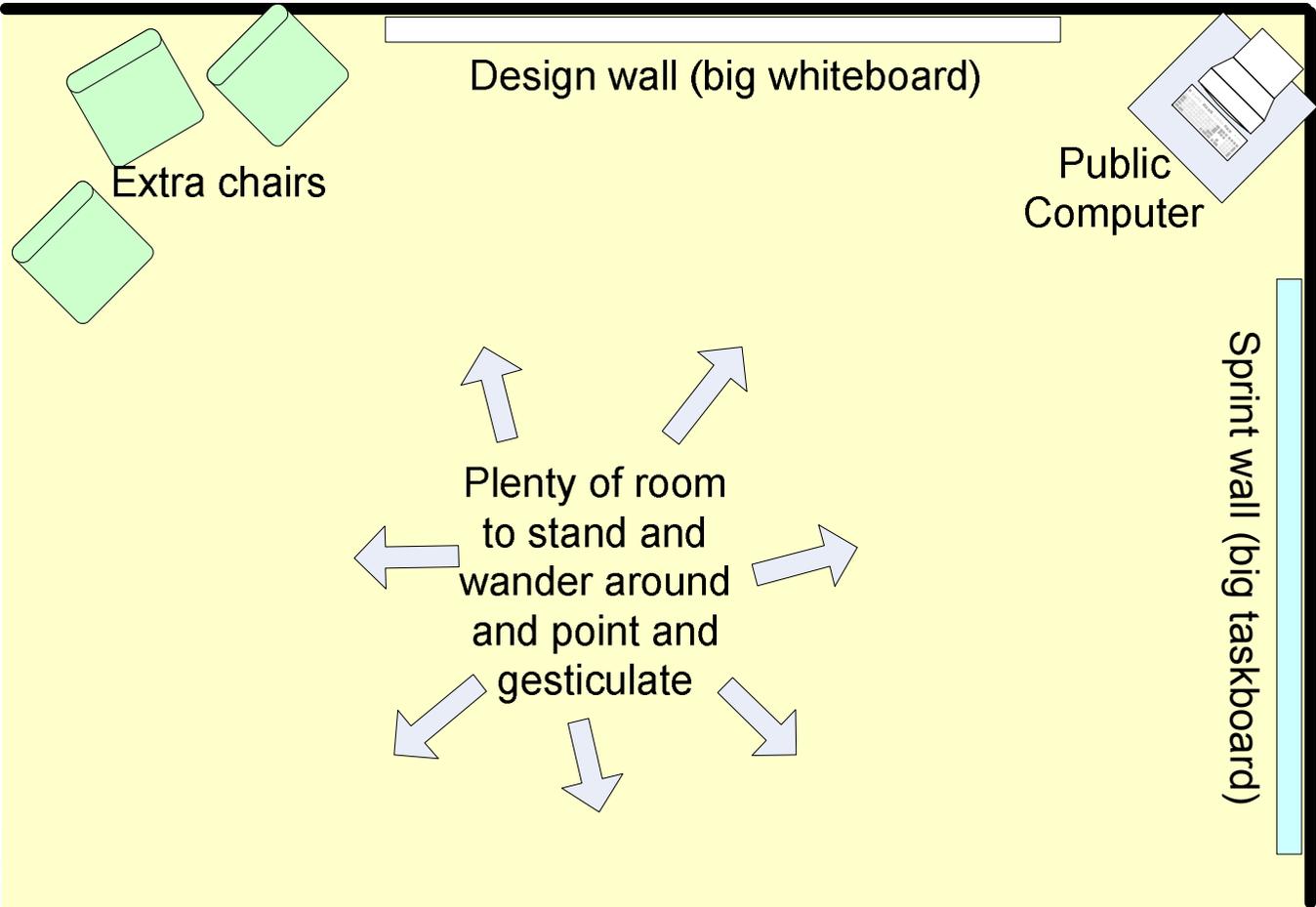


Sprint backlog – day 0

- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - **Sprint backlog**
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

NOT CHECKED OUT	CHECKED OUT	DONE! :o)	SPRINT GOAL: BETA-READY RELEASE!
<p>DEPOSIT</p> <ul style="list-style-type: none"> Code cleanup 1d Integr. test 2d DB design 1d DAO 3d Write failing test 2d 			<p>BURNDOWN</p> <p>UNPLANNED ITEMS</p> <p>NEXT</p> <p>WITHDRAW</p>
<p>MIGRATION TOOL</p> <ul style="list-style-type: none"> Impl. migration 8d Tapestry spike 2d GUI spec 2d Write failing test 2d 			
<p>BACKOFFICE LOGIN</p> <ul style="list-style-type: none"> Integr. with JBoss 2d Impl GUI 1d Write failing test 3d 			
<p>BACKOFFICE USER ADMIN</p> <ul style="list-style-type: none"> GUI design (CSS) 1d Clarify requirements 2d Impl GUI 6d 			

Design corner



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - Product backlog
 - Sprint backlog
 - Sprint burndown
- 3 activities**
 - Sprint planning
 - **Daily scrum**
 - Sprint review
 - Demo
 - Retrospective

2007-09-28

Henrik Kniberg



Daily Scrum meeting

15 minutes

- What did I accomplish yesterday?
- What will I accomplish today?
- What's stopping me?



3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- **Daily scrum**
- Sprint review
 - Demo
 - Retrospective

