

Every day is like a little DDOS attack

A billion games played per day

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History and background

"Interactive entertainment company"

- Create own brands and game concepts
- Develop, design and publish the actual game
- Market and sell directly to players
- Cooperate with social graph providers (mainly Facebook) and distributors (Apple, Google, Amazon) to reach and engange players





History and background

"Saga" concept

- Play a level and get a score and earn 1-3 stars
- Progress to the next level
- See the progress of your friends!
- Progress is stored and accessible cross platform/device.

dy Factory

WHEN YOU

THATMONT

AM I THE ONLY ONE AROUND HERE

I played Pet Rescue

lly confidential

Saua

HOSTINY

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WHO DOESN'T PRAN GANOV GRUSH S Candy Crush Saga



Supercell

S Game of War - Fire Age Machine Zone, Inc

Pet Rescue Saga S King.com Limited



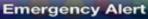
S The Simpsons™: Tapped Out **Electronic Arts**

S Hay Day Supercell

> match.com - the dating site ... Match.com International Limited

Farm Heroes Saga \$ King.com Limited

BEAT THE CANDY CRUSH LEVEL YOU'VE BEEN STUCK **ON FOREVER DONT CARE**



Flash Flood Warning this area til 6:00 PM CDT. Avoid flood areas. Check local media. -NWS