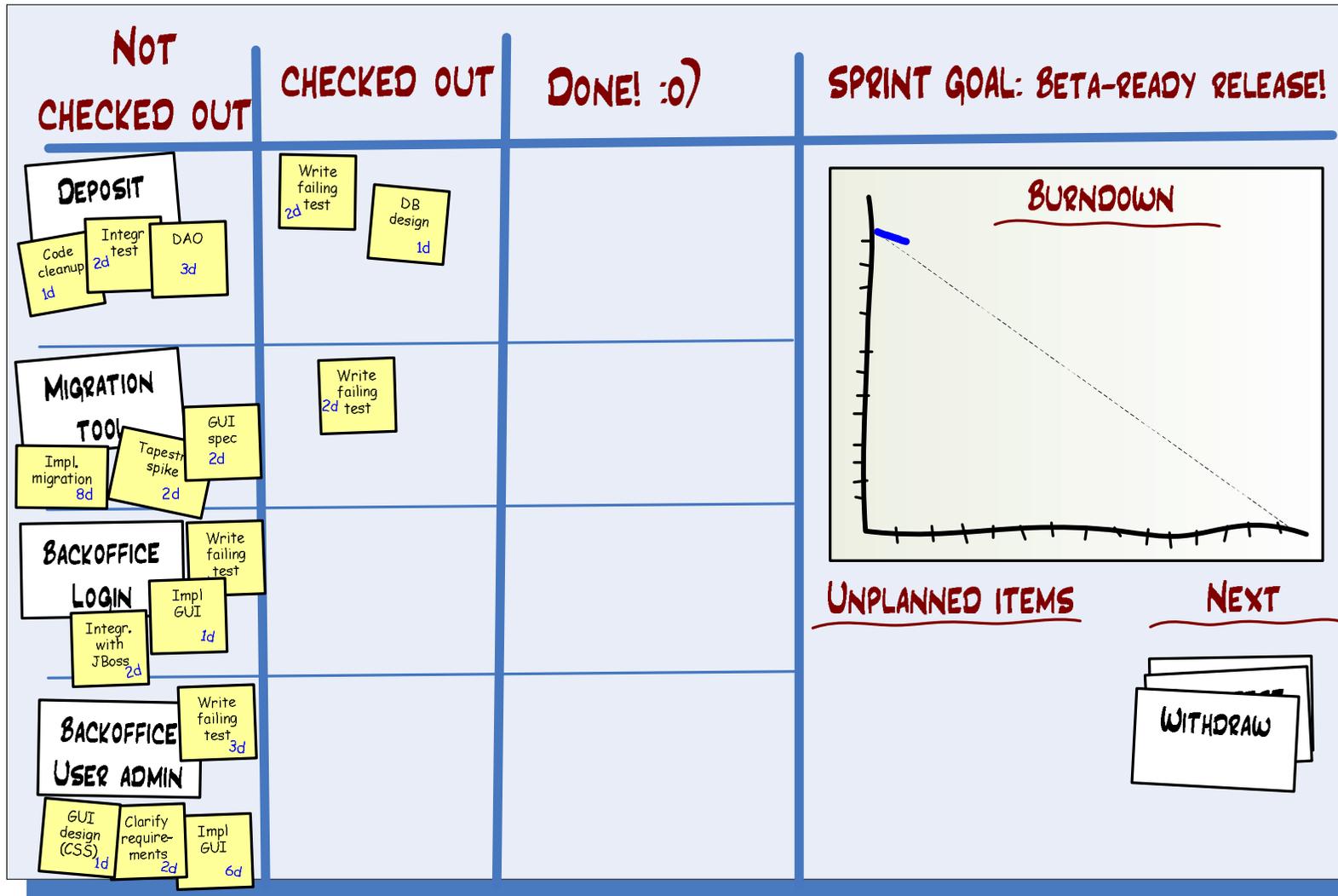
2008-01-29

Henrik Kniberg



Sprint backlog – after 1st meeting

- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - **Sprint backlog**
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

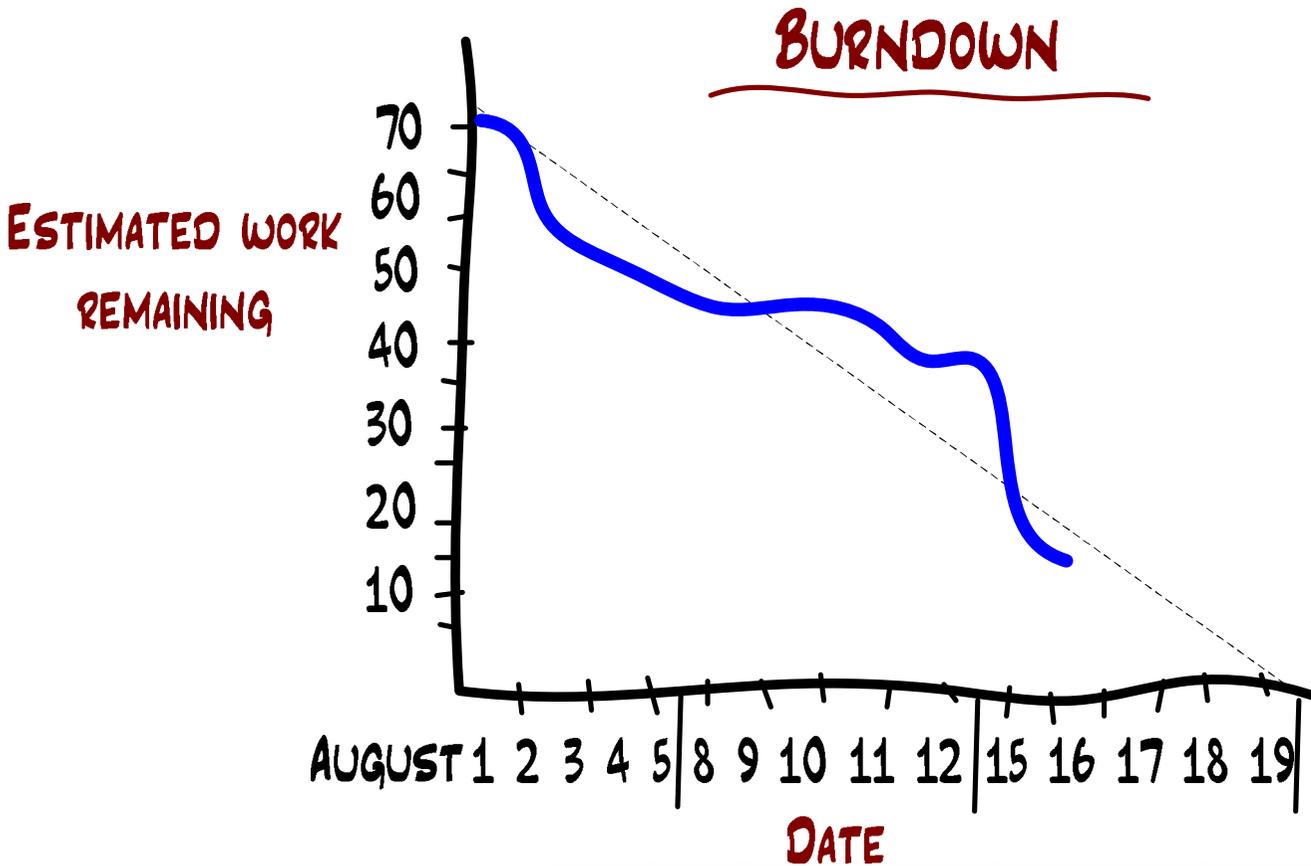


2008-01-29

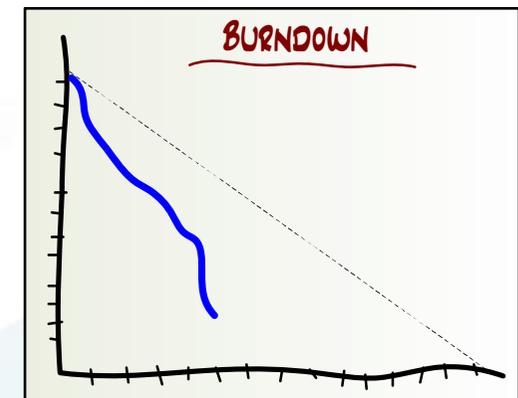
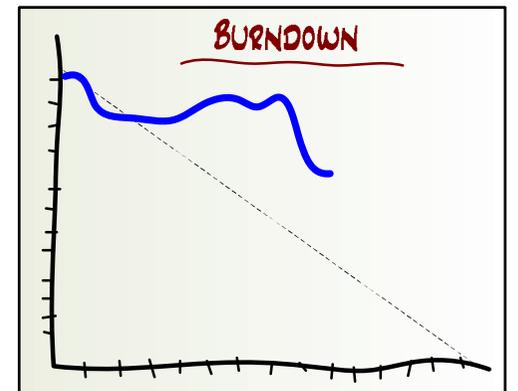
Henrik Kniberg



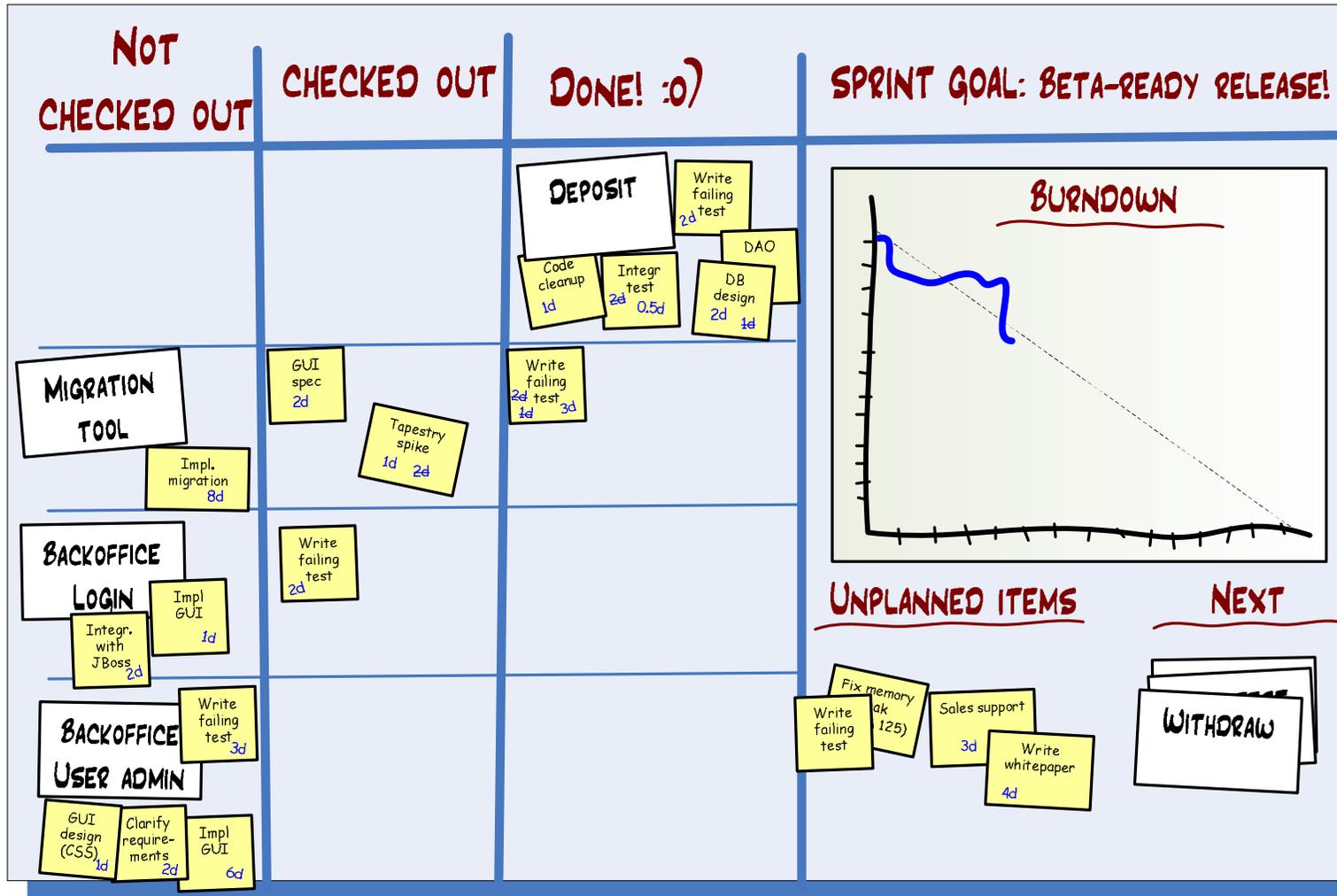
Sprint burndown chart



- 3 roles**
 - Product owner
 - Scrum master
 - Team
- 3 artifacts**
 - Product backlog
 - Sprint backlog
 - **Sprint burndown**
- 3 activities**
 - Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