Settings

To

1

A1

Dismiss

TRYING TO **CRUSH CANDY**

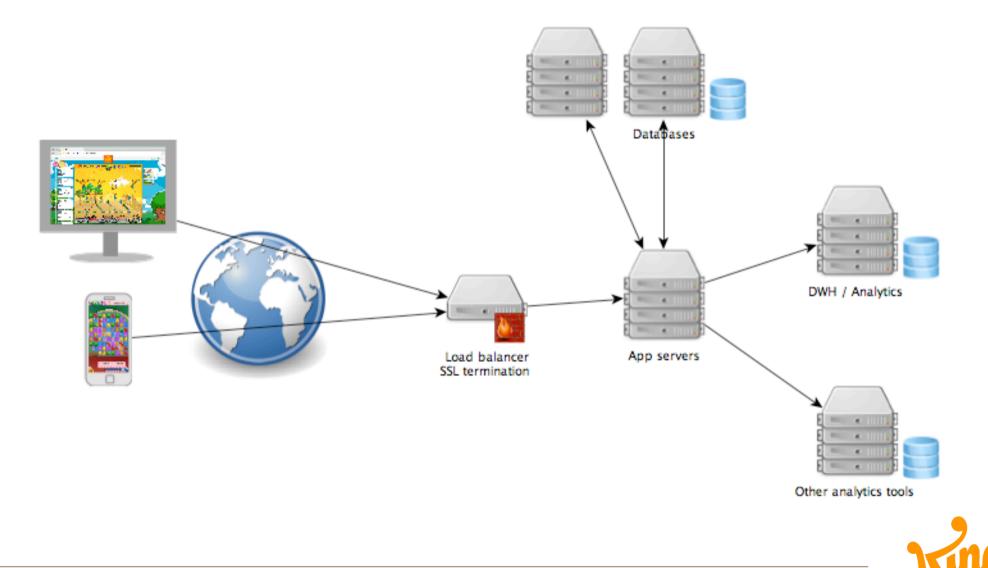
History and background

Since 2003

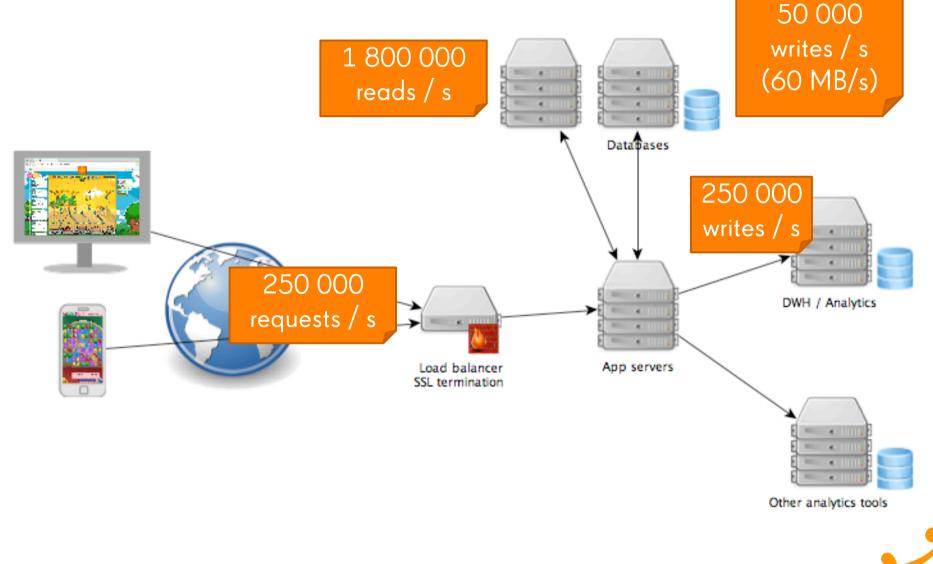
- August 2003 Launch of the first gaming site called Midasplayer.com
- January 2007 Over 80 million games played / month
- January 2009 Over 350 million games played / month
- June 2013 Over 1 billion games played / <u>day</u>