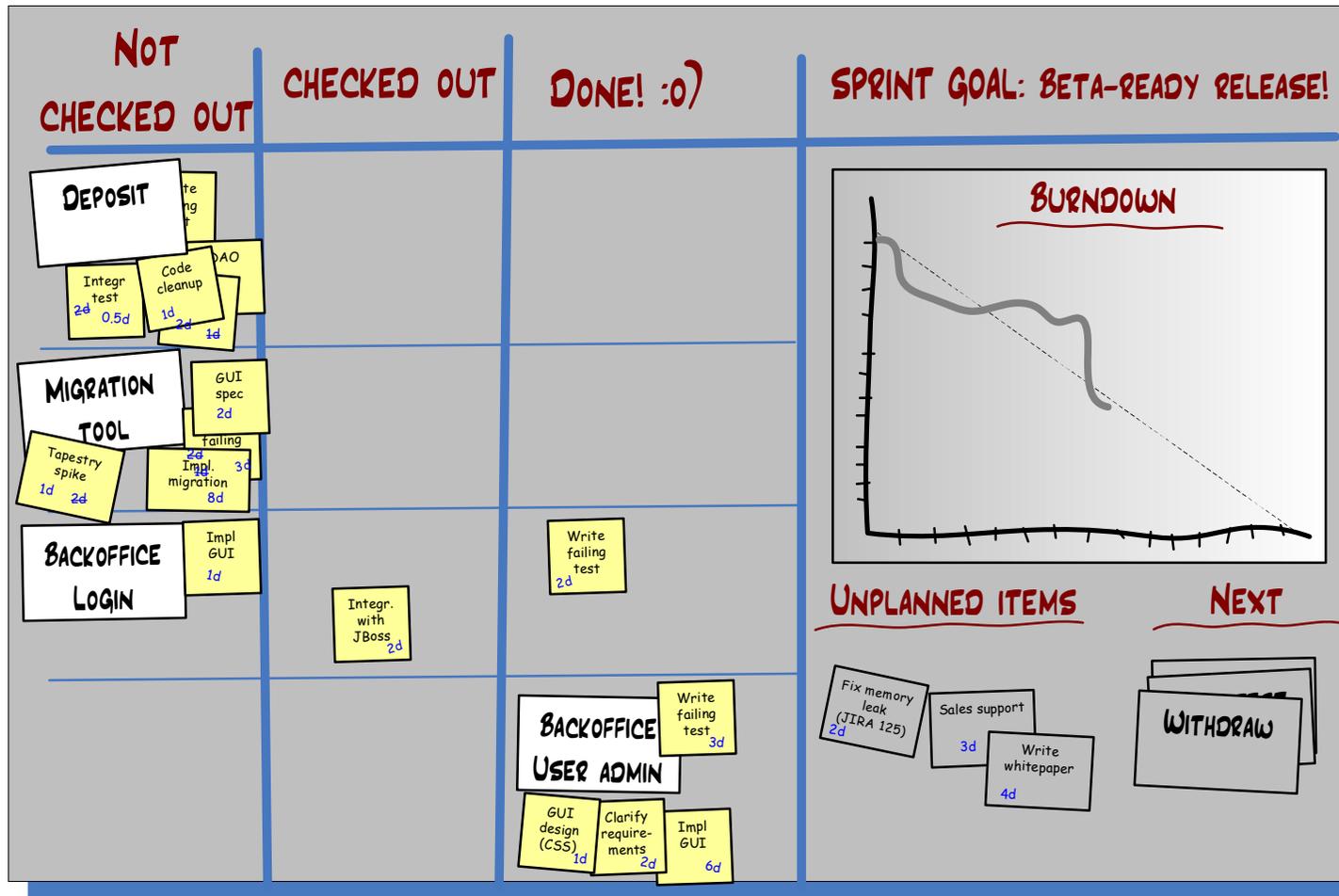


Sprint backlog – day X



- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - **Sprint backlog**
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

Warning sign #1



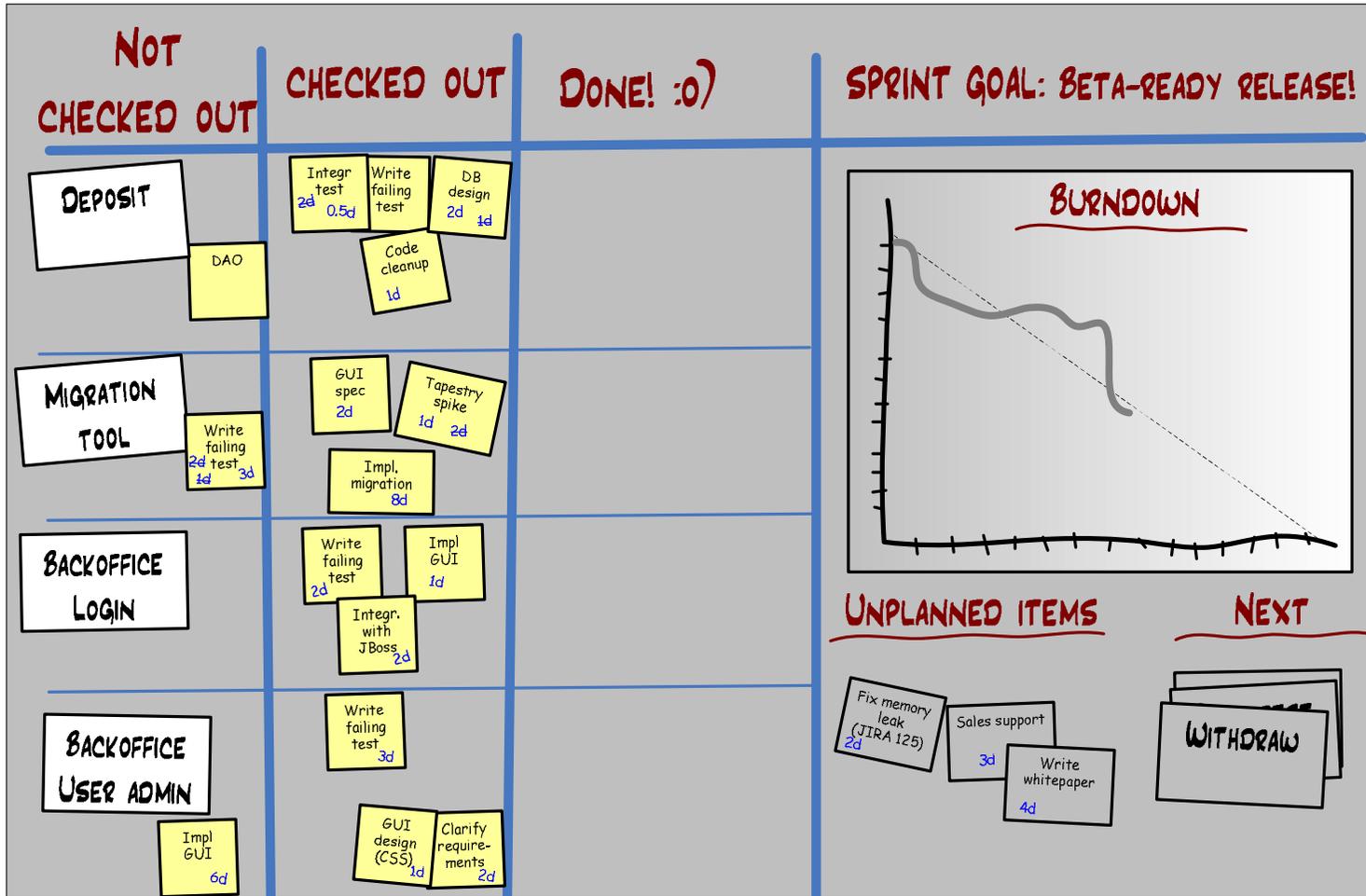
- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - **Sprint backlog**
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