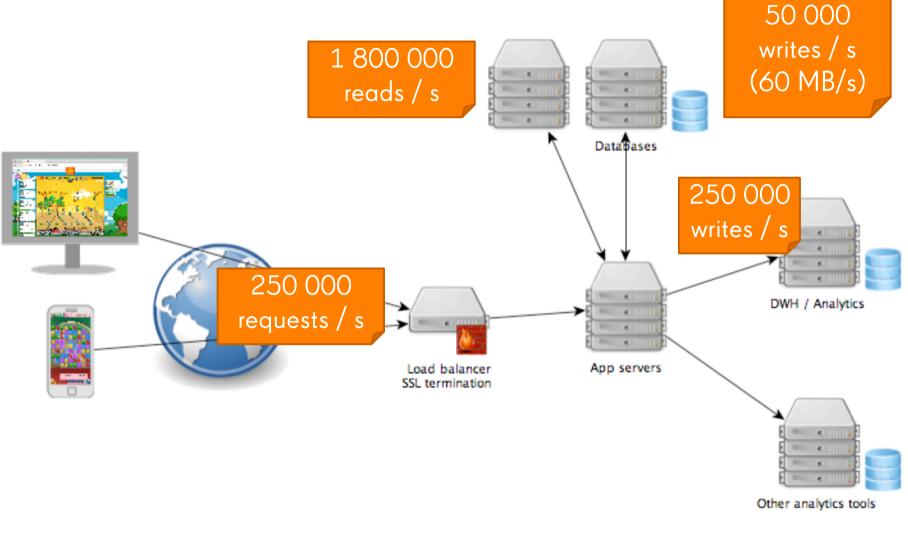
Setup and volumes



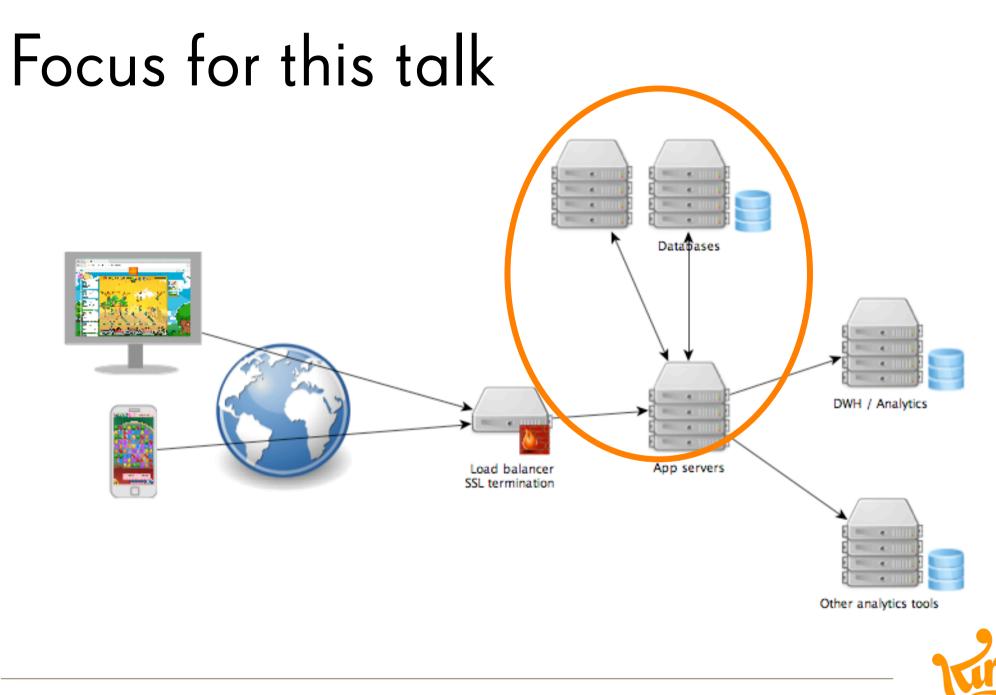
Setup and volumes



What to do?







Eliminate unrealistically strict requirements

Cut yourself some slack:

• If each player plays 10 games a day, what is <u>realistically</u> the impact of failing to store 1 out of 100 000 000? (ie, stop the redundancy and availability hysteria somewhere)



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Conservative start

- Stuck to what we knew
- and built on top of that!





Conservative start

- Plain java server without hibernate or J2EE stuff
- A lot of homegrown libraries:
 - Caching
 - Sharded data storage
 - Database pool
 - Serialization and deserialization primitives and conventions

A bit like a cloud API



Conservative start

The butter and cream of the storage world:

MySQL

+

Memcached

Makes everything better!





DataStore

- Stores BLOBS in innoDB (mySQL)
- Key is a String (usually the UserID)
- Data is just Strings (bytes would have been better..)!
- String getData(DatabaseSession dbSession, String kingApp, String table, String key, boolean locked);
- void setData(DatabaseSession dbSession, String kingApp, String table, String key, String data);
- void delete(DatabaseSession dbSession, String kingApp, String table, String key);



JsonStore

- Stores JSON data in a DataStore.
- <T> T get(DatabaseSession dbSession, KingApp kingApp, String table, String key, Class<T> clazz);
- <T> void set(DatabaseSession dbSession, KingApp kingApp, String table, String key, T t);
- <T> void delete(DatabaseSession dbSession, KingApp kingApp, String table, String key);
- <T> T update(DatabaseSession dbSession, KingApp kingApp, String table, String key, Operation<T>
 operation);

public interface Operation<T> {

T operate(T t);

}



UserJsonStore

- Stores stores data in a JsonStore using sharding information.
- <T> T get(KingApp kingApp, String table, UserStoreKey key, Class<T> clazz);
- <T> void set(KingApp kingApp, String table, UserStoreKey key, T t);
- <T> T update(KingApp kingApp, String table, UserStoreKey key, Operation<T> operation);

public class UserStoreKey {
 private final long userId;
 private final String key;
}



Cut support to a minimun

- Only allow certain datatypes when reading/writing data
 - bool, int, double, String, [], Class with fields with valid types
 - Makes changing serialization / transport much easier
 - Makes support in many languages easier



Some reused principles

Data compatibility

The compatibility promise:

- Missing fields are 0, null or false when read
- Extra fields are ignored when read

→Objects can be upgraded to a new schema when read!