2008-01-29

Henrik Kniberg



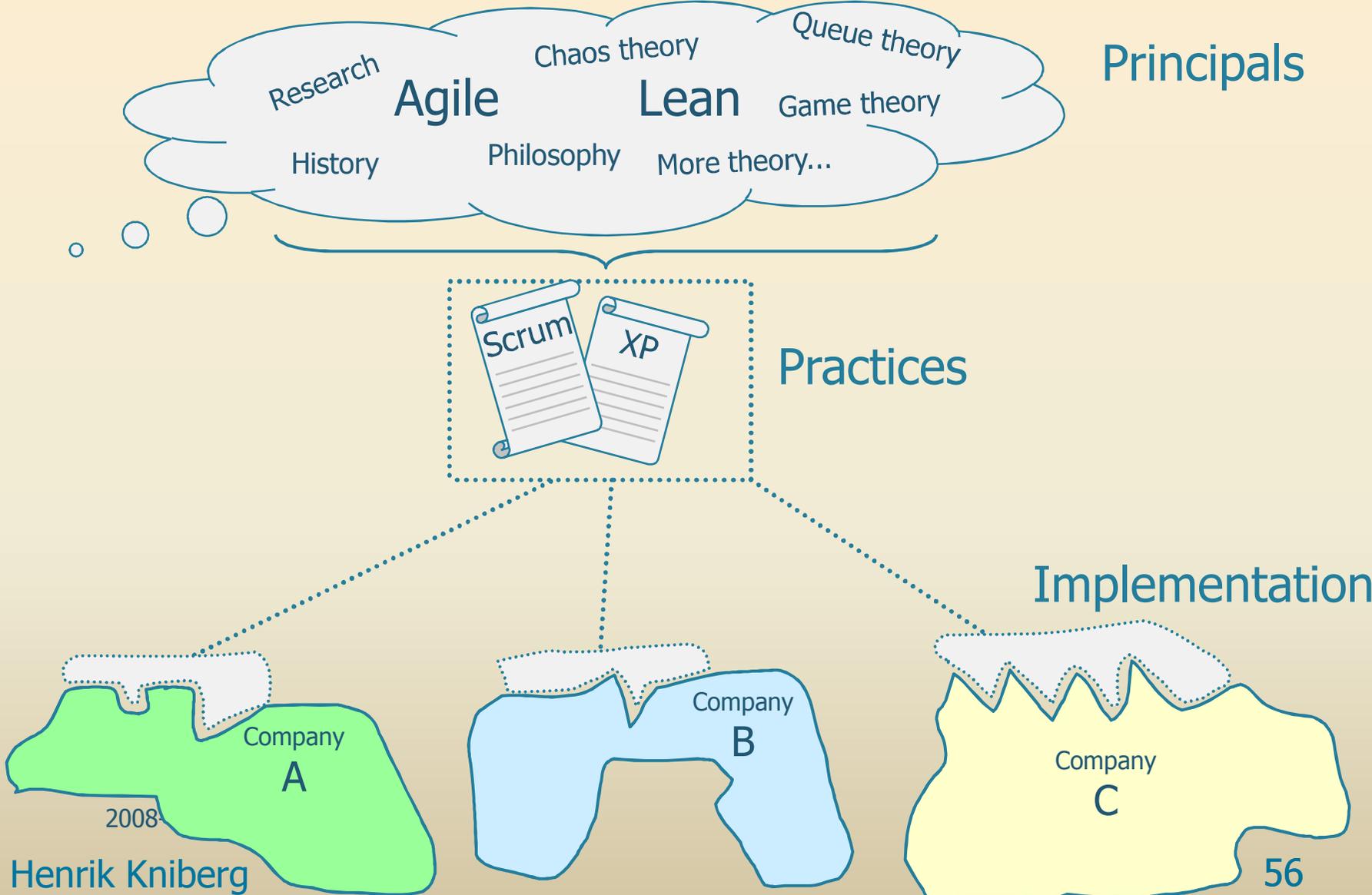
Warning sign #3



- 3 roles**
- Product owner
 - Scrum master
 - Team
- 3 artifacts**
- Product backlog
 - **Sprint backlog**
 - Sprint burndown
- 3 activities**
- Sprint planning
 - Daily scrum
 - Sprint review
 - Demo
 - Retrospective

WAIT A SEC
 How is that burndown calculated?

Part 4: Ending the sprint



Sprint demo

What have we accomplished?

- **Team demonstrates working code to stakeholders**
- **Only 100% completed stories are demonstrated**
 - Partially completed stories ignored
- **Direct feedback from stakeholders**
- **Feedback incorporated into product backlog**

3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- **Sprint review**
 - Demo
 - Retrospective

2008-01-29

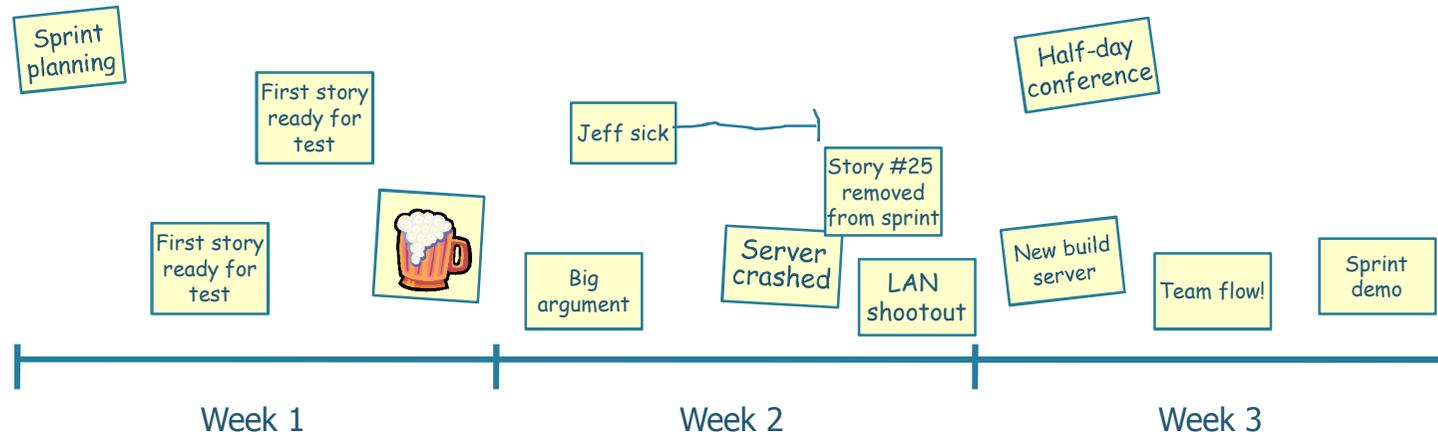
Henrik Kniberg



57

Sprint retrospective

Part 1: What happened?



3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- **Sprint review**
 - Demo
 - Retrospective

2008-01-29

Henrik Kniberg



58

Sprint retrospective

Part 2: What do we do differently next sprint?

3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- **Sprint review**
 - Demo
 - Retrospective



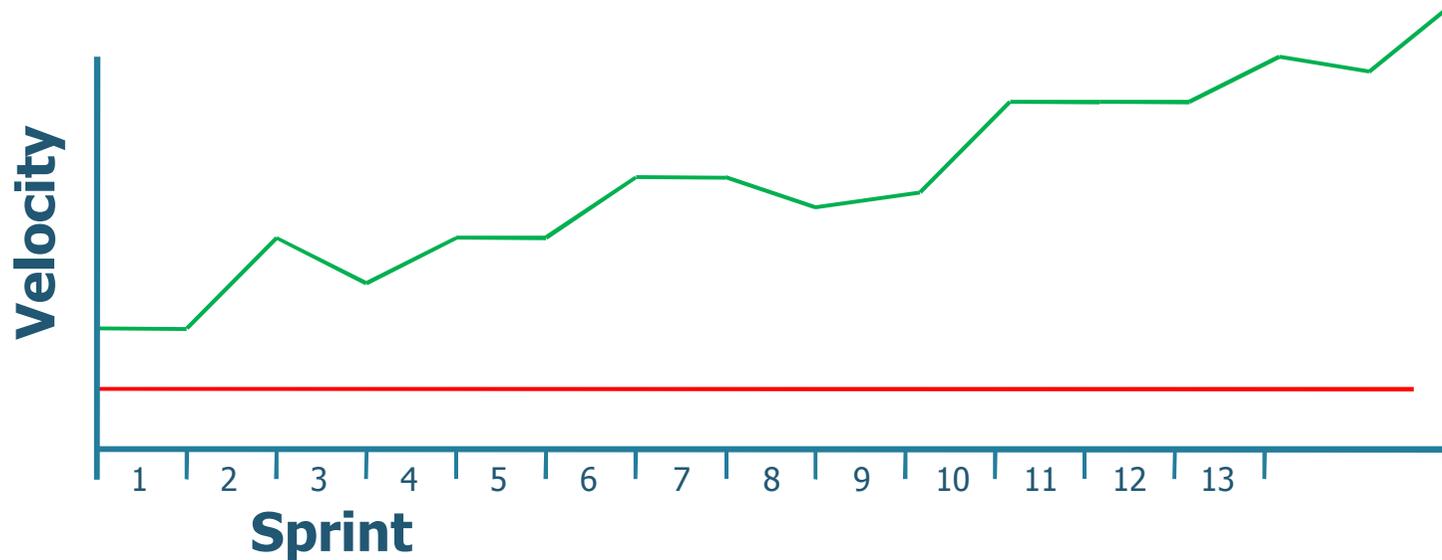
2008-01-29

Henrik Kniberg



Sprint retrospective

Long term effect



3 roles

- Product owner
- Scrum master
- Team

3 artifacts

- Product backlog
- Sprint backlog
- Sprint burndown

3 activities

- Sprint planning
- Daily scrum
- **Sprint review**
 - Demo
 - Retrospective

— Effective velocity over time
(with retrospectives)

— Effective velocity over time
(without retrospectives)