Data compatibility in practice

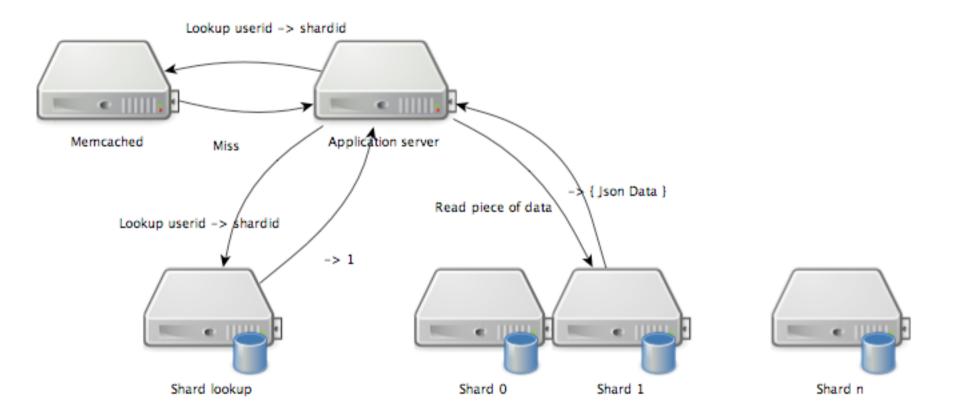


Data compatibility

- Applied in the protocol which is JSON-RPC (<u>http://json-rpc.org/</u>)
- Applied when storing data in the DataStore
- Applied when storing objects in memcached



Regular operation





The connection pool

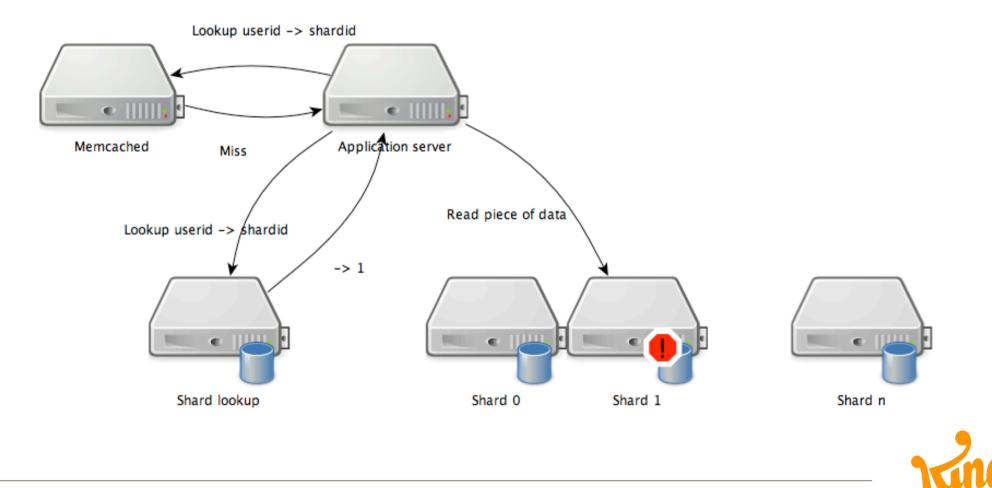
Many database connections needs management or an approach to prevent deadlocks:

- Only use one connection and then return it immediately (But connection cycling is expensive)
- 2) Unbounded connection pools (really?)
- 3) "Connection order", ie always get connections to the databases in the same order (Works fine, needs enforcment)
- 4) Global "connection pool" (limits concurrency)



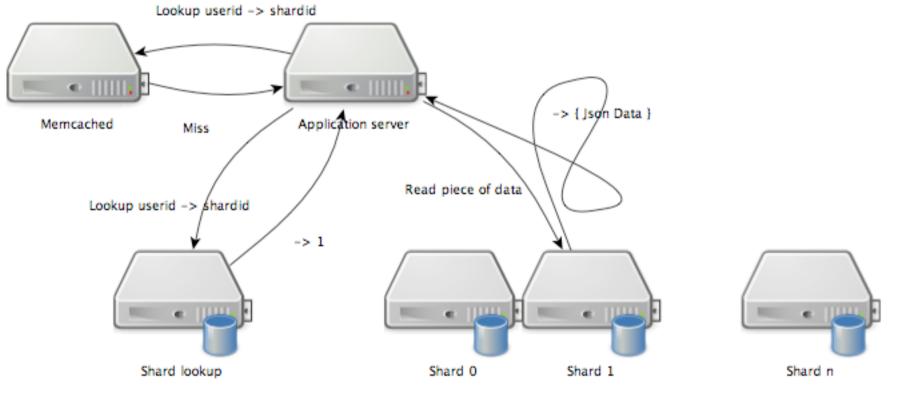
Problem scenarios

Plain failure of a shard. "Easy", just leave out and retry "every now and then"



Problem scenarios

Slow shard. What to do?