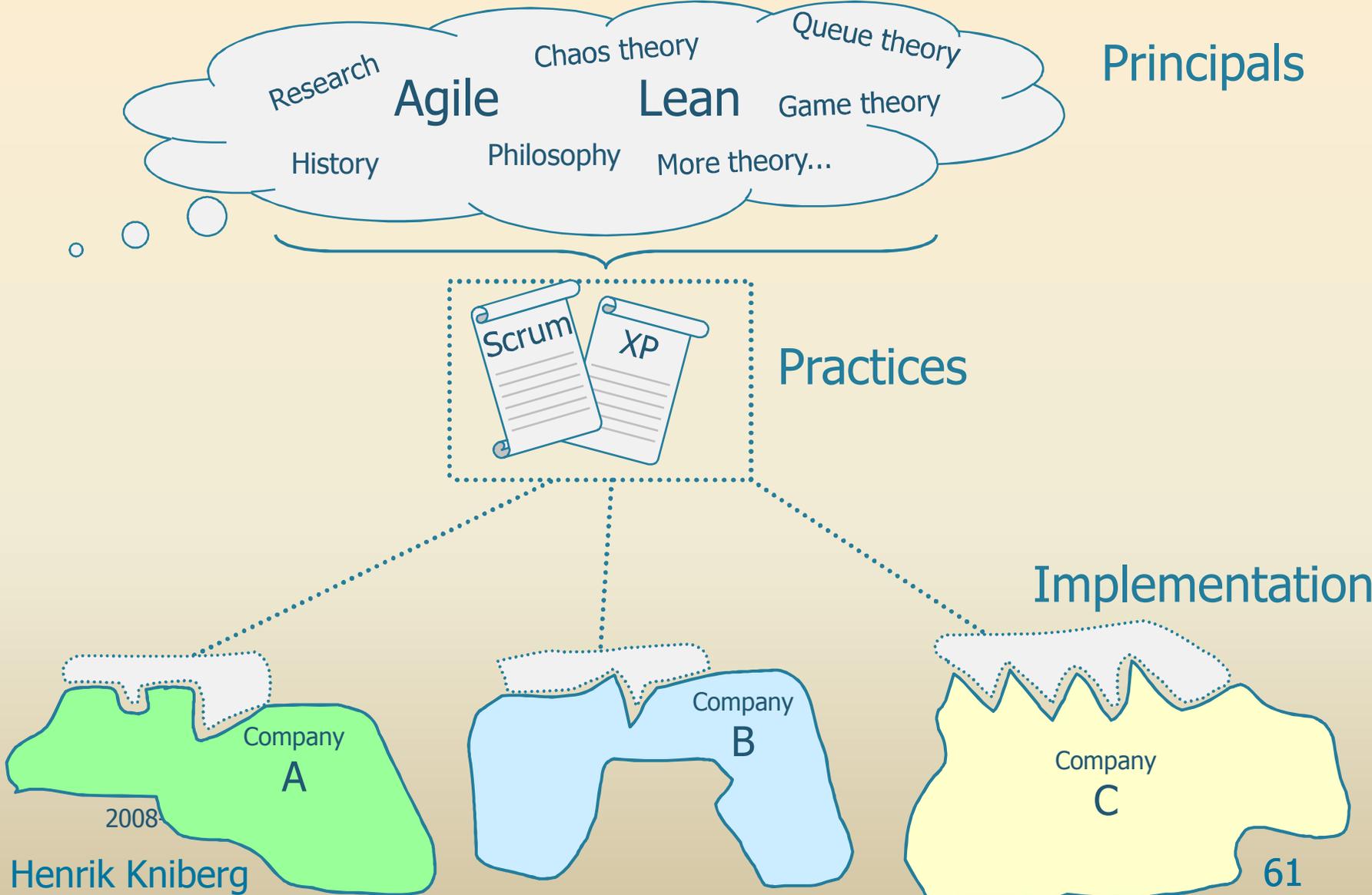
2008-01-29

Henrik Kniberg



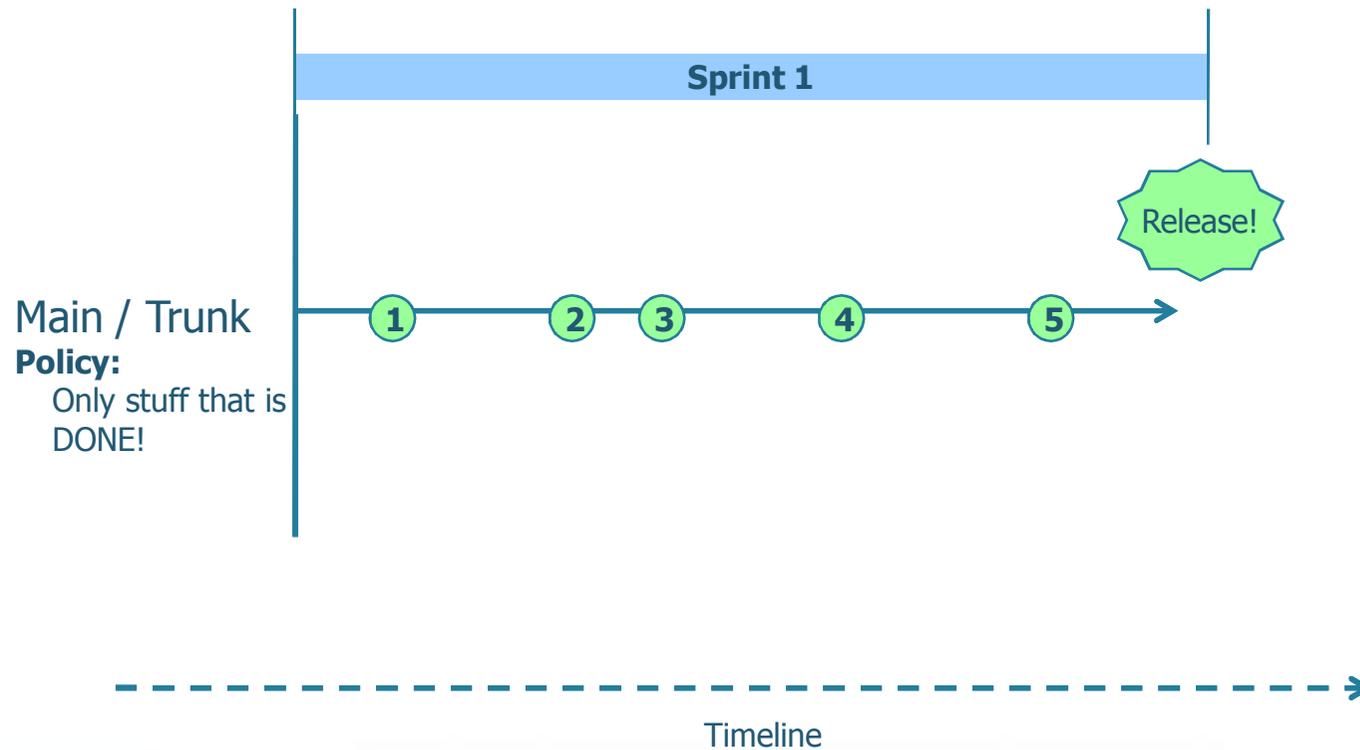
60

Part 5 (extra): Version control



Version control

<http://www.perforce.com/perforce/bestpractices.html>

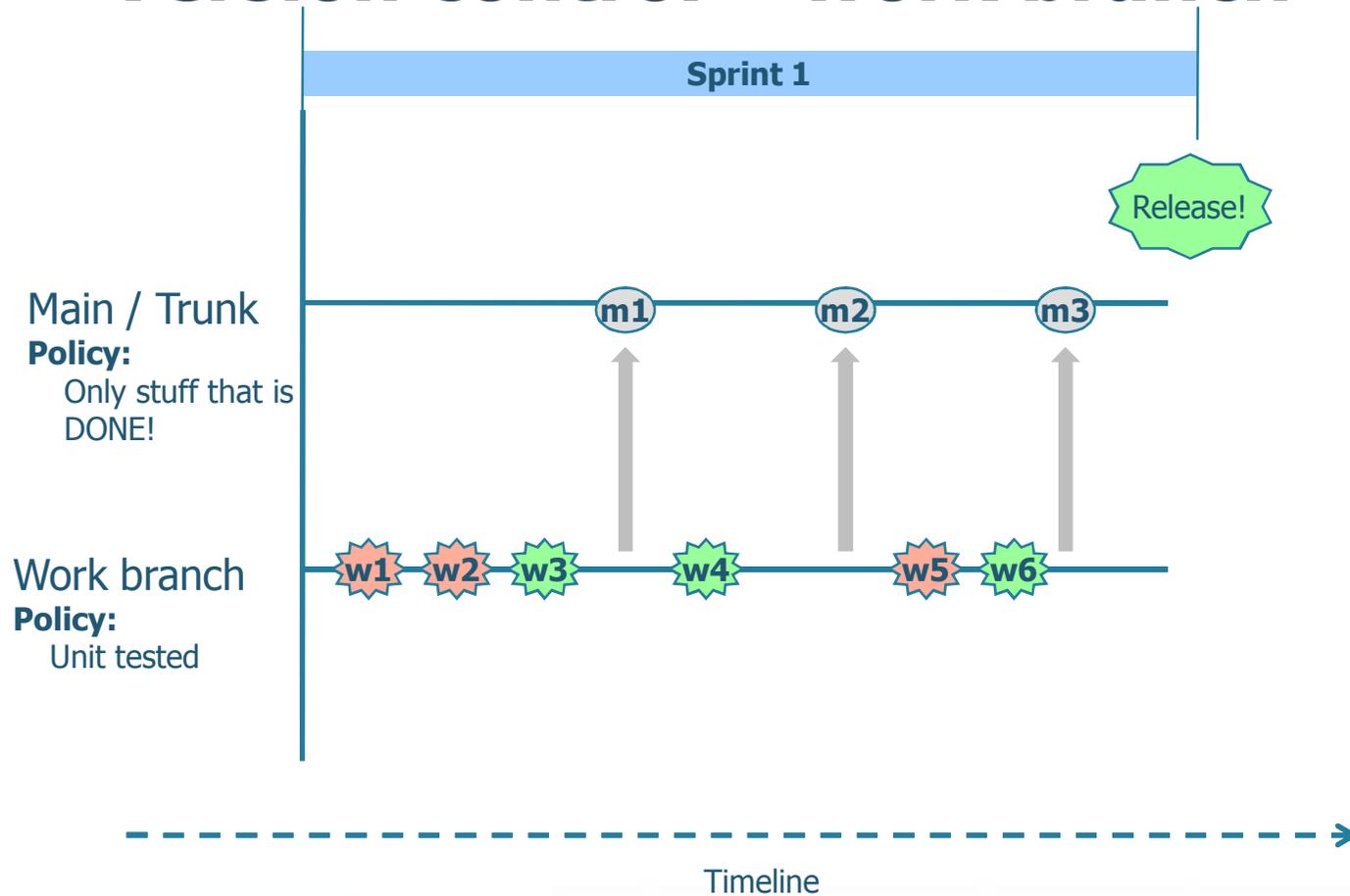


2007-09-28

Henrik Kniberg



Version control – work branch

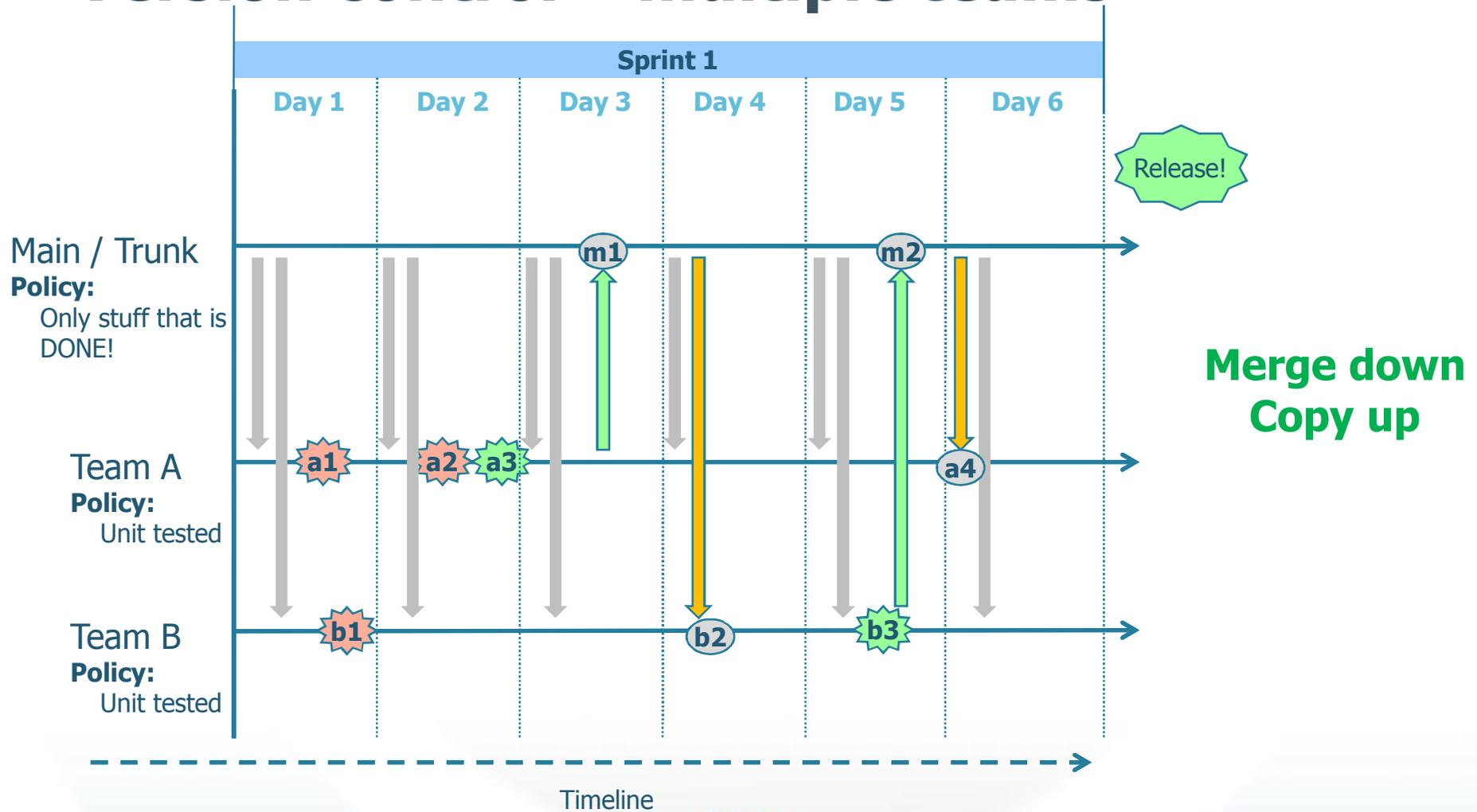


2007-09-28

Henrik Kniberg



Version control – multiple teams

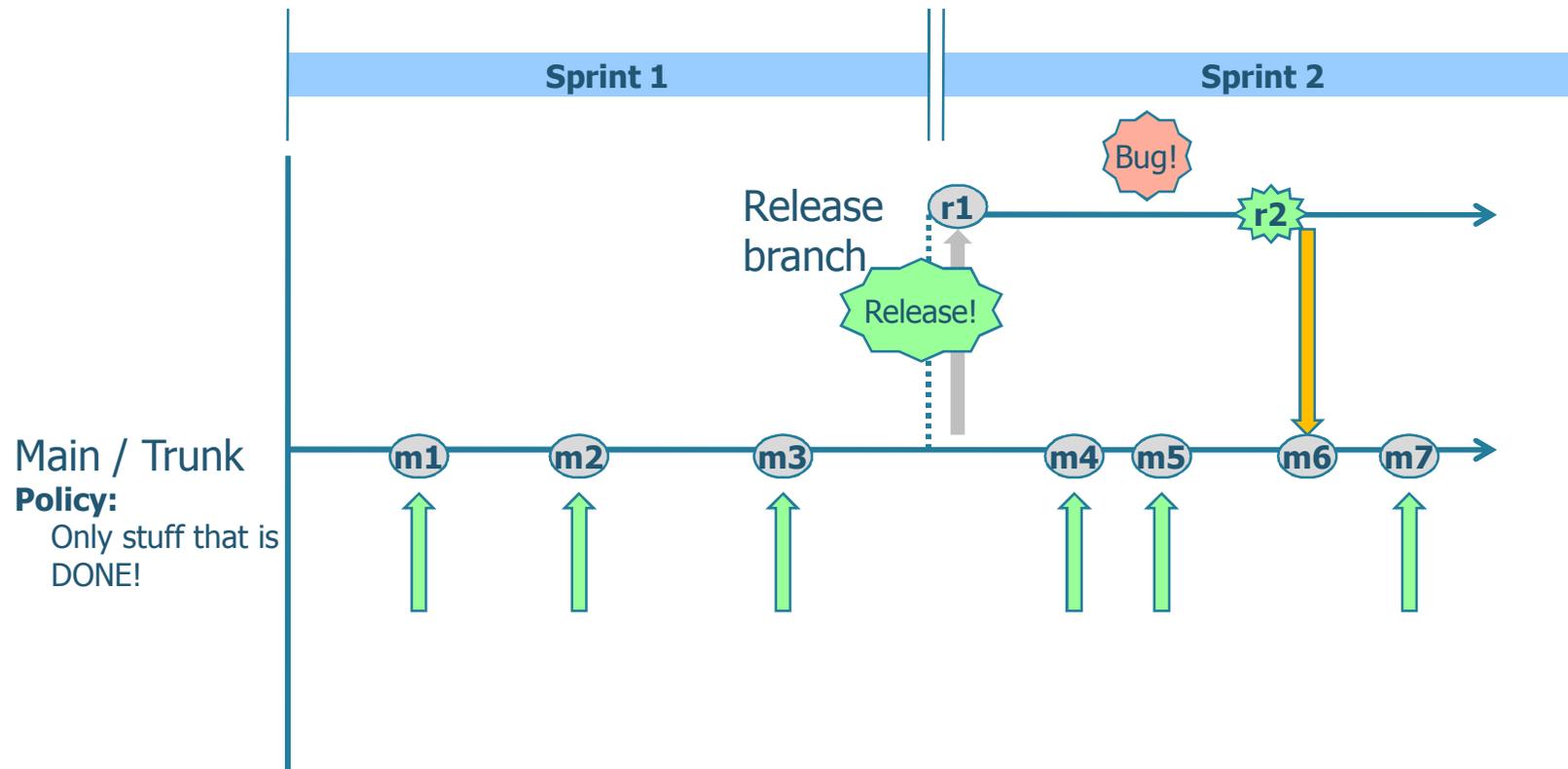


2007-09-28

Henrik Kniberg



Version control – hotfixing



Timeline

2007-09-28

Henrik Kniberg



That's it! Questions?