Problem scenarios

Slow shard. What to do?

Monitor ALL queries as we go

When queries start to be slow (more than 10 ms) we start measuring problems and throttle access to that shard.

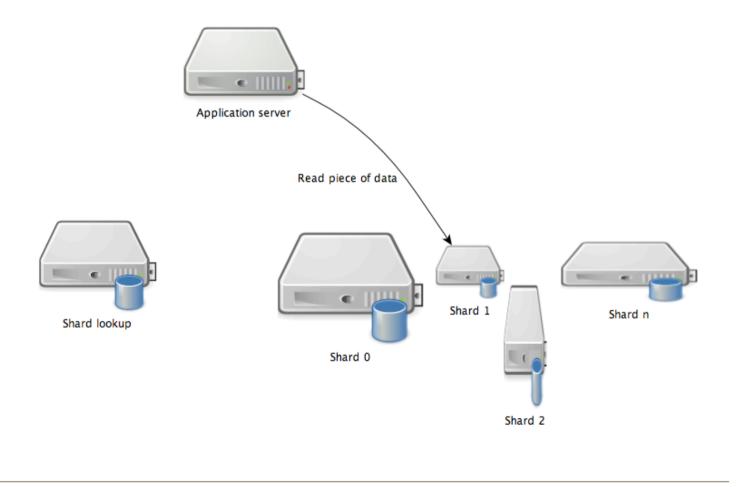
Throttling = allow ONE connection to that shard to go through for monitoring purposes (but fail it for the one asking for the data...).

Measure query time and when it regains stable low values. Reopen the shard for business!



Problem scenarios

Heterogenous characteristics





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Problem scenarios

Heterogenous characteristics

Reasons:

- Hardware is bought during different phases
- Old players are not as active as new players







Problem scenarios

Heterogenous characteristics

Reasons:

- Hardware is bought during different phases
- Old players are not as active as new players
- A complex problem consisting of: Space left on disk Read and write performance Future plans
- Constant monitoring and rebalancing (Each server gets a scalar value based on query performance from Percona performance statistics)
- New players are manually configured to be created where we want them!









Custom tools

Monitoring of our databases!

CANDYCRUSH	A/R testing	DB	Campaign	Memcache	Settings	Logging	Mobile
of the rontoon			Campaign	moniouono	oottiingo		
	1						

DB Status

Note: BytesRead and BytesWritten does not contain sizes of Mousql objects; Read and Write does contain writes of Mousql objects.

SLAVE_USERMETRICS

Shi	ard 🗢	Host ¢	Reads ¢	BytesRead ¢	AverageReadTime[ms] \$	TotalReadTime[s] ≑	ReadLoad \$	Writes ¢	BytesWritten 🗢	AverageWriteTime[ms] \$	TotalWriteTime[s] 💠	WriteLoad 🜩
	0	fbdb67.sto	3,360,006	0	17.871	60,046.251		0	0	0.000	0.000	

MASTER_USER

Shard 🜩	Host 🜩	Reads 🜲	BytesRead ≑	AverageReadTime[ms] 🖨	TotalReadTime[s] \$	ReadLoad 🔶	Writes 🜩	BytesWritten 🜩	AverageWriteTime[ms] \$	TotalWriteTime[s] 💠	WriteLoad	\$
25	drfbdb52.skd	5,734,037	20,164,559,154	1.050	6,020.246		1,739,211	2,444,271,929	1.038	1,805.529		
49	drfbdb52.skd	1,021,498	3,334,378,682	1.017	1,038.424	-	347,733	399,143,341	0.892	310.056	-	
73	fbdb100.sto	459,713	959,871,979	0.545	250.573	1	152,448	150,334,769	1.009	153.751	•	
74	fbdb100.sto	1,399,076	3,694,893,830	0.751	1,051.137	-	454,158	500,396,497	0.559	253.850	-	
75	fbdb100.sto	0	0	0.000	0.000		0	0	0.000	0.000		
76	fbdb100.sto	0	0	0.000	0.000		0	0	0.000	0.000		
20	fbdb101.sto	6,240,733	19,737,072,335	0.914	5,706.651		1,825,688	2,470,567,569	0.916	1,672.195		
77	fbdb101.sto	241,017	252,737,266	0.558	134.524	1	81,233	59,508,991	1.346	109.328	1	
6	fbdb102.sto	6,972,697	24,065,953,504	0.917	6,391.111		2,130,652	2,947,389,940	1.169	2,490.067		
78	fbdb102.sto	243,701	266,660,851	0.702	171.193	1	83,962	60,176,353	0.843	70.773	I	
36	fbdb103.sto	3,674,104	11,842,253,114	1.227	4,507.674		1,084,921	1,469,684,873	1.106	1,199.825		
79	fbdb103.sto	221,588	240,087,952	0.593	131.326	1	77,327	54,844,963	0.761	58.867	I	
15	fbdb14.sto	2,009,837	5,141,887,694	0.503	1,010.247	-	498,706	643,338,764	0.544	271.332	-	
16	fbdb22.sto	1,582,718	3,790,592,643	0.553	875.979	-	366,114	474,588,506	0.572	209.556	•	
34	fbdb26.sto	1,184,756	3,399,806,483	0.556	658.160	-	314,156	413,138,970	0.678	212.903	•	



Custom tools

Monitoring of our system!

Monitoring resource usage for each request:

\$ avg DB ¢ reads	avg DB ≑ writes	-	avg memcached ≑ reads	Median ms/call (0 - 50 ms) 🗢	Response size ¢	- 	# of calls ^{\$}	Est. tot. time (s)
7.5	0.6	843	247.9	I · · · · · · · · · · · · · · · · · · ·	100kl 200kl	34.246	4439984	152051.603
1.0	0.1	2175	3.0		H	9.663	13583193	131258.958
0.5	0.0	0		1			4483362	51178.626
0.4	0.0	0		1 · · · · · · · · · · · · · · · · · · ·			5498586	24019.116
0.0	0.0	0		10	-		14574975	23958.082
2.4	0.3	63					3808304	23307.011
0.1	0.0	0		10 · · · · · · · · · · · · · · · · · · ·			10589783	20905.640
0.0	0.0	0		201 301 301 401 50			23887863	18004.569
0.0	0.0	0					11520821	15801.129



What happens with scale?

5-25 million daily active users (DAU)



5-25 million daily active users (DAU)

- Dealing with problems such as maintaining business during hardware failures.
 - A shard failure (or worse: slowdown), can damage overall system.
 - 3 (three!) connection pools have been tried. Own heuristics to kick a shard that is misbehaving



5-25 million daily active users (DAU)

- Adding hardware in a pace corresponding to growth
 - Hardware has real production lead and delivery times
 - Getting traffic estimates for 3 months ahead is hard
 - Order hardware for "worst" (best?) case growth!
 - Ignore business estimates...





Lessons learned

What happens with scale?





- Unboxing takes time and generates waste...
- Order racked hardware
- Optimize network infrastructure





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 - Event data
- Hardware generations! (ie: hetrogenous database cluster)
 - (Solution: background migrate users between shards based on performance heuristics!)





Launch cleverly

- Stakeholders on board when going live!
- "Test" live and measure while doing it!



Storage

Memcached



Every day is like a little DDOS attack



Thank you



That's it

Questions?

(We're hiring, check out http://about.king.com/) lars.sjodin@king.com



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